ST. JOSEPH'S COLLEGE (AUTONOMOUS), DEVAGIRI, KOZHIKODE

(Affiliated to the University of Calicut)



CURRICULUM & SYLLABI FOR

BBA HONOURS

UNDER FOUR YEAR UNDER GRADUATE PROGRAMME (FYUGP) SYSTEM 2024

(EFFECTIVE FROM 2024 ADMISSION)

ELIGIBILITY FOR ADMISSION

Any candidate who has passed the Plus Two of the Higher Secondary Board of Kerala or that of any other University or Board of Examinations in any state recognized as equivalent to the Plus Two of the Higher Secondary Board in Kerala, with not less than 45% marks in aggregate is eligible for admission, However, SC/ST, OBC and other eligible communities shall be given relaxation as per University rules.

MEDIUM OF INSTRUCTION

The medium of instruction and examination shall be English.

PROGRAMME OUTCOMES (PO):

At the end of the graduate programme at St. Joseph's College (Autonomous), Devagiri, Calicut., a student would:

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PROGRAMME SPECIFIC OUTCOMES (PSO):

At the end of the BBA Honours programme at St. Joseph's College (Autonomous), Devagiri, Calicut., a student would:

PSO1	Demonstrate professional development on fundamentals of management and personal development through engagement in real world business scenario
PSO2	Exhibit critical thinking and managerial competencies through effective communication, teamwork, problem solving, decision making, ICT and project management skills.
PSO3	Create innovative systems and best practices in both domestic and global areas of work that are replicable and feasible.
PSO4	Emerge as intrapreneur/entrepreneur leveraging on opportunities with relevant traits of a visionary leader

BBA HONOURS PROGRAMME COURSE STRUCTURE

Semes	Course Code	Course Title	Total Hours/week						Cre		Marl	ks
ter			Т	P	Total	dits	I	E	Total			
	BBA1CJ101	Core Course 1 Foundations in Business Decision	4	0	4	4	30	70	100			
	BBA1CJ102 / BBA1MN101	Core Course 2 Marketing Management	4	0	4	4	30	70	100			
	BBA1CJ103 / BBA1MN102	Core Course 3 Communicating with Financial Data	4	0	4	4	30	70	100			
1	BBA1FM105	MDC/MDE-1 Creativity, Innovation & Business Development	3	0	3	3	25	50	75			
	BBA1FS111	Skill Enhancement Course 1 Digital Marketing for Business	3	0	3	3	25	50	75			
	ENG1FA 101(3)	Ability Enhancement Course 1– English	2	2	4	3	25	50	75			
		Ability Enhancement Course 2 – Additional Language	3	0	3	0	0	0	0			
		Total			25	21			525			
2	BBA2CJ101	Core Course 4 Business Economics	4	0	4	4	30	70	100			
2		Core Course 5 Financial Management	4	0	4	4	30	70	100			

		Total			24	22			550
	ENG4FV 109(3)	Value-Added Course 2 – English	3	0	3	3	25	50	75
	BBA4FV 108	Value-Added Course 1 Innovation & Business Dynamics	3	0	3	3	25	50	75
4	BBA4CJ208	Core Course 14 Corporate Governance & Ethics	4	0	4	4	30	70	100
	BBA4CJ207	Core Course 13 Entrepreneurship Essentials	3	2	5	4	30	70	100
	BBA4CJ206	Core Course 12 Organization Behaviour	3	2	5	4	30	70	100
	BBA4CJ205	Core Course 11 Decision Science	4	0	4	4	30	70	100
		1	<u> </u>				<u> </u>	<u> </u>	
		Total			23	22			550
		MDC/MDE 2 – (E/AL) KS	3	0	3	3	25	50	75
	BBA3FS113	Skill Enhancement Course 3 Skills for Employability	2	2	4	3	25	50	75
3		Core Course 10 Strategic Cost Analysis	4	0	4	4	30	70	100
		Core Course 9 Human Resource Management	4	0	4	4	30	70	100
	BBA3CJ202	Core Course 8 Business & Corporate Regulations	4	0	4	4	30	70	100
	BBA3CJ201	Core Course 7 Domestic Logistic Management	4	0	4	4	30	70	100
		Total				10			430
		Additional Language Total	3	0	3 23	18			450
	103(3)	Ability Enhancement Course 4 –	3			0	0	0	0
	ENG2FA	Ability Enhancement Course 3– English		2	4	3	25	50	75
	BBA2FS112	Skill Enhancement Course 2 Spreadsheet Modelling for Business	2	2	4	3	25	50	75
		Core Course 6 Foundations for Business Analytics	4	0	4	4	30	70	100

	BBA5CJ301	Core Course 15 Operations Management	4	0	4	4	30	70	100
	BBA5CJ302	Core Course 16 Behavioral Finance	4	0	4	4	30	70	100
	BBA5CJ303	Core Course 17 Business Research Methods	4	0	4	4	30	70	100
_		Elective Course 1	4	0	4	4	30	70	100
5		Elective Course 2	4	0	4	4	30	70	100
	BBA5FS114	Skill Enhancement Course 4 – Communicating with AI	3	0	3	3	25	50	75
	BBA5FS115	Skill Enhancement Course: - Internship-1	0	0	0	4	100		100
		Audit Course- 1	0	0	0	0	0	0	0
		Total			23	27			675
	1		I						
		Core Course 18 Networking in Business	3	2	5	4	30	70	100
		Core Course 19 Total Quality Management	4	0	4	4	30	70	100
		Elective Course 3	4	0	4	4	30	70	100
		Elective Course 4	4	0	4	4	30	70	100
6	BBA6FV110	Value-Added Course 3 Business Environment	3	0	3	3	25	50	75
	BBA6FS116	Skill Enhancement Course: - Project-1	4	0	4	4	30	70	100
		Audit Course- 2	0	0	0	0	0	0	0
		Total			24	23			575
		Total Credits for Three Years				133			3325
	BBA7CJ401	Core Course 20 Strategic Management	3	2	5	4	30	70	100
		Core Course 21 Data Analysis Tools for Social Scientists	3	2	5	4	30	70	100
7	BBA7EJ401	Elective Course 5 Advanced Human Resource Management	3	2	5	4	30	70	100
	BBA7EJ402	Elective Course 6 International Finance	3	2	5	4	30	70	100

BBA7EJ403	Elective Course 7 (in Honours with					30	70	10
	Research programme) International Marketing	3	2	5	4			10
BBA7OE401	Open Elective (in Honours programme) Hospitality Management	3	2	5	4	30	70	10
BBA7FS117	Skill Enhancement Course: - Internship – 2	0	0	0	4	100		10
	Total			25	24			60
DD A OF IAOA				4	1			
BBA8EJ404	Elective Course 8 (in Honours	4	0	4	4	30	70	10
	programme) Start-Up Management	4			4	50		10
BBA8EJ405	Elective Course 9 (in Honours		0	4				
	programme)	4			4	30	70	10
	Entrepreneurial Capital Management							
BBA8EJ406	Elective Course 10 (in Honours		0	4		30	70	10
	programme)	4			4			
	Advertising & Branding							
BBA8FS118	Skill Enhancement Course: -	8	0	8	8	60	140	20
	Project -2 (in Honours programme)							
BBA8FS119	Skill Enhancement Course: -			20		450	250	
	Research Project (in Honours with	20		20	20	150	350	50
	Research programme)							
	Total			20	20			50
	Total Credits for Four Years		•		177			442

Note (1): Core Courses 2, 5, & 9 can be offered to students of other Major disciplines as Minor courses of Group 1, and Core courses 3, 6 & 10 can be offered to them as Minor courses of Group 2. Core Courses 18, & 19 can be offered to eighth semester students of other Major disciplines as Minor courses.

Audit Courses

There are four mandatory Audit Courses or zero-credit courses that the students must attend in different semesters. Two of them are Ability Enhancement Courses offered by Additional Languages in the first and second semesters. The other two are Discipline Specific Elective courses in the fifth and sixth semesters. Students need to complete 75% attendance in Ability Enhancement Courses offered by Additional Languages in the first and second semesters, but need not appear for the internal and external evaluation of these courses. Discipline Specific Elective courses in the fifth and sixth semesters are not meant for class room study. The students can choose any course in management discipline and attend these courses online in platforms like SWAYAM, MOOC etc.

CREDIT DISTRIBUTION

Semester	Major Core Courses	Major DSE	General Foundation Courses					Total
			AEC	MDC/ MDE	VAC	SEC	Interns hip/ Project	
1	4+4+4		3	3		3	-	21
2	4+4+4		3			3	-	18
3	4+4+4+4			3		3	-	22
4	4 + 4 + 4 + 4				3 + 3		-	22
5	4 + 4 + 4	4 + 4				3	4	27
6	4 + 4	4 + 4			3		4	23
Total for								
Three	76	16	6	6	9	12	8	133
Years								
7	4 + 4	4 + 4+4		4*			4	24
8		4 + 4 +4					8 / 20**	20
* Instead o	f Major DSE Course;	**Instead of	Three Ma	ajor DSE &	& 8 Cred	it Projec	t	
Total for Four Years	76+8 = 84	16+24= 40	6	6	9	12	20	177

ELECTIVE COURSES IN BBA WITH SPECIALISATION

			Finance	
Group		Sem		
No	Sl. No		Title	Course Code
1	1	5	Security Analysis & Portfolio Management	BBA5EJ301(1)
	2	5	Financial Derivatives	BBA5EJ302(1)
	3	6	Strategic Financial Management	BBA6EJ301(1)
	4	6	Financial Analytics	BBA6EJ302(1)
			Human Resource Management	
Group		Sem		
No	Sl. No		Title	Course Code
2	1	5	People Management Skills	BBA5EJ303(2)
	2	5	Performance Management	BBA5EJ304(2)
	3	6	Training & Development	BBA6EJ303(2)
	4	6	HR Analytics	BBA6EJ304(2)

			Marketing Management	
Group No	Sl. No	Sem	Title	Course Code
3	1	5	Consumer Behaviour & Marketing Analysis	BBA5EJ305(3)
	2	5	Marketing Matrix	BBA5EJ306(3)
	3	6	Integrated Marketing Communication	BBA6EJ305(3)
	4	6	Strategic Hospitality Marketing	BBA6EJ306(3)
			Operations Management	
Group		Sem	Operations Wanagement	
No	Sl. No	Sciii	Title	Course Code
4	1	5	World Class Manufacturing	BBA5EJ307(4)
•	2	5	Quality Management	BBA5EJ308(4)
	3	6	Total Productive Maintenance	BBA6EJ307(4)
	4	6	Service Operations Management	BBA6EJ308(4)
~			Logistics	
Group No	Sl. No	Sem	Title	Course Code
5	1	5	Logistics Management	BBA5EJ309(5)
	2	5	Air Cargo Logistics Management	BBA5EJ310(5)
	3	6	Export & Import Policies & Procedures	BBA6EJ309(5)
	4	6	Shipping & Ocean Freight Logistics Management	BBA6EJ310(5)
			Business Analytics	
Group		Sem	Dusiness Analytics	
No	Sl. No	Sciii	Title	Course Code
6	1	5	Data Visualization for Analytics	BBA5EJ311(6)
	2	5	Data Analytics using R	BBA5EJ312(6)
	3	6	Data Analytics using Python	BBA6EJ311(6)
	4	6	Advanced Data Analytics for Business Decision	BBA6EJ312(6)
~	П		Entrepreneurship	
Group	Sl. No	Sem	Title	Course Code
No 7	1	5	Design Thinking	BBA5EJ313(7)
/	2	5	Family Business Management	BBA5EJ314(7)
		6	Entrepreneurial Venture Planning and	BBA6EJ313(7)
		U		\mathbf{DDMOE} 313(7)
	3		Communication Strategy	

ELECTIVE COURSES IN BBA WITH NO SPECIALISATION

Sl. No	Semester	Title	Course Code
1	7	Advanced Human Resource Management	BBA7EJ401
2	7	International Finance	BBA7EJ402
3	7	International Marketing	BBA7EJ403
4	8	Start-Up Management	BBA8EJ404
5	8	Entrepreneurial Capital Management	BBA8EJ405

6 8 Advertising & Branding	BBA8EJ406
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GROUPING OF MINOR COURSES IN BBA

(Title of the Minor: FUNCTIONAL BUSINESS ADMINISTRATION)

			General Management	
Group		Sem		
No	Sl. No		Title	Course Code
	1	1	Marketing Management	BBA1MN101
	2	2	Financial Management	BBA2MN101
	3	3	Human Resource Management	BBA3MN201
			Analytics for Financial Data	
Group		Sem		
No	Sl. No		Title	Course Code
2	1	1	Communicating with Financial Data	BBA1MN102
	2	2	Foundations for Business Analytics	BBA2MN102

	4 th Year Minor Courses								
Sl. No	Sl. No Sem Title Course Code								
1	8	Networking in Business	BBA8MN304						
2	8	BBA8MN405							

NOTE:

- 1. There will be no pathway for BBA students.
- 2. Students from other disciplines can choose Minor Groups in BBA.
- 3. If a student from other department chooses two Minor groups in BBA (Major with Minor Pathway), then the title of the Minor will be **Functional Business Administration.**
- 4. The above-mentioned minor courses are offered by BBA Department to other department students. So, they must attend the minor course classes along with BBA students (core course) depending on the intake capacity of each department as per University Regulations.

DISTRIBUTION OF GENERAL FOUNDATION COURSES IN BBA

				Total Hours/			Mar	ks	
Sem	Course Code	Course Title	Hours		Credits	I	E	Total	
	BBA1FM105	MDC/MDE 1 –							
1		Creativity, Innovation & Business	45	3	3	25	50	75	
		Development							

4	BBA4FV 108	Value-Added Course 1 Innovation & Business Dynamics	45	3	3	25	50	75
6	BBA6FV 110	Value-Added Course 3 Business Environment		3	3	25	50	75
1	BBA1FS111	Skill Enhancement Course 1 Digital Marketing for Business		3	3	25	50	75
2	BBA2FS112 Skill Enhancement Course 2 Spreadsheet Modelling for Business		60	4	3	25	50	75
3	BBA3FS113 Skill Enhancement Course 3 Skills for Employability		60	4	3	25	50	75
5	BBA5FS115	BBA5FS115 Skill Enhancement Course 4 – Communicating with AI		3	3	25	50	75

NB: - Except AEC's, MDC 2(KS), VAC2; all other courses including VAC1, VAC3, MDC1, all SEC's, all core/major courses, all elective courses and open elective shall be taught by Major Discipline Faculty only.

EVALUATION SCHEME

- 1. The evaluation scheme for each course contains two parts: internal evaluation (about 30%) and external evaluation (about 70%). Each of the Major courses is of 4-credits. It is evaluated for 100 marks, out of which 30 marks is from internal evaluation and 70 marks, from external evaluation. Each of the General Foundation course is of 3-credits. It is evaluated for 75 marks, out of which 25 marks is from internal evaluation and 50 marks, from external evaluation.
- 2. The 4-credit courses (Major courses) are of two types: (i) courses with only theory and (ii) courses with 3-credit theory and 1-credit practicum.
 - In 4-credit courses with only theory component, out of the total 5 modules of the syllabus, one open-ended module with 20% content is designed by the faculty member teaching that course, and it is internally evaluated for 10 marks. The internal evaluation of the remaining 4 theory modules is for 20 marks.
 - In 4-credit courses with 3-credit theory and 1-credit practicum components, out of the total 5 modules of the syllabus, 4 modules are for theory and the fifth

- module is for practicum. The practicum component is internally evaluated for 20 marks. The internal evaluation of the 4 theory modules is for 10 marks.
- **3.** 3-credit courses (General Foundational Courses) in BBA are of two types: (i) courses with only theory and (ii) courses with 2-credit theory and 1-credit practicum.
 - In 3-credit course with only theory out of the total 5 modules of the syllabus, one open-ended module with 20% content is designed by the faculty member teaching that course, and it is internally evaluated for 5 marks. The internal evaluation of the remaining 4 theory modules is for 20 marks.
 - In 3-credit courses with 2-credit theory and 1-credit practicum components, out of the total 5 modules of the syllabus, 4 modules are for theory and the fifth module is for practicum. The practicum component is internally evaluated for 15 marks. The internal evaluation of the 4 theory modules is for 10 marks.

Sl. No.	Nature of the Course			ation in Marks of the total)	External Exam	Total Marks
			Open-ended module / Practicum	On the other 4 modules	on 4 modules (Marks)	
1	4-credit course	only theory (5 modules)	10	20	70	100
2	4-credit course	Theory (4 modules) + Practicum	20	10	70	100
3	3-credit course	Only Theory (5 modules)	5	20	50	75
4	3-credit course	Theory (4 modules) + Practicum	15	10	50	75

1. MAJOR COURSES and GENERAL FOUNDATION COURSES

1.1. INTERNAL EVALUATION OF THEORY COMPONENT

Sl.	Components of Internal	Internal Marks for the Theory Part				
No.	Evaluation of Theory	of a Major Course of 4-credits				
	Part of a Major Course	Theory Only		Theory +	-Practicum	
		4 Theory Modules	Open-ended Module	4 Theory Modules	Practicum	

Total		30)		30
		20	10	10	20*
3	Assignment	4	2	2	-
2	Seminar/ Viva/ Quiz	6	4	3	-
	Mid-semester Exam				
1	Test paper/	10	4	5	-

^{*}Refer the table in section 1.2 for the evaluation of practicum component

Sl. No.	Components of Internal Evaluation of Theory	Internal Marks for the 3-credits Course					
	Part of a 3-credit Course	Theory	Only	Theory +Practicum			
		4 Theory Modules	Open-ended Module	4 Theory Modules	Practicum		
1	Test paper/	10	2	5	-		
	Mid-semester Exam						
2	Seminar/ Viva/ Quiz	6	2	3	-		
3	Assignment	4	1	2	-		
		20	5	10	15*		
Total		25		25			

^{*}Refer the table in section 1.2 for the evaluation of practicum component

1.2. EVALUATION OF PRACTICUM COMPONENT

The evaluation of practicum component in Major courses is completely by internal evaluation.

Sl. No.	Evaluation of Practicum Component	Marks for	Weightage
	of Credit-1 in a Major Course	Practical/Practicum	
1	Continuous evaluation of practicum performed in classes by the students by using any kind of formative/summative methods given in the detailed syllabus.	10	50%
3	Evaluation of the practicum summary report submitted for the end semester viva—voce examination by the teacher-in-charge and additional examiner	10	50%

*There is no specific format for practicum summary report. It can be decided by teacher-						
in-charge according to the type of practicum chosen.						
Total Marks 20						

Sl. No.	Evaluation of Practicum Component	Marks for	Weightage
	of Credit-1 in a SEC Course	Practicum	
1	Continuous evaluation of practicum performed	8	50%
	in classes by the students by using any kind of		
	formative/summative methods given in the		
	detailed syllabus.		
3	Evaluation of the practicum summary report	7	50%
	submitted for the end semester viva-voce		
	examination by the teacher-in-charge and		
	additional examiner		
*There	is no specific format for practicum summary repo	ort. It can be decided b	y teacher-
in-charge	e according to the type of practicum chosen.		
	Total Marks	15	

1.3. EXTERNAL EVALUATION OF THEORY COMPONENT

External evaluation carries 70% marks. Examinations will be conducted at the end of each semester. Individual questions are evaluated in marks and the total marks are converted into grades by the University based on 10-point grading system.

PATTERN OF QUESTION PAPER FOR MAJOR COURSES

Duration	Туре	Total No. of	No. of	Marks for	Ceiling
			Questions to be	Each	of
		Questions	Answered	Question	Marks
	Short Answer	10	8 – 10	3	24
2 Hours	Paragraph/ Problem	8	6 – 8	6	36
	Essay	2	1	10	10
				Total Marks	70

PATTERN OF QUESTION PAPER FOR GENERAL FOUNDATION COURSES

Duration		Total No. of	No. of	Marks for	Ceiling
	Type	Questions	Questions to be	Each	of
		Questions	Answered	Question	Marks
	Short Answer	10	8 – 10	2	16
1.5 Hours	Paragraph/ Problem	5	4 – 5	6	24
	Essay	2	1	10	10
				Total Marks	50

2. INTERNSHIP

Programme	BBA				
Course Code					
Course Title	Internship-1 &	k Internship-	2		
Type of Course	SEC				
Semester	5 & 7				
Academic					
Level					
Course Details	Credit	Lecture per week	Tutorial per week	Practical per week	Total Hours
	4	-	-		120
Pre-requisites					·
Course Summary	and career deve experience in a understand, and	elopment oppo field or discip I sharpen the re derstand the p	ortunities to solution, provide eal-time technology of	students by proposition possible opportunition of the workers and the students of the workers are students and the workers are students of the workers are students are studen	vide educational oviding practical tunities to learn, al skills required and their habits,

The candidates must undergo two internships in any business organisation/local industries/Agriculture, health and allied sectors/Local Government institutions like Panchayats, Municipalities for a period of 120Hrs duration during summer vacation. Internship-1 should be completed preferably before the beginning of 5th Sem, and Internship-2 should be completed preferably before the beginning of 7th Sem and prepare a report based on the information collected.

2.1. GUIDELINES FOR INTERNSHIP

- 1. Internship can be in Management or allied disciplines.
- 2. There should be minimum 120 hrs. of engagement from the student in the Internship.
- 3. Summer vacations and other holidays can be used for completing the Internship.
- 4. The students should make regular and detailed entries in to a personal log book through the period of Internship. The log book will be a record of the progress of the Internship and the time spent on the work, and it will be useful in writing the final report. All entries should be dated. The Internship supervisor should periodically examine and countersign the log book.
- 5. The log book and the typed report must be submitted at the end of the Internship.

6. The institution at which the Internship will be carried out should be prior-approved by the Department Council of the college where the student has enrolled for the UG (Honours) programme.

2.2. EVALUATION OF INTERNSHIP

- The evaluation of Internship shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council of the college where the student has enrolled for the UG (Honours) programme.
- The credits and marks for the Internship will be awarded only at the end of semester 5 & semester 7.
- The scheme of continuous evaluation and the end-semester viva-voce examination based on the submitted report shall be as given below:

Component of Evaluation of Internship	Weightage	Marks/100
Continuous Evaluation of internship	40%	40
through interim presentation and reports		
by the committee internally constituted by		
the Department Council.		
End-Semester viva-voce examination to	35%	35
be conducted by the committee internally		
constituted by the Department Council.		
Evaluation of the day-to-day records and	15%	15
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the Department		
Council.		
Business Organization/ Local Industries/	10%	10
Agriculture, Health and allied		
sectors/Local Government Institutions		

REPORT FORMAT

- 1. The report must be typed (double spaced), in APA format. Use standard margins (1" to 1.25") and font (Times New Roman, 12) and should contain maximum of 10-15 pages.
- 2. The report consists of the following information in this order:

Starting Pages

- 1. Title Page
- 2. Acknowledgement

3. Executive Summary

4. Table of Contents

Chapter 1: Brief Industry Profile

Chapter 2: Introduction of Company

Chapter 3: Organizational Analysis

Chapter 4: Internee Experience

a. A brief overview of the main business processes that the internee worked around

b. A brief overview of various departmental functions that the internee had the opportunity to observe

c. A narrative of personal experience in the intern's own words that may include: any new discoveries or observations made during the internship, any problems identified, personal account of interactions with others at the workplace, and specific skills learned.

Chapter 5: Future recommendations for a suitable course of action in the organizational context

Chapter 6: A short essay identifying the gaps in classroom learning and experiential learning at the internship.

7. Appendices

EVALUATION CRITERIA FOR INTERIM PRESENTATION

Understanding of the Field (15 Marks)	Challenges and Solutions (15Marks)	Communication Skills (5Marks)	Use of Visual Aids (5Marks)

EVALUATION CRITERIA FOR VIVA-VOCE

Depth of Understanding (15 Marks)	Integration of Academic Knowledge and Practical Application (10 Marks)	Communication Skills (2Marks)	Project Report (8 Marks)

3. PROJECT

PROJECT IN HONOURS PROGRAMME

• In Honours programme, the student should do a Project of 8-credits in semester 8.

- The Project can be done in the same institution/ any other higher educational institution (HEI)/ research centre/ training centre.
- The Project in Honours programme can be a short research work or an extended internship or a skill-based training programme.
- A faculty member of the respective institution, where the student does the Project, should be the supervisor of the Project.

BBA				
Project -2				
SEC				
}				
400 - 499				
Credit	Lecture per	Tutorial	Practical	Total Hours
	week	per week	per week	
3	8	-		240
			0	0
Project(s) in H	onours progr	amme, while	each student.	should have 16
		e Project work	k. Total hours o	are given based
on the student's engagement.				
This course is designed for undergraduate honours students across all				
lisciplines, offe	ring them an	opportunity t	o delve deeply	into a topic of
their choice, underpinned by rigorous research and creative methodology.				
It is an invitation to embark on an academic voyage that prioritizes critical				
thinking, problem-solving, and innovation, all within the framework of				
cholarly resear	ch. Students v	vill engage in	a self-directed	project that not
only contributes	s to their field	d of study bu	ıt also encoura	ages a personal
ourney of disco	overy and inte	llectual growt	h.	
	Tredit The teacher show the teacher's in Hars/week of engagent the student's isciplines, offen is an invitation inking, problem the cholarly researchly contributes	redit Lecture per week Redit Lecture per week Redit Lecture per week Redit Redit Lecture per week Redit	Tredit Lecture per week Redit Lecture per week Redit Lecture per week Redit Redit Lecture per week Redit Redit Lecture per Tutorial per week Redit Redit Redit Lecture per Tutorial per week Redit Redit Redit Lecture per Tutorial per week Redit Redi	redit Lecture per Tutorial per week Redit Lecture per week per week Redit Per week per week per week per week Redit Per week per week per week per week per week Redit Per week p

EVALUATION OF PROJECT

- **1.** The evaluation of project work shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council.
- **2.** The remaining 70% shall be awarded by the external examiner appointed by the University.
- 3. The scheme of continuous evaluation and the end-semester viva-voce of the project

Component of Evaluation of Project	Weightage	Marks/200
Continuous Evaluation of project through	30%	60
interim presentation and reports by the		

committee internally constituted by the		
Department Council.		
End-Semester viva-voce examination to	50%	100
be conducted by the external examiner		
appointed by the University.		
Evaluation of the day-to-day records and	20%	40
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the External		
Examiner		

4. EVALUATION CRITERIA FOR INTERIM PRESENTATION

Clarity of Research Question (15Marks)	Originality and Creativity (10 Marks)	Methodological Rigor (15 Marks)	Progress and Milestones (15 Marks)	Communication& Presentation Skills (5 Marks)

5. EVALUATION CRITERIA FOR VIVA-VOCE

Comprehension	Methodological	Contribution	Communication	Response	Project
and Depth of	Rigor and	&Implications	Skills (10	to	Report
Knowledge	Integrity (10	(20 Marks)	Marks)	Questions	(30
(10 Marks)	Marks)			(20	Marks)
				Marks)	

FORMAT OF PROJECT REPORT

The report shall be printed and bound (preferably hard paper bound) with not less than 60 (A4 size) pages. The matter should be typed with double line spacing. The Fond Size for the text should be 12 with style Times New Roman. One inch margin should be left on top and bottom of the page, as well as left and right side of the typed pages.

- A. Preface Section: Title page of the report Declaration by the student Certificate from supervisory faculty counter Signed by Head of the Institution. Acknowledgement Chapter content List of tables- List of figures
- B. Executive Summary (Minimum 1 page)
- C. Chapters

Chapter 1: Introduction (includes statement of the problem, objectives of the study, scope of the study, hypotheses if any, methodology employed, and limitations of the study)

Chapter 2: Industry profile/ Company profile/ Product profile/ Unit of study

Chapter 3: Review of literature (the review should be conducted by referring similar nature of studies conducted in academic journals, books, magazines, newspapers and other published sources)

Chapter 4: Data analysis and interpretation (data should be described and the collected data should be analyzed using appropriate tools)

Chapter 5: Findings, Conclusion and Recommendations

D. Bibliography

It should be prepared based on the guidelines prepared and updated by the American Psychological Association (APA style).

PROJECT IN HONOURS WITH RESEARCH PROGRAMME

- Students who secure 75% marks and above (equivalently, CGPA 7.5 and above) cumulatively in the first six semesters are eligible to get selected to Honours with Research stream in the fourth year.
- A relaxation of 5% in marks (equivalently, a relaxation of 0.5 grade in CGPA) is allowed for those belonging to SC/ST/OBC (non-creamy layer)/ Differently-Abled/ Economically Weaker Section (EWS)/ other categories of candidates as per the decision of the UGC from time to time.
- In Honours with Research programme, the student has to do a mandatory Research Project of 20-credits in semester 8.
- The approved research centres of University of Calicut or any other university/ HEI can offer the Honours with Research programme. The departments in the affiliated colleges under University of Calicut, which are not the approved research centres of the University, should get prior approval from the University to offer the Honours with Research programme. Such departments should have minimum two faculty members with Ph.D., and they should also have the necessary infrastructure to offer Honours with Research programme.
- A faculty member of the University/ College with a Ph.D. degree can supervise the
 research project of the students who have enrolled for Honours with Research. One such
 faculty member can supervise maximum five students in Honours with Research
 stream.

- The maximum intake of the department for Honours with Research programme is fixed by the department based on the number of faculty members eligible for project supervision, and other academic, research, and infrastructural facilities available.
- If a greater number of eligible students are opting for the Honours with Research programme than the number of available seats, then the allotment shall be based on the existing rules of reservations and merits.

Programme	BBA					
Course Code						
Course Title	Research Proj	ect				
Type of Course	SEC					
Semester	8					
Academic	400 – 499					
Level						
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours	
		week	per week	per week		
	20	20	-		600	
			•		the guidance of	
	the Project(s) is	n Honours wit	th Research p	rogramme, wh	ile each student	
	should have 40	hrs/week of ea	ngagement in	the Project wo	ork. Total hours	
	are given based	d on the studer	it's engageme	nt.		
Course	This course is	designed for	undergraduat	e honours stud	dents across all	
Summary		•	_		into a topic of	
•	their choice, underpinned by rigorous research and creative methodology.					
	It is an invitation to embark on an academic voyage that prioritizes critical					
	thinking, probl	thinking, problem-solving, and innovation, all within the framework of				
	scholarly resear	ch. Students v	vill engage in	a self-directed	project that not	
	only contribute	es to their fiel	d of study bu	ıt also encoura	ages a personal	
	journey of disco	overy and inte	llectual growt	h.		

EVALUATION OF PROJECT

- 1. The evaluation of project work shall be done internally through continuous assessment mode by a committee internally constituted by the Department Council.
- 2. The remaining 70% shall be awarded by the external examiner appointed by the University.
- 3. The scheme of continuous evaluation and the end-semester viva-voce of the project

Component of Evaluation of Project	Weightage	Marks/600
Continuous Evaluation of project through	30%	180
interim presentation and reports by the		

committee internally constituted by the		
Department Council.		
End-Semester viva-voce examination to	50%	300
be conducted by the external examiner		
appointed by the University.		
Evaluation of the day-to-day records and	20%	120
final report submitted for the end semester		
viva-voce examination by the committee		
internally constituted by the External		
Examiner		

EVALUATION CRITERIA FOR INTERIM PRESENTATION

Clarity of Research Question (40Marks)	Originality and Creativity (30 Marks)	Methodological Rigor (40 Marks)	Progress and Milestones (50 Marks)	Communication& Presentation Skills (20 Marks)

EVALUATION CRITERIA FOR VIVA-VOCE

Comprehension	Methodological	Contribution	Communication	Response	Project
and Depth of	Rigor and	&Implications	Skills (30	to	Report
Knowledge	Integrity	(60 Marks)	Marks)	Questions	(90
(40 Marks)	(40Marks)			(40	Marks)
				Marks)	
				,	

FORMAT OF PROJECT REPORT

The report shall be printed and bound (preferably hard paper bound) with not less than 100 (A4 size) pages. The matter should be typed with double line spacing. The Fond Size for the text should be 12 with style Times New Roman. One inch margin should be left on top and bottom of the page, as well as left and right side of the typed pages.

1. Title Page

The title page should succinctly capture the essence of the research while being inviting to a broad audience. It includes the thesis title, author's name, the institution, and the date. A compelling title can spark interest and set the stage for the narrative journey of the thesis.

2. Abstract

A well-crafted abstract serve as a microcosm of the research, providing a concise summary of the thesis's aim, methodology, findings, and implications. In this section, creativity lies in the ability to distil complex ideas into accessible language that entices a diverse readership.

3. Dedication and Acknowledgments

This section allows for personal expression, dedicating the work to individuals or groups who have been instrumental in the research journey. Acknowledgments give a human touch to the academic endeavour, highlighting the collaborative nature of knowledge creation.

4. Table of Contents

A navigational tool that should not only be functional but also reflective of the thesis's structure and creativity. Creative formatting and clear organization can make the table of contents an inviting roadmap to the thesis.

5. Introduction

The introduction lays the foundation, stating the research problem, objectives, and significance. Here, storytelling can be employed to weave a compelling narrative that frames the research question within a broader context, making it relevant to real-life situations.

6. Literature Review

A critical survey of existing literature, this section is an opportunity to creatively synthesize and critique previous work, highlighting gaps the thesis aims to fill. The use of visual aids, such as mind maps or infographics, can enrich this section by providing innovative summaries of complex academic dialogues.

7. Theoretical Framework

The theoretical framework in research is a vital component that underpins and guides the entire research process. It serves as the foundation upon which the research is built, providing a lens through which the study is conducted and understood. Essentially, the theoretical framework offers a structured approach to understanding, explaining, and making predictions about a given phenomenon or topic of interest. It does this by integrating concepts, theories, and models that are relevant to the research question or problem.

8. Methodology

Detailing the research design, methods, and analysis techniques, this section benefits from clarity and precision. Creative methodologies that utilize emerging technologies or interdisciplinary approaches can be highlighted here, showcasing the thesis's innovative edge.

9. Results and Discussion

This section presents the findings and interprets their implications. Creativity can be expressed through the use of visual storytelling with charts, graphs, and illustrations to make data compelling and digestible. A narrative approach to discussing the results can link them to broader themes and real-world implications.

10. Conclusion and Recommendations

The conclusion synthesizes the findings, reflects on the research's limitations, and suggests future research directions. This section can be an avenue for visionary thinking, proposing creative applications of the research and its potential impact on society.

11. References

Adherence to academic standards is crucial in the references section, but creativity can be shown in the organization and presentation style, making it easier for readers to explore the cited works.

12. Appendices

This section can house supplementary material in various formats, including datasets, code, questionnaires, or multimedia elements. Creatively integrating digital content can enhance the thesis's accessibility and engagement.

13. Digital and Interactive Elements

Incorporating digital elements like hyperlinks to datasets, online platforms for interactive visualizations, or even augmented reality (AR) experiences can revolutionize the way findings are presented and engaged with.

Eg:

Journals

- 1. Diamond, D. (1984). Financial intermediation and delegated monitoring. *Review of Economic Studies*, 51, 393-414.
- 2. Corter, J.E. and Chen, Y.J. (2006). Do investment risk tolerance attitudes predict portfolio risk? *Journal of Business and Psychology*, 20(3), 369-381.

Working Papers

1. González-Hermosillo, B.(2008, April). Investors' Risk Appetite and Global Financial Market Conditions.(IMF Working Paper no WP/08/85). https://www.imf.org/external/pubs/ft/wp/2008/wp0885.pdf

News Paper Article

1. Rukhaiyar, A. (2023, June 11). Retail investors' rush into India's equity markets has slowed; here is what's happening. *Business Today*.https://www.businesstoday.in/magazine/deep-dive/story/retail-investors-rush-into-indias-equity-markets-has-slowed-here-is-whats-happening-383209-2023-05-29

Book

1. Hair, J. F., Hult, G. T. M., Ringle, C. M., and Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. 3rd ed., Sage.

4. LETTER GRADES AND GRADE POINTS

- Mark system is followed for evaluating each question.
- For each course in the semester letter grade and grade point are introduced in 10-point indirect grading system as per guidelines given below.
- The Semester Grade Point Average (SGPA) is computed from the grades as a measure of the student's performance in a given semester.
- The Cumulative GPA (CGPA) is based on the grades in all courses taken after joining the programme of study.

• Only the weighted grade point based on marks obtained shall be displayed on the grade card issued to the students.

LETTER GRADES AND GRADE POINTS

Sl.	Percentage of Marks	Description	Letter	Grade	Range of	Class
No.	(Internal & External	1	Grade	Point	Grade	
	Put Together)				Points	
1	95% and above	Outstanding	О	10	9.50 – 10	First Class
2	Above 85% and below 95%	Excellent	A+	9	8.50 – 9.49	with Distinction
3	75% to below 85%	Very Good	A	8	7.50 - 8.49	
4	65% to below 75%	Good	B+	7	6.50 - 7.49	
5	55% to below 65%	Above Average	В	6	5.50 – 6.49	First Class
6	45% to below 55%	Average	C	5	4.50 - 5.49	Second Class
7	35% to below 45% aggregate (internal and external put together) with a minimum of 30% in external valuation	Pass	P	4	3.50 – 4.49	Third Class
8	Below an aggregate of 35% or below 30% in external evaluation	Fail	F	0	0 – 3.49	Fail
9	Not attending the examination	Absent	Ab	0	0	Fail

- When students take audit courses, they will be given Pass (P) or Fail (F) grade without any credits.
- The successful completion of all the courses and capstone components prescribed for the three-year or four-year programme with 'P' grade shall be the minimum requirement for the award of UG Degree or UG Degree (Honours) or UG Degree (Honours with Research), as the case may be.

5.1. COMPUTATION OF SGPA AND CGPA

• The following method shall be used to compute the Semester Grade Point Average (SGPA):

The SGPA equals the product of the number of credits (Ci) with the grade points (Gi) scored by a student in each course in a semester, summed over all the courses taken by a student in the semester, and then divided by the total number of credits of all the courses taken by the student in the semester,

i.e. SGPA (Si) =
$$\Sigma i$$
 (Ci x Gi) / Σi (Ci)

where Ci is the number of credits of the ith course and Gi is the grade point scored by the student in the ith course in the given semester. Credit Point of a course is the value obtained by multiplying the credit (Ci) of the course by the grade point (Gi) of the course.

$$SGPA = \frac{Sum \text{ of the credit points of all the courses in a semester}}{Total \text{ credits in that semester}}$$

ILLUSTRATION - COMPUTATION OF SGPA

Semester	Course	Credit	Letter	Grade	Credit Point
			Grade	point	(Credit x Grade)
I	Course 1	3	A	8	3 x 8 = 24
I	Course 2	4	B+	7	4 x 7 = 28
I	Course 3	3	В	6	3 x 6 = 18
I	Course 4	3	О	10	3 x 10 = 30
I	Course 5	3	С	5	3 x 5 = 15
I	Course 6	4	В	6	4 x 6 = 24
	Total	20			139
		SGF	139/20 = 6.950		

• The Cumulative Grade Point Average (CGPA) of the student shall be calculated at the end of a programme. The CGPA of a student determines the overall academic level of the student in a programme and is the criterion for ranking the students.

CGPA for the three-year programme in FYUGP shall be calculated by the following formula.

$$CGPA = \frac{Sum of the credit points of all the courses in six semesters}{Total credits in six semesters (133)}$$

CGPA for the four-year programme in FYUGP shall be calculated by the following formula.

$$CGPA = \frac{Sum \text{ of the credit points of all the courses in eight semesters}}{Total \text{ credits in eight semesters (177)}}$$

- The SGPA and CGPA shall be rounded off to three decimal points and reported in the transcripts.
- Based on the above letter grades, grade points, SGPA and CGPA, the University shall
 issue the transcript for each semester and a consolidated transcript indicating the
 performance in all semesters.

6. Study Tour

Study tour to an Industrial or Business centre will form part of curriculum. The fourth / fifth semester BBA students of regular colleges shall be taken, under the supervision of faculty members, to a Business or Industrial centre so as to enable them to have firsthand knowledge about location, and operations of the Business or Industry. The report submitted by the students in this respect shall be considered as one of the assignments of the any one of the courses in the concerned semester.

Format of the Question Paper Type I for Major and Minor Courses

I Semester BBA (FYUGP) Degree Examinations October 2024

BBA1CJ101: <Title of the Major Course>

(Credits: 4)

Maximum Time: 2 hours Maximum Marks: 70

Section A [Answer All. Each question carries 3 marks] (Ceiling: 24 Marks) 1. 2. 3. 4. 5. 6. 7. 8. 9. 10. Section B [Answer All. Each question carries 6 marks] (Ceiling: 36 Marks) 11. 12. 13. 14. 15. 16. 17. 18. Section C [Answer any one. Each question carries 10 marks] (1x10=10 Marks) 19. 20.

Format of the Question Paper Type II for General Foundation Courses

I Semester BBA (FYUGP) Degree Examinations October 2024

BBA1FM105: <Title of the MDC Course>

(Credits: 3)

	(Crounts. 3)
Maximum Time: 1.5 hours	Maximum Marks: 50
	Section A
[Answer All.	Each question carries 2 marks] (Ceiling 16 marks)
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
	Section B
[Answer All.	Each question carries 6 marks] (Ceiling 24 Marks)
11.	
12.	
13.	
14.	
15.	
	Section C
[Answer any or	ne. Each question carries 10 marks] (1x10=10 Marks)
16.	
17.	

Details of Courses of study leading to the award of BBA

Programme	BBA				
Course Code	BBA1CJ101				
Course Title	Foundations for	or Business D	ecisions		
Type of Course	MAJOR				
Semester	1				
Academic	100 – 199				
Level					
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours
		week	per week	per week	
	4	4	-		60
Pre-requisites					
Course	The "Foundat	tions for Bu	usiness Deci	sions" course	e provides a
Summary	comprehensive	understanding	g of decision-	making in bus	iness. It covers
			•	_	s, management
	functions, and	ethical conside	erations. The	course aims to	equip students
	with the know	vledge and sk	tills required	to make effe	ective business
	decisions and a	ddress real-wo	orld challenges	S.	

Course Outcomes (CO):

This course will enable the students to achieve the following outcomes.

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop an understanding of the importance of decision-making.	U	C	Instructor- created exams / Quiz
CO2	Learn and apply various tools and techniques for decision-making.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Analyse various decision-making models	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Acquire knowledge about the roles of managers	U	С	Instructor- created exams / Home Assignments
CO5	Apply planning and decision-making skills in the management process	Ap	Р	One Minute Reflection Writing assignments

CO6			considerations	in	Ap	Р	Viva Voce		
decision-making decision-making									
# - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P)									
Metad	cognitive K	nowledg	e (M)						

Detailed Syllabus:

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Basics of Decision-Making	12	20	16
	1	Meaning, Nature, and Importance of decision making and			
		Business. Types of decisions: Programmed and Non-			
		Programmed decisions, Strategic, tactical, and			
		operational decisions. Factors affecting the decision			
		making.			
	2	Importance of a Structured Decision-Making Process,			
		Overview of Various Stages Involved in Decision			
		Making. Barriers in Decision-making - Psychological			
		Barriers, Structural and Organisational Barriers, Environmental Barriers etc.			
	3	Tools and Techniques for Decision Making: Basic			
	3	Statistical Tools, Measures of Central Tendency and			
		Measures of Dispersion.			
	4	Tools and Techniques for Decision Making -			
		Understanding the Concept, Advantages, and			
		Disadvantages of various tools & techniques:			
		Brainstorming Technique, Decision Tree Analysis,			
		SWOT Analysis, Pros and Cons Analysis, PESTLE			
		Analysis			
II		Decision-Making Models	12		18
	5	Rational Model of Decision-Making – Meaning,			
		Concept, Importance, Strength and Weakness of Rational			
		Model, Practical Applications			
	6	Bounded rationality model - Meaning, Concept,			
		Importance, Strength and Weakness of Bounded			
		rationality Model, Practical Applications			
	7	Intuition-based decision making – Concept and Strength			
		and Weakness, Role of intuition in decision making,			
		different types of intuition: Expert Intuition, Social Intuition, and Strategic Intuition			
	8	Group decision-making – Meaning, Concept and			
	0	significance, overview of various strategies used in group			
		decision-making, such as consensus building,			
		brainstorming, and multi-voting			
III		Basics of Management	12		18
	9	Management: Meaning, Nature, Functions. Roles of a			
		manager in an organisation			

IV	10 11 12 18 19 20	Evolution of management Thought: Classical, Behavioural, Neo Classical, Modern Types and Levels of management Decision Making Styles of Managers — Autocratic, Participative, Consultive, Consensus, Directive, Analytical, Cognitive, Behavioural styles Functions of Management Planning and Decision-making in Management: Meaning, Nature, Importance, and types. Organising and Leading in Management: Meaning, Nature, and Importance. Organisational Structure, Motivation and Leadership Staffing in Management: Meaning, Nature, and	12		18
	21	Importance. HR planning, Recruitment, Selection, Training and Development. Controlling in Management: Meaning, Nature, Importance, and Steps in control process. Levels and Types of Control.			
V	1	Open Ended Module Case Study Analysis and Presentation: Students work in groups to analyse assigned case studies of businesses facing strategic decisions. They must present their analysis, recommendations, and action plans to the class, followed by a Q&A session.	12	10	
	2	Ethical Decision-Making Debate: Organize debates on ethical dilemmas faced by businesses, such as sustainability practices, labor rights, or consumer privacy. Students take stands, present arguments, and propose ethical solutions.			
	3	SWOT Analysis Workshop: Students select a real company and conduct a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats) to evaluate its strategic position. This includes researching the company, industry, and competitive landscape.			
	4	Social Media Strategy Campaign: Students design a social media marketing campaign for a product or service, including target audience analysis, content creation, and engagement strategies. They present their campaign plan and expected outcomes.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	1	1	3	3	1	2	2	2	2

CO 2	3	3	2	1	3	3	2	1	3	1	3
CO 3	2	3	2	1	3	3	1	1	2	2	2
CO 4	3	3	2	1	3	3	2	2	3	2	1
CO 5	2	3	2	1	3	3	1	1	2	1	3
CO 6	3	3	2	1	3	3	2	2	3	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work

- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Charles W.L, Hill and Steven McShane (2017) Principles of Management
- 2. Koontz, H and Weihirch, H (2010) *Essentials of Management*, Tata McGraw Hill, New Delhi.
- 3. Stoner A.F. Jame, Freeman R Edward, Gilbert R. Danie,1 (2009), *Management*, 6th edition, Pearson Education.
- 4. Laudon, K. C., & Laudon, J. P. (2019). *Management Information Systems: Managing the Digital Firm* (16th edition). Pearson Education.
- 5. Colquitt, J. A., LePine, J. A., & Wesson, M. J. (2020). *Organizational Behavior: Improving Performance and Commitment in the Workplace* (7th ed.). Tata McGraw Hill.
- 6. Robbins S.P, Judge T.A. and Vohra N. (2013) *Organisational Behaviour*, Pearson Education.
- 7. Margie Parikh and Rajen Gupta (2010) *Organisational Behaviour*, Tata McGraw Hill Education Private Limited
- 8. Albright, S. C., & Winston, W. L. (2018). *Business Analytics: Data Analysis & Decision Making* (5th ed.). Cengage Learning India Pvt. Ltd
- 9. David, F. R., & David, F. R. (2021). *Strategic Management: Concepts and Cases* (16th ed.). Pearson Education.
- 10. Hillier, F. S., & Lieberman, G. J. (2019). *Introduction to Operations Research* (11th ed.). Tata McGraw Hill, New Delhi.

SUGGESTED READINGS:

- 1. Bright, D. S. (2019). *Principles of management*. OpenStax College.
- 2. Hammond, J. S., Keeney, R. L., & Raiffa, H. (2015). *Smart choices: A practical guide to making better decisions*. Harvard Business Review Press. Arnautović, S., et al. (2022). The Importance of Making a Rational Business Decision of Top Management in Agricultural Companies in the Republic of Serbia.
- 3. Harvard Business Review. (2014). *Harvard Business Essentials, Decision Making: 5 Steps to Better Results*. Harvard Business Review Press.
- 4. Nutt, P. C. (1984). Types of organizational decision processes. Administrative Science Quarterly, 29(3), 414-450. https://doi.org/10.2307/2393033
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- 6. Shivakumar, K. (2014). How to tell which decisions are strategic. California Management Review, 56(3), 78-101. https://doi.org/10.1525/cmr.2014.56.3.78
- 7. Siekelova, A., et al. (2021). Analytic hierarchy process in multiple–criteria decision—making: A model example. SHS Web of Conferences, 90, 01019. https://doi.org/10.1051/shsconf/20219001019
- 8. Simon, J. L. (2016). *Developing decision-making skills for business*. Routledge.
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11. Yoo, C., & Chon, K. (2008). Factors affecting convention participation decision-making: Developing a measurement scale. Journal of Travel Research, 47(4), 454-467. https://doi.org/10.1177/0047287507312421

Programme	BBA										
Course Code	BBA1CJ102/BBA1MN101										
Course Title	Marketing Management										
Type of Course	Major/ Minor										
Semester	1										
Academic	100 -199										
Level											
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours						
		week	per week	per week							
	4	4 4 - 60									
Pre-requisites											
Course	This course in	This course introduces students to the core principles of marketing									
Summary	_	management and the strategic role marketing plays in driving business									
		success in the digital age. Through a blend of theoretical concepts, real-									
		world examples, and hands-on projects, students will explore the dynamic									
	world of mark	world of marketing and develop the skills necessary to navigate its									
	challenges crea	•	•		C						
	critical thinking	•		* *	_						
	problems, prepa	aring students	for careers in	a variety of inc	lustries.						

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Identify fundamental principles of marketing nd the role of marketing in business and society.	U	С	Standardized Test
CO2	Acquire a profound understanding of the most recent advancements in technology and emerging trends within the realm of marketing.	Ŭ	С	Standardized Test
CO3	Capable of formulating marketing plans grounded on product, pricing, distribution, and promotional goals.	Ap	Р	Classroom Discussion
CO4	Able to develop a comprehensive understanding of marketing principles and strategies by integrating various marketing models.	An	Р	Standardized Test
CO5	Relate Marketing Mix as a framework for Marketing Decision making.	An	Р	Case Study

CO6	Learn and examine the students to the	Е	M	Mini research				
	dynamic nature of Marketing Function.			report				
				preparation				
* - Re	* - Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)							
# - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P)								
Metad	Metacognitive Knowledge (M)							

Detailed Syllabus:

Module	Unit	Content	Hrs	Internal	External
I	Unc	lerstanding the concept of consumer buying	(60) 12	(30)	(70) 16
•		behavior	12	20	10
	1	Marketing - Nature, Scope, and importance of	1		
		marketing.			
	2	Concept of marketing: Product concept,			
		Production concept, Selling concept and			
		marketing concept.			
	3	Marketing Vs. selling.	1		
	4	Marketing environment: Economic, Political,	1		
		Social, legal and technological.			
	5	Portfolio approach : BCG matrix and GE	1		
		McKinsey matrix (with real world examples			
II		Customer driven market strategy	12		18
	6	Segmentation- Concept. Levels of			
		segmentation. Basis for market segmentation.			
	7	Targeting- Concept. Targeting strategies.			
	8	Differentiation: concept and Importance.			
	9	Positioning- Concept, Positioning strategies.			
	10	Consumer behavior- Defining term consumer-			
		Meaning and definition of consumer behavior.			
		Role of consumer behavior in consumer			
		buying decision process.			
III		Marketing mix decisions	12		18
	11	Product decisions- Meaning and Definition of			
		product- Product classification, Components			
		of product mix.			
	12	Product life cycle and Product life cycle			
		strategies,			
	13	Pricing decisions: Meaning and definition,			
		Determinants of price, Pricing strategies.	_		
	14	Value proposition. Give hands on experience			
		to create value proposition.			
	15	Promotion decisions: Meaning and definition:			
		Promotion mix- Factors affecting promotion			
		mix.			

		T			ı
	16	Fundamentals of marketing communication			
		mix- Advertisement, sales promotion, Public			
		relations, Publicity and Personal selling.			
	17	Distribution: Meaning and definition- Levels			
		of distribution, Types of intermediaries.			
IV		Marketing of Services	12		18
	18	Product vs. Services.			
	19	Marketing strategies for services- 7P's.			
	20	Emerging trends in marketing- Digital			
		marketing, Sustainable marketing, Affiliate			
		marketing.			
	21	Integrated marketing communication.			
	22	AI marketing- Concept, developing and AI			
		marketing strategy.			
V		Open Ended Module	12	10	
	1	Explore any prominent or new marketing areas			
		by visiting respective business establishments			
		and prepare a report.			
	2	Brand Development Workshop: Organize a			
		workshop where students create a brand from			
		scratch. This activity would encompass naming			
		the brand, designing a logo, developing a brand			
		identity, and creating a brand positioning			
		statement.			
	3	Social Media Marketing Campaign: Divide the			
		class into groups and assign each group the task			
		of developing a social media marketing			
		campaign for a hypothetical product or service.			
		Students should identify their target audience,			
		choose appropriate social media platforms,			
		create content, and plan the campaign's timing			
		and frequency.			
	4	Competitor Analysis Project: Assign students			
		to conduct a detailed competitor analysis for a			
		selected company. This project should include			
		identifying the company's main competitors,			
		analysing their marketing strategies, and			
		suggesting areas where the chosen company			
		can gain a competitive advantage.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	1	1	3	3	3	3	1	3	

CO 2	3	3	3	1	3	3	2	3	1	3	
CO 3	2	3	3	1	2	1	2	3	3	3	
CO 4	2	3	1	1	2	3	2	3	1	1	
CO 5	3	2	1	2	3	2	2	1	1	1	
CO 6	3	3	3	2	3	2	2	1	3	3	

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview

- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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Programme	BBA						
Course Code	BBA1CJ103/BE	BA1MN102					
Course Title	Communicati	ng with Finan	cial Data				
Type of Course	Major/ Minor	•					
Semester	1						
Academic	100 – 199						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	4	-		60		
Pre-requisites							
Course	This course f	ocuses on dev	veloping a st	rong understa	nding of cost,		
Summary	revenue, and p	revenue, and profit in a business, as well as recording and interpreting					
	financial data.	Financial data. It provides students with the necessary knowledge and					
	skills to comm	unicate effectiv	vely using fina	ancial data.			

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge	Evaluation
		Lever*	Category#	Tools used
CO1	Enable the learner to explain	U	C	Instructor-
	concepts of expenses, income, and			created exams /
	profit of an organisation.			Quiz
CO2	Enable the learner to apply the	Ap	P	Practical
	accounting principles and			Assignment /
	standards to record the business			Observation of
	transactions.			Practical Skills
CO3	Develop practical skills in the	Ap	P	Seminar
	preparation of financial statements.			Presentation /

				Group Tutorial Work
CO4	Enable the learner to understand the financial health of a business.	U	С	Instructor- created exams / Home Assignments
CO5	Interpret and communicate financial data effectively using appropriate tools and techniques.	Ap	Р	One Minute Reflection Writing assignments
CO6	Apply innovative financial strategies to improve business performance and profitability.	Ap	P	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I	Un	derstand the Cost, Revenue, and Profit of a business	12	20	16
	1	Expenses, Income and Profit: Nature, Significance,			
		Types, and concepts.			
	2	Cost and Revenue: Nature, Significance, Types, and concepts.			
	3	Difference between: Finance and Accounting, Cost and Expenses, Expenses and expenditure, Accounting Profit and Economic Profit.			
	4	Basic Accounting terms: assets, liabilities, equity, revenue, expenses			
	5	Principles of Accounting and Accounting Standard Accounting Equation Components.			
	6	Determination of Accounting Break-even and Financial Break-even.			
II	F	Record the Expenses and Income of a business (Sole	12		
		Proprietorship)			
	7	Recording the Transactions - Journal Entries and Ledger Accounts			18
	8	Preparations (Simple Problems)			
	9	Preparation of Trial Balance (Simple Problems)			
	10	Depreciation, Provisions and Reserves (Simple Problems)			
III	Ţ	Jnderstand the financial performance and financial Position of a business (Sole Proprietorship)	12		
	11	Income Statement: Proforma, Preparation and Calculation (Simple Problems)			18

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	12	Balance Sheet: Proforma, Preparation and Calculation			
	12	(Simple Problems)			
	13	Cash Flow Statement: Proforma, Preparation and			
IV		Calculation (Simple Problems) Reading and Interpretation of a Financial Report	12		
1 V	14		12		
	14	Interpretation of Income Statement: Gross Profit Margin,			
	15	Operating Profit Margin, Net Profit Margin Tax Ratio Efficiency, and Interest Coverage			
	16	Interpretation of Balance Sheet: Turnover Ratios,			
	10	Liquidity Ratios, Solvency Ratios, Debt to Assets, Debt			
		to Equity.			18
	17	Interpretation of Cash Flow Statement.			
	18	Other Tools and techniques of financial statements			
		analysis: Common size balance sheet			
	19	Comparative statements			
	20	Trend analysis			
	21	Cost Volume Profit Analysis			
	22	Profitability Ratios			
V		Open Ended Module	12	10	
	1	Case Study Analysis			
	2	Budget Planning Workshop: Students create a detailed			
		budget plan for a hypothetical scenario, such as planning			
		a college fund, buying a car, or organizing an event. This			
		workshop can include researching actual costs,			
	2	considering income sources, and planning savings.			
	3	Financial Literacy Blog or Vlog: Students create a blog			
		post or video log (vlog) explaining a financial concept,			
		such as compound interest, inflation, or credit scores, in simple terms. These can be shared with the class or on a			
		school website.			
	4	Financial News Analysis Journal: Each student keeps a			
	•	journal for a month, documenting and analysing financial			
		news stories, their implications for consumers, businesses,			
1		news stories, then implications for consumers, businesses.			
		and economies, and personal reflections on how such			

60% Problems & 40~% Theory

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3

CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3
CO 6	2	2	3	2	2	3	1	1	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments

- j. Oral presentations
- k. Observation of practical skills

REFERENCE

- 1. Bhattacharyya, Asish K. *Essentials of Financial Accounting*, Prentice Hall of India Private Ltd., New Delhi.
- 2. Maheshwari, S. N., and Maheshwari, S. K. *Financial Accounting*, Vikas Publishing House Pvt. Ltd., New Delhi
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- 4. Jain, S. P. & Narang, K. L. Advanced Accountancy, Kalyani Publishers, New Delhi
- 5. Gupta, R. L., Radhaswamy M. *Advanced Accountancy*, Sultan Chand & Sons, New Delhi
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- 7. Sharma R.K. and Shasi K. Gupta (2014), *Management Accounting Principles & Practice*, 13th Edition, Kalyani Publishers, Delhi.

SUGGESTED READINGS:

- 1. Kimmel, P. D., Weygandt, J. J., & Kieso, D. E. (2020). *Financial accounting: tools for business decision-making*. John Wiley & Sons.
- 2. Maheshwari, S. N. (2012). *A Textbook of Accounting for Management, 3rd Editionn*. Vikas Publishing House.
- 3. Stickney, C. P., & Weil, R. L. (2000). *Financial accounting: An introduction to concepts, methods, and uses.* South Western Educational Publishing.
- 4. Financial and Strategic Management Latest print 2022 by ICSI
- 5. Schaum's Financial Accounting by Jae K Shim and Joel G Siegel, Mc Graw Hill Publications
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Programme	BBA				
Course Code	BBA1FM105				
Course Title	Creativity, In	novation, and	Business Dev	elopment	
Type of Course	MDC				
Semester	1				
Academic	100-199				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	3	3	_	_	45

Pre-requisites	
Course Summary	This course explores the intersections of creativity, innovation, and business development, focusing on how these elements combine to spark new ideas, drive technological advancements, and create sustainable business models in a competitive global marketplace. Students will engage with concepts from design thinking, lean startup methodologies, and disruptive innovation theories to understand how businesses can innovate products, services, and processes. Through a blend of lectures, case studies, hands-on projects, and guest speakers, participants will learn to harness their creative potential, apply innovative thinking, and develop practical strategies for business growth and development.

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to understand the concept and meaning of creativity, and its importance in various domains, including business	U	С	Standardized Test
CO2	Enable the learner to identify and develop creativity skills and personal qualities necessary for fostering innovation	Ap	Р	Observation and Practical Skills
CO3	Enable the learner to use creativity tools and techniques	Ap	Р	Observation and Practical Skills
CO4	Enable the learner to understand the concept and types of innovation, the relationship between creativity and innovation, and the role of innovation in business development.	U	С	Standardized Test
CO5	Enable the learner to analyse the characteristics of successful entrepreneurs and understand the entrepreneurship process and the concept of a business model.	Ap	Р	Case Study
CO6	Enable the learner to explore and evaluate the role of agencies for innovation in Kerala and their contributions to promoting entrepreneurship and innovation.	Ap	Р	Observation and Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
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^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

			(45)	(25)	(50)
I		Understanding Creativity	9	20	12
	1	Creativity – Nature, Concepts and Meaning.			
	2	Creativity skills & personal qualities.			
	3	Role of creativity in business.			
	4	Techniques to foster creativity: Brainstorming			
	5	Role Playing			
	6	Incubation			
	7	Creativity tools and techniques: SCAMPER			
	8	Mind Mapping			
II		Innovation and its Role in Business	9		12
	6	Meaning, Nature			
	7	Types of innovation			
	8	Relationship between creativity and innovation – Differences			
	9	Relationship between creativity and innovation – Similarities			
	10	Role of innovation in business development.			
	11	Barriers to innovation			
	12	Ways to overcome the barriers.			
Ш		Introduction to Entrepreneurship	9		12
	10	Meaning Nature and concepts of entrepreneurship			
	11	Meaning Nature and concepts of intrapreneurship			
	12	Characteristics of successful entrepreneurs			
	13	Entrepreneurship Process			
	14	Concept of Business Model			
	15	Importance of Entrepreneurship Ecosystem			
	16	Importance of Entrepreneurship for Economic			
		Development		=	
IV		Business Development through Entrepreneurship	9		
	17	Steps in starting a new venture and entrepreneurship challenges			14
	18	Idea generation, Evaluation, and Opportunity Assessment			
	19	Business Plan – Concepts			
	20	Business Plan – Components			
	21	Business Plan – Importance			
	22	Entrepreneurial Marketing and Financing a New Venture			
V		Open Ended Module			
	1	K-DISC, KIED, Kerala Startup Mission, National	9	5	
		Innovation Foundation, Innovation and Entrepreneurship			
		Development Centres, etc.			

Mapping of COs with PSOs and POs:

PS	O PSO	SO PSO PS	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
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CO 1	2	2	2	2	1	2	1	3	2	1	2
CO 2	3	2	3	1	2	2	1	3	3	2	3
CO 3	3	2	2	1	1	2	2	3	3	2	2
CO 4	2	2	1	2	1	1	2	2	2	2	1
CO 5	3	2	3	2	2	1	2	3	2	2	3
CO 6	2	2	3	1	1	2	2	2	2	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- 1. Practical Assignment
- m. Viva
- n. Quiz
- o. Interview

- p. Class Discussion
- q. Seminar
- r. Group Tutorial work
- s. Home assignments
- t. Self and peer Assessments
- u. Oral presentations
- v. Observation of practical skills

REFERENCES

- 1. Rao, M. S. (2014). Unlocking Creativity: How to Solve Any Problem and Make the Best Decisions by Shifting Creative Mindsets. Sage Publications India Pvt Ltd.
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- 14. S,A.Vivek., & B, Babu. (2020). Essentials of Creativity and Innovation, Copperliners Publishing LLP. (ISBN: 978-93-5437-000-7)

SUGGESTED READINGS:

- 1. Kedia, B. L. (2018). Innovation and Entrepreneurship: A Holistic Approach to Creative Problem Solving. Cambridge University Press India Pvt Ltd.
- 2. Bhatt, P., & Pathak, R. D. (2018). Creativity and Innovation in Business and Beyond: Social Science Perspectives and Policy Implications. Springer India.
- 3. Mukerji, D. (2017). The Innovation Game: A New Approach to Innovation Management and R&D. Oxford University Press.
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- 6. Srikumar Rao. (2005). Are You Ready to Succeed? Unconventional Strategies to Achieving Personal Mastery in Business and Life. Hachette India.
- 7. Rogers, E. M. (2010). Diffusion of Innovations (4th ed.). Free Press.
- 8. Christensen, C. M. (2013). The Innovator's Dilemma: When New Technologies Cause Great Firms to Fail. Harvard Business Review Press.
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- 10. Sawyer, R. K. (2012). Explaining Creativity: The Science of Human Innovation (2nd ed.). Oxford University Press.
- 11. Kaufman, J. C., & Sternberg, R. J. (Eds.). (2010). The Cambridge Handbook of Creativity. Cambridge University Press.

Course Title D Type of Course S Semester 1	BA1FS111 Digital Market EC	ting for Busin	ess							
Type of Course Semester 1	-	ting for Busin	ess							
Semester 1	EC	Digital Marketing for Business								
Academic 10										
Academic	00-199									
Level										
Course Details	Credit Lecture per Tutorial Practical									
		week	per week	per week						
	3	3	-	-	45					
Pre-requisites										
in an m M point in the point to ty di	The Digital Marketing for Business course provides a thorough exploration of digital marketing intricacies, starting with an in-depth introduction to establish a strong foundation in the meaning, significance, and benefits of digital marketing. It then compares traditional and digital marketing, introducing key principles like the 7 C's and 5 A's of Digital Marketing. The course covers various types of digital marketing to ensure participants grasp strategic approaches and adapt to contemporary practices. The conclusion focuses on the Indian digital landscape, offering insights through case studies of successful campaigns. Balancing theoretical knowledge with practical applications, the course equips participants with strategic understanding and hands-on skills using industry tools. What makes this course stand out is its inclusivity, catering to both beginners and professionals. Discussions on digital marketing types, tools, and job opportunities ensure relevance for individuals at different career stages. The emphasis on the Indian digital landscape enhances its applicability. In essence, the Digital Marketing for Business									

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Develop the capability to establish a foundational understanding of Digital Marketing.	R	F	Written test/ Literature survey
CO2	Acquire the proficiency to apply Digital Marketing tools and strategies effectively.	Ap	P	Standardized Test
CO3	Develop the ability to analyze both opportunities and challenges within the realm of Digital Marketing.	An	С	Written test
CO4	Able to develop the capability to master Social Media marketing skills and expertise.	Ap	P	Practical Assignments/Group Work
CO5	Acquire the ability to evaluate SEO and SEM strategies.	Е	F	Interview/Quiz
CO6	Develop the capability to design and execute impactful Email Marketing Campaigns.	С	С	Standardized Test
CO7	Equip participants with the skills to develop innovative and captivating content strategies.	С	C	Case studies

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Mod ule	Unit	Content	Hrs (45)	Internal (25)	Exter nal (50)
I		Introduction to Digital Marketing	9		
	1	Digital Marketing Overview: Meaning, Definition, Significance,			
		Characteristics.			
	2	Traditional Marketing Vs Digital Marketing -7 C's & 5 A's of			
		Digital Marketing			12
	3	Types of Digital Marketing for Businesses.			
	4	Digital Marketing Tools: Meaning, Types, Pros and Cons			
	5	Digital Marketing Trends (Influencer Marketing, Omni Channel			
		Marketing). Jobs in Digital Marketing.			
	6	Artificial Intelligence, Video Marketing, Long-Form Content,			
		Social Media Shopping, Progressive Web Pages.			
	7	Opportunities and Challenges in Digital Marketing. Ethical			
		Issues in Digital Marketing			
II		Social Media Marketing	9		
	8	Social Media: Meaning, Importance and Benefits.			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	9	Social Media Marketing: Meaning, Types, Tools.			
	10	Advantages and Disadvantages of Social Media Marketing		20	12
		(SMM).			
	11	Different Social Media Platforms: Types (Facebook, Twitter,			
		Instagram, LinkedIn, Snapchat, Pinterest, YouTube, TikTok,			
		WhatsApp and Telegram) & Its Use.			
III		SEO and SEM Essentials			
	12	SEO – Meaning, Process, Role of SEO in Digital Marketing - Types of SEO.	9		
	13	Difference between On-Page Optimization and Off-Page			
		Optimization.			12
	14	Key elements of a successful On-Page Optimization. Keywords			
		for an SEO campaign.			
	15	SEM – Meaning, Importance, Keywords for an SEM Campaign,			
		Google Ad words, Ad Creation, Keyword Targeting			
	16	Similarities of SEM and SEO			
	17	Differences between SEM and SEO.			
IV		E-Mail Marketing	9		
	18	E-Mail – Meaning & Definition, Types of E-Mails.			
	19	E-Mail Marketing, Meaning, Objectives, Benefits			14
	20	Types of E-Mail Marketing (Inbound E-mail marketing &			
		Outbound E-mail marketing).			
	21	E-Mail Marketing Campaign: Meaning, Types.	=		
	22	Automation in email marketing- Meaning – Features.			
V		Open Ended Module:	9		
		Explore case studies of successful digital campaigns and		5	
		strategies implemented by businesses in India.			
		Hands-on-Experience in utilizing Social Media Platforms.			
		Expert Talk: Advanced SEO Strategies.			
		Expert Talk on Tips to enhance Email Marketing efforts and			
		tracking an E-Mail Marketing Campaign.			

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6
CO 1	3	1	2	1	3	1	1	2	1	3
CO 2	3	3	3	2	2	3	2	1	1	3
CO 3	1	3	3	2	2	2	3	2	3	1
CO 4	1	3	3	1	2	3	3	1	1	3
CO 5	1	3	3	1	2	3	3	2	2	3
CO 6	2	3	3	2	2	3	3	1	2	3

CO7	2	2	2	2	3	2	2	2	2	3
	_	_	_	_	9	_	_	_	_	9

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
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- i. Standardized Test

Formative Assessment (FA)

- w. Practical Assignment
- x. Viva
- y. Quiz
- z. Interview
- aa. Class Discussion
- bb.Seminar
- cc. Group Tutorial work
- dd.Home assignments
- ee. Self and peer Assessments
- ff. Oral presentations
- gg. Observation of practical skills

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- 4. Gupta, S. (2022). Digital marketing. McGraw-Hill Education.
- 5. Hanlon, A., & Akins, J. (2009). Quick win digital marketing. Oak Tree Press.

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- 2. Ryan Deiss and Russ Henneberry (2020), Digital Marketing for Dummies. For Dummies.
- 3. Dave Chaffey and PR Smith (2017), Digital Marketing Excellence: Planning, Optimizing, and Integrating Online Marketing, Routledge..

Programme	BBA						
Course Code	BBA2CJ101						
Course Title	Business Econ	omics					
Type of Course	Major						
Semester	2						
Academic	100 – 199						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	4	-		60		
Pre-requisites							
Course	This course f	ocuses on dev	eloping a st	rong understa	nding of cost,		
Summary	revenue, and p	revenue, and profit in a business, as well as recording and interpreting					
					knowledge and		
	skills to comm	unicate effective	ely using fina	ıncial data.			

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to explain concepts of expenses, income, and profit of an organisation.	U	C	Instructor- created exams / Quiz
CO2	Enable the learner to apply the accounting principles and standards to record the business transactions.	Ap	P	Practical Assignment / Observation of Practical Skills
CO3	Develop practical skills in the preparation of financial statements.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Enable the learner to understand the financial health of a business.	U	С	Instructor- created exams / Home Assignments

CO5	Interpret and communicate	Ap	P	One Minute
	financial data effectively using			Reflection
	appropriate tools and techniques.			Writing
				assignments
CO6	Apply innovative financial	Ap	P	Viva Voce
	strategies to improve business			
	performance and profitability.			

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
T		Business, Economics and Markets	(60)	(30)	(70)
I	1		12	20	16
	1	Business Environment: Meaning, Nature, Importance	1		
	2	Business Economics: Meaning, Nature, Importance			
	3	Business Organizations: Nature and Types of firms,			
		Internal Organization of the firm Structure of Industry,			
		Structure–Conduct–Performance Paradigm	4		
	4	Economics and World of Business: Problem of Scarcity,			
		Demand and Supply	_		
	5	Macroeconomic and Microeconomics Environment,			
		Choices: Choice, Opportunity Cost, Rational Choice			
	6	The Working of Competitive Markets: Business in a			
		Competitive Market			
	7	Price Mechanism Demand and Supply – Determinants,			
		Schedules, Curves, Movements and Changes, and Laws	_		
	8	Price & Output Determination – Equilibrium and New			
		Equilibrium			
II		Background to Demand and Supply	_		
	7	Demand and the Consumer: Characteristics and			
		Approaches to Analysing Consumer Demand.	12		
	8	Marginal Utility Theory, Demand Under Risk and			18
	_	Uncertainty.	_		
	9	Demand and the Firm: Estimating Demand Functions,			
	10	Forecasting Demand	1		
	10	Cost and Production: Nature, Meaning and Types of costs.	1		
	11	Production in the Short run and Long run, Cost in the			
	10	Short run and Long run	_		
	12	Revenue: Meaning, Nature, Types and its Curves,			
	12	Calculation of Types of Revenue.	1		
777	13	Relationship of Price and Revenue. Profit maximization			
III		Profit Maximization			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

1					
	14	Alternative Market Structures: Perfect, Monopoly,			
	1.5	Monopolistic and Oligopoly Markets	10		10
	15	Profit Maximization under Perfect Competition and	12		18
		Monopoly: The Short-run and Long-run equilibrium of the			
	16	firm. Economies and Diseconomies of Scales			
	16				
	17	Profit Maximization under Imperfect Competition:			
	10	Monopolistic, Oligopoly and its Types			
TX7	18	Game Theory - Single-move games, Multiple-move games			
IV	10	Business in the Factor Market			
	19	Labour Markets, Wages, and Industrial Relations: Market-			
	20	determined wage rates and employment			
	20	Power in the labour market, Low Pay and Discrimination.			
	21	Investment and the employment of capital: The pricing of			
		Capital Services, The demand for and supply of capital	10		10
		services	12		18
	22	Reasons for government intervention in the market:			
		Markets and the role of government			
	23	Government interventions in Market, Firm and Social			
		Responsibility.			
	24	Liberalization, Privatization, and Globalization: Indian			
		Economy before and after LPG			
	25	Macroeconomics Policies: Fiscal Policy, Monetary Policy			
	26	Quantitative Easing, Balance of Payments and Exchange			
		Rates, GDP			
V		Open Ended Module			
		 Case Study Analysis 			
		• Economic Data Analysis Project: Students select a	12	10	
		set of economic indicators (e.g., GDP, inflation			
		rates, unemployment rates) and analyse their impact			
		on a specific industry or business sector over time.			
		They present their findings through charts, graphs,			
		and a report that discusses how these indicators			
		affect business decisions.			
		• Cost-Benefit Analysis for a Community Project:			
		Students propose a community project (e.g., a local			
		park renovation, a recycling programme) and			
		conduct a cost-benefit analysis to evaluate its			
		feasibility and potential impact. They must consider			
		various costs, benefits, and stakeholders in their			
		analysis.			
	-	· · · · · · · · · · · · · · · · · · ·	•	•	•

Mapping of COs with PSOs and POs:

	PSO	PSO	PSO	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
	1	2	3								

CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3
CO 6	2	2	3	2	2	3	1	1	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion

- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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- 2. Aryamala, T. (2014), 'Business Economics', Vijay Nicole Publishers, 2nd Edition.
- **3.** Varshney and Maheswary, (2014), 'Managerial Economics', Sultan Chand & Sons, 20thEdition
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- 7. Ward, D., &Begg, D. (2016). Economics for Business. McGraw-Hill.
- **8.** Baye, M. R., & Prince, J. (2020). *Managerial Economics & Business Strategy* (9th ed.). McGraw-Hill.

SUGGESTED READINGS:

- a) Dixit, A. K., & Nalebuff, B. J. (1991). *Thinking Strategically: The Competitive Edge in Business, Politics, and Everyday Life*. W. W. Norton.
- b) Besanko, D., Dranove, D., Shanley, M., & Schaefer, S. (2017). *The Economics of Strategy*. John Wiley & Sons.
- c) Levitt, S. D., & Dubner, S. J. (2005). *Freakonomics: A Rogue Economist Explores the Hidden Side of Everything.* William Morrow.

Programme	BBA								
Course Code	BBA2CJ102/BI	BBA2CJ102/BBA2MN101							
Course Title	Financial Man	agement							
Type of Course	Major / Minor	•							
Semester	2								
Academic Level	100-199								
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours				
		week	per week	per week					
	4	4	-		60				
Pre-requisites									
Course	To impart to t	he students ar	understandir	ng of the corp	orate financial				
Summary	resources and h	ow to use then	n to make wise	e decisions abo	ut investments,				
	capital structure	e, and financin	g in order to n	naximise corpo	orate growth.				

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Comprehend capital structure theories and the concept of capital structure	U	С	Instructor- created exams / Quiz
CO2	Explain the purpose of financial management, the sources of funding, and the responsibilities of the financial manager	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Determine the issue and decide which alternative investments are the best	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Utilize quantitative financial instruments when making leasing financing decisions	U	С	Instructor- created exams / Home Assignments
CO5	Evaluate the company's dividend policy	Ap	Р	Instructor- created exams / Home Assignments

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(60)	(30)	(70)
I		Time Value of Money & Sources of Financing	12	20	16
	1	Meaning of Time value of money –Future value of			
		single cash flow & annuity, present value of single			
		cash flow (Theory & Problem).			
	2	Annuity & perpetuity. Simple interest & Compound			
		interest, Capital Recovery & Loan Amortization.			
		(Theory & Problem).			
	3	Sources of Financing, Shares, Debentures, Term loans,			
		Lease financing, Hybrid financing, Venture Capital,			
	4	Angel Investing and Private Equity, Warrants and			
		Convertibles (Theory Only).			
II		Capital Structure	12		18
	5	Cost of Capital: Basic Concepts. Cost of Debenture			
		Capital, Cost of Preferential Capital, Cost of Term			
		Loans, Cost of Equity Capital (Dividend discounting			
		and CAPM model) - Cost of Retained Earnings.			
		(Theory & Problem).			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	7 8	Determination of Weighted Average Cost of Capital (WACC) and Marginal Cost of Capital. (Theory & Problem). Case Study on WACC. Capital Structure & Market Value of a Firm. Theories of Capital Structure – NI approach, NOI approach, Modigliani Miller approach, Traditional Approach (Theory & Problems) Planning the Capital Structure: EBIT and EPS Analysis.			
TIT		ROI & ROE Analysis. (Theory & Problems). Investment Decisions	12		10
III	9		12		18
	9	Capital Budgeting process, Investment Evaluation Techniques			
	10	Net Present Value			
	11	Profitability Index			
	12	Internal Rate of Return			
	13	Modified Internal Rate of Return			
	14	Payback Period, Discounted Payback Period,			
		Accounting Rate of Return			
	15	Risk Analysis in Capital Budgeting- Sensitivity			
		Analysis, Scenario Analysis, Monte Carlo Simulation.			
		(Numerical Problems).			
	16	Understanding the role of working capital in business,			
		Factors			
IV		Dividend Decisions	12		18
	17	Dividend Policy, Types and Factors Influencing			
	10	Dividend Decision			
	18	Theories of dividend policy: Relevance of Dividend Decision			
	19	Theories of dividend policy: Irrelevance of Dividend			
	19	Decision			
	20	Walter's Model			
	21	Gordon's Model			
	22	Modigliani & Miller Approach			
V	_	Open Ended Module			
	1	Crisis Management Simulations: Develop role-playing	12	10	
		exercises that place students amid a financial crisis			
		scenario (e.g., a sudden market crash, a cybersecurity			
		breach affecting financial data, or a liquidity crisis).			
		Task them with developing and presenting crisis			
		management strategies that include immediate			
		responses and long-term financial planning to mitigate			
		the impact.			
	2	Social Impact Investing Workshop: Organize			
		workshops that introduce students to the concept of impact investing—investments made with the intention			
		to generate positive, measurable social and			
		environmental impact alongside a financial return.			
		Students can work on projects that involve designing an			

	impact investment strategy for a hypothetical organization, emphasizing the alignment of financial		
	returns with social goals.		
3	Digital Currency and Payment Systems Seminar: Host		
	a seminar series that covers the evolution and impact of		
	digital currencies and new payment systems on		
	traditional banking and financial transactions. Topics		
	could include blockchain technology, the rise of		
	cryptocurrencies, mobile payment innovations, and		
	central bank digital currencies (CBDCs). Invite industry		
	experts to provide insights and foster discussion among		
	students on the future of money and payments.		

60 % Problem & 40 % Theory

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	3	2	2	2	1	2	1	2
CO 2	2	3	1	3	2	3	1	2	2	1	3
CO 3	3	2	2	3	2	2	1	1	2	2	2
CO 4	2	3	1	3	2	1	2	1	1	2	1
CO 5	3	3	2	3	2	3	2	2	1	2	3

Correlation Levels:

Leve	Correlation
l	
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

- 1. Summative Assessment (SA)
 - a. Written test
 - b. Open book test
 - c. Laboratory report
 - d. Problem based assignments
 - e. Individual project report
 - f. Case study report
 - g. Team project report
 - h. Literature survey
 - i. Standardized Test
- 2. Formative Assessment (FA)
 - a. Practical Assignment
 - b. Viva
 - c. Quiz
 - d. Interview
 - e. Class Discussion
 - f. Seminar
 - g. Group Tutorial work
 - h. Home assignments
 - i. Self and peer Assessments
 - i. Oral presentations
 - k. Observation of practical skills

REFERENCES

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- 2. Chandra, P. (2011). Financial Management (8th ed.). Tata McGraw Hill.
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- 5. Mittra, I. S., Rai, S. K., Sahu, A. P., & Starn, H., Jr. (2015). *Financial Planning: Theory and Practice* (1st ed.). Sage Publishing.
- 6. Kothari, R. (2017). *Financial Management: A Contemporary Approach* (2nd ed.). Sage Publishing.

Programme	BBA
Course Code	BBA2CJ103/BBA2MN102
Course Title	Foundations for Business Analytics
Type of Course	Major/ Minor
Semester	2
Academic Level	100-199

Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours			
		week	per week	per week				
	4	4	ı		60			
Pre-requisites								
Course	This course offe	ers a comprehe	ensive explorat	tion of fundame	ental principles			
Summary	and advanced	applications i	n business ar	nalytics. Begin	ning with the			
	basics of proba	bility, covering	ng random exp	periments and	sample spaces,			
	the course pro	gresses to del	ve into theore	etical distribut	ions, sampling			
	methods, and	estimation ted	chniques. It p	olaces a strong	g emphasis on			
	understanding	various prob	ability distri	butions and	their practical			
	implications in	implications in real-world scenarios. Overall, the course is designed to						
	equip participar	equip participants with a robust foundation in business analytics, fostering						
	their ability to			for informed de	ecision-making			
	in diverse profe	essional enviro	nments.					

Course Outcomes (CO):

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO	Demonstrate a sound	U	С	Instructor-
1	understanding of fundamental			created exams /
	Business Analytics concepts			Quiz
CO	Develop proficiency in statistical	Ap	P	Practical
2	analysis, including probability			Assignment /
	estimation using relative			Observation of
	frequency, joint probability, and			Practical Skills
	conditional probability			
CO	Apply probability concepts to	Ap	P	Seminar
3	make informed decisions in			Presentation /
	business contexts			Group Tutorial
				Work
CO	Demonstrate competence in	Ap	P	Instructor-
4	correlation analysis and			created exams /
	comprehend regression analysis,			Home
	in making managerial decision			Assignments
	making			
CO	Developing the ability to	Ap	P	Instructor-
5	interpret and analyze index			created exams /
	numbers to assess changes in			Home
	prices, production, or other			Assignments
	economic indicators in the real			
	business scenario for decision			
	making			
CO	Developing the ability to use time	Ap	P	Seminar
6	series data to make predictions			Presentation /
	and forecasts for future trends and			Group Tutorial
	values			Work
* - Re	emember (R), Understand (U), Apply	y (Ap), Analyse	e (An), Evaluate (E)), Create (C)

- Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs		External
т -		Introduction to Ducinoss Analytics & Duchahility	(60)	(30)	(70)
I	1	Introduction to Business Analytics & Probability Pusiness Analytics Why Analytics Types of Pusiness Analytics	12	20	16
-	1	Business Analytics, Why Analytics, Types of Business Analytics.	1		
	2	Random Experiment, Sample Space, Event, Probability			
-	2	Estimation using Relative Frequency, Algebra of Events.	1		
	3	Fundamental Concepts in Probability – Axioms of Probability,			
-		Joint Probability	_		
	4	Marginal Probability, Independent Events, Conditional			
		Probability, Application of Simple Probability, Bayes' Theorem			
II		Theoretical distributions	12		18
	5	Random Variables, Probability Density Function (PDF) and			
		Cumulative Distribution Function (CDF) of a Continuous			
-		Random Variable	1		
-	6	Binomial Distribution,	1		
-	7	Poisson Distribution	1		
	8	Normal Distribution, Chi-Square Distribution, Student's t-			
***		Distribution, F-Distribution	10	4	10
III	0	Sampling, correlation and regression analysis	12		18
-	9	Sampling and Estimation	1		
-	10	Population Parameters and Sample Statistic,	1		
-	11	Sampling, Probabilistic Sampling, Non-Probability Sampling,	1		
	12	Sample Size Estimation for Mean of the Population, Estimation of			
-	13	Population Parameters Central Limit Theorem			
-			1		
	14	Correlation: - Meaning, significance and types; Methods of			
-	1.5	Simple correlation	1		
	15	Karl Pearson's coefficient of correlation, Spearman's Rank			
_	16	correlation Regression -Meaning and significance	1		
}	17	Regression vs. Correlation - Linear Regression, Regression lines			
	1 /	(X on Y, Y on X) and Standard error of estimate			
IV		Time Series and Index Number	12	1	18
1 1	18	Meaning and Significance – Utility, Components of Time Series-	12		10
	10	Measurement of Trend: Method of Least Squares			
	19	Parabolic Trend and Logarithmic Trend-			
	20	Index Numbers: Meaning and Significance,			
	21	Problems in Construction of Index Numbers, Methods of			
	41	Constructing Index Numbers – Weighted and Unweighted, Test of			
		Adequacy of Index Numbers,			
	22	Chain Index Numbers			
V		Open Ended Module	12	10	
•		Open Direct Hitean			

	1	Analytics Case Competitions: Organize a case competition where		
		students work in teams to solve a current business issue using		
		analytics tools and methodologies. Companies could be invited to		
		present actual challenges they are facing, and students would		
		propose data-driven solutions.		
	2	Data Visualization Challenges: Host challenges where students		
		use tools like Tableau, Power BI, or Python libraries to create		
		compelling visualizations from raw data. The best visualizations		
		could be showcased to promote a culture of excellence and		
		creativity.		
	3	Analytics Blog or Newsletter: Students could contribute to a blog		
		or newsletter dedicated to business analytics, writing about new		
		tools, technologies, case studies, or their own project experiences.		

80% Problems and 20% Theory

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	3	2	2	2	1	2	1	3
CO 2	2	3	1	3	2	3	1	2	2	1	3
CO 3	3	2	2	3	2	2	1	1	2	2	3
CO 4	2	3	1	3	2	1	2	1	1	2	2
CO 5	3	3	2	3	2	3	2	2	1	2	3
CO 6	3	2	1	3	2	2	2	1	2	1	2

Correlation Levels:

Leve l	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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- 1. Kumar, U. (2017). Business analytics: The science of data-driven decision making. Wiley.
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Programme	BBA
Course Code	BBA2FS112
Course Title	Spreadsheet Modelling for Business
Type of Course	SEC
Semester	2
Academic Level	100-199

Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours			
		week	per week	per week				
	3	2	ı	2	60			
Pre-requisites	There are no prerequisites for this course.							
Course Summary	This Spreads comprehensive Excel for effect competitive economical competitive economical competitive economical competitions and competitions are supported by the competition of the c	overview and ctive business lge by foster urce for profe	hands-on exp decision-mal ring practical	perience in utili king. The cou- application,	zing Microsoft rse provides a making it an			

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Comprehensive understanding of spreadsheet modelling techniques, ranging from basic functionalities to advanced tools and applications in business contexts.	U	C	Instructor- created exams / Quiz
CO2	Impart practical skills to efficiently use Excel for various analytical and modelling tasks.	Ap	Р	Practical Assignment
CO3	Explore advancd analytics tools, and apply these skills to real-world business scenarios	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Apply learned skills to practical business scenarios, including contact management, marketing, customer and vendor management, sales reporting, and invoice preparation.	Ap	p	Instructor- created exams / Home Assignments
CO5	Enable students to integrate their broader business knowledge with spreadsheet modelling skills.	U	С	One Minute Reflection Writing assignments

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Mod ule	Unit	Content	Hrs (60)	Inte rnal (25)	Exter nal (50)
I		Spreadsheet Modelling for Business	8	10	8
	1	Introduction to Spreadsheet- Functions of Spreadsheet- Spreadsheet Uses and Limitations.			
	2	Understanding Microsoft Excel, Excel Workbook Windows, Basic Spreadsheet Skills, Excel Help System, Opening and Closing and saving Workbooks.			
	3	Understanding Workbook File Formats, Creating New Workbooks, Selecting Cells, AutoSum and AutoFill Function, Cell Referencing and Request. Formatting Cells, Formatting Numbers, Placing Cell Alignment, Cell, Rows and Columns, Page Layouts in Excel.			
	4	Understanding Worksheets: Adding, moving and copying Worksheets, Editing, Copying and Moving Cells, Understanding Ribbons and Toolbar			
II		Entering Formulas into Excel	10		12
	5	Entering Formulas into Excel			
	6	Control-Flow Statements-Charts in Excel- Dash Board- Sensitivity Analysis.			
	7	Creating Tornado Diagrams, Pivot Tables and charts.			
	8	Modelling with IFPS and VBA			
III	0	Matrix Operations	11		15
	9	Matrix Operations Regression Analysis			
	11	Macros - Recording and Editing			
	12	Lookup and Reference Functions			
	13	DCF-NPV and IRR Function			
	14	Data Tables			
	15	Database Manipulation			
	16	Workbook Sharing & Merging- Customizing Toolbars and Menus			
	17	User-Defined Functions- Matrix Operations in Excel- Auditing Tools			
IV	1 /	Pivot tables	11		15
1 4	18	Using Pivot tables	11		13
	19	Slicers -Report Filters for basic analytics, Contact Management and Marketing with Excel.			
	20	Managing Customers, Vendors and Employees, Gaining Product and Service Insights.			
	21	Sales reports using Excel			
	22	Supervising Sales with Excel, Preparing Invoices.			
V		Practicum	20		
	1	Practical Sessions by using Spreadsheet Softwares		15	
	2	Spreadsheet Modeling Contests: Host competitions where students are given a set of data and a business problem to solve within a limited time. This could be done individually or in teams.			
	3	Industry Expert Sessions: Invite business professionals who use spreadsheet modelling in their work to share their experiences, challenges, and tips.			

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO 4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	3
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	3
CO 4	2	2	2	2	2	1	2	1	1	2	2
CO 5	3	2	2	3	2	3	2	2	1	2	3

Correlation Levels:

Leve	Correlation
l	
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview

- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Excel 2016 Bible, John Walkenbach, John Wiley &Sons
- 2. Excel: Formulas & Functions, Robert Dinwiddie
- 3. Excel 2007 for Dummies by Greg Harvey
- 4. New Perspectives on Microsoft Office Excel2007
- 5. Microsoft Excel 2016 Step by Step, Curtis Frye

Programme	BBA						
Course Code	BBA3CJ201						
Course Title	Domestic Logi	istics Manager	nent				
Type of Course	Major						
Semester	3						
Academic	200 – 299						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	4	-		60		
Pre-requisites							
Course	This course for	ocuses on dev	veloping a st	rong understa	nding of cost,		
Summary	revenue, and profit in a business, as well as recording and interpreting						
	financial data.	financial data. It provides students with the necessary knowledge and					
	skills to comm	unicate effectiv	vely using fina	ancial data.			

Course Outcomes (CO):

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Able to build strong foundation on	U	С	Instructor-
	theories, principles, and practices of			created exams /
	Domestic Logistics Management			Quiz
CO2	Able to solve the logistics problems	Ap	P	Practical
	and explore the opportunities and			Assignment /
	challenges in Domestic Logistics of			Observation of
	the organization.			Practical Skills
CO3	Able to analyse and apply Logistic	Ap	P	Seminar
	Strategies that foster a culture of			Presentation /

	innovation within an entrepreneurial environment.			Group Tutorial Work
CO4	Able to acquire a comprehensive understanding of the challenges and strategies involved in managing Logistics across Domestic and Global	U	С	Instructor- created exams / Home Assignments
CO5	Able to possess the knowledge and skills to integrate social and ethical consideration into Logistics in Decision making.	Ap	Р	One Minute Reflection Writing assignments
CO6	Able to proficient in leveraging technology for Logistics function and will gain expertise in implementing digital tools for planning and minimizing cost.	Ap	Р	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Mod ule	Unit	Content	Hrs (60)	Internal (30)	Exter nal (70)
		Basics of Domestic Logistics: Planning and Resourcing			
	1	Planning and Resourcing: Need for Planning, Fleet management,			
	2	Main types of road freight transport			
I	3	Transport resource requirements, Vehicle Routing and Scheduling Issues	12		17
	4	Data requirement			
	5	Manual methods of Vehicle Routing and Scheduling			
	6	Computer Routing and Scheduling			
	7	Information System Applications –GPS –RFID.			
		Domestic Logistics Operations	12		
	8	Vehicle Selection: Types of Vehicles, Types of Operations		20	
II	9	Load Types and Characteristics, Main Types of Vehicle Body			4=
	10	Implications of Vehicle Selection, Vehicle acquisition			17
	11	Difference between Domestic and International Logistics			
		Operations Documentation in Logistics			
	12	Documenting and Information Flow: Advices, Planning, FTL,	1		
	12	LTL			
III	13	Documentation, Road Receipts / Truck Receipts / Way Bills (RR /	12		
111		LR)	12		
	14	Consignment Note CMR (EU & Canada)			18
	15	Booking, Invoicing & Information Flow			
	16	Long Haul, Coordination with Terminals			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	17	Exceptional Loads (Project Cargo)			
	18	Driver licensing, Driver's Hours regulations, Road Transport			
		Directive			
		Costing System in Logistics			
	19	Vehicle Costing: Reasons for Road freight transport vehicle			
		Costing			
IV	20	Main types of costing systems, Vehicle standing costs, Vehicle running costs	12		18
	21	Overhead Costs, Costing the total transport operation			
	22	Whole life costing, Vehicle Cost Comparisons, Zero-Based			
		Budget.			
\mathbf{V}		Open Ended Module	12	10	
	1	Case Study			
	2	Field visit, Industrial visit			
	3	Introduction of Software Packages			
	4	Collaborative Projects: Assign semester-long projects where			
		students work in teams to design a comprehensive logistics plan for			
		a hypothetical or real company.			
	5	Logistics Tools and Technology: Conduct workshops on the use of			
		logistics software and technologies, such as Transportation			
		Management Systems (TMS), Warehouse Management Systems			
		(WMS), and Geographic Information Systems (GIS) for route			
		planning.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	3	1	1	1	2	2	3
CO 2	3	3	2	3	2	3	2	1	2	2	3
CO 3	2	3	3	2	1	3	3	2	3	2	3
CO 4	3	3	3	3	3	3	2	3	2	3	2
CO 5	2	1	2	1	3	2	2	2	3	1	3
CO 6	3	3	3	1	2	2	3	3	3	3	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

- 1. Summative Assessment (SA)
 - a. Written test
 - b. Open book test
 - c. Laboratory report
 - d. Problem based assignments
 - e. Individual project report
 - f. Case study report
 - g. Team project report
 - h. Literature survey
 - i. Standardized Test
- 2. Formative Assessment (FA)
 - a. Practical Assignment
 - b. Viva
 - c. Quiz
 - d. Interview
 - e. Class Discussion
 - f. Seminar
 - g. Group Tutorial work
 - h. Home assignments
 - i. Self and peer Assessments
 - j. Oral presentations
 - k. Observation of practical skills

REFERENCES

- 1. Sule, D. R. (Year). Logistics of facility location and allocation. Marcel Dekker.
- 2. Rushton, A., Croucher, P., & Baker, P. (Year). Logistics and Distribution Management. CILT.
- 3. Taylor, D., & Brunt, D. (Eds.). (Year). Manufacturing operations and supply chain management: The LEAN approach. Thomson Learning.
- 4. Coyle, J. J., Bardi, E. J., & Langley, C. J. (Year). The management of business logistics. West Publishing Company.

Programme	BBA							
Course Code	BBA3CJ202							
Course Title	Business And Corporate Regulations							
Type of Course	Major							
Semester	3							
Academic	200-299							
Level								
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours			
		week	per week	per week				
	4	4	-	-	60			
Pre-requisites								
Course	This course aims to introduce the students to the regulatory framework of							
Summary	Indian business, to enable students to understand the different laws that							
	affect business and to expose the students to the various nuances of							
	operating business activities and the legal compliances pertaining to them.							

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the principles of contract formation, elements of a valid contract, contractual capacity, types of contracts, and remedies for breach of contract.	U	p	Standardized Test
CO2	Understand the legal principles governing the sale of goods.	Ap	P	Classroom Discussion
CO3	Develop a solid understanding of the key provisions and principles outlined in the Companies Act or relevant legislation.	Ap	Р	Observation and Practical Skills
CO4	Learn the process of forming a company, the different types of companies, and the associated legal requirements.	An	p	Case Study & Classroom Discussion
CO5	Develop a comprehensive understanding of the concept of winding up a company and the various circumstances that may lead to the decision to wind up.	An	p	Observation and Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs	Internal	External
т т		Ducinoss Lows	(60) 10	(30)	(70)
I	Business Laws			20	16
	1	Introduction –Nature of Business Law – Meaning and definition			
	2	Indian Contract Act, 1872: Contract: - Definition, Essentials of Valid Contract			
	3	Classification of Contracts			
	4	Offer and Acceptance, Consideration, Capacity to Contract, Free Consent, Coercion, Undue influence			
	5	Misrepresentation, Fraud, Mistake, Void Agreements,			
	6	Discharge of Contract, Breach of Contract and Remedies			
	7	Contingent Contracts, Quasi Contract			
II		Sale Of Goods Act 1930	10		18
	8	Contract for Sale of Goods, Essentials of a Contract of Sale, Conditions and Warranties			
	9	Caveat Emptor – Sale by non-owners – Rules as to Delivery			
		of goods – Un Paid Seller and his rights.			
III	-	Introduction To Companies Act 2013 And Corporate			18
		Incorporation			
	10	Introduction to Companies Act, 2013: Objects of the Act –	18		
		Salient features of the Act			
	11	Meaning and definition of company, Features			
	12	Kinds of Companies: Private Company, Public Company			
		Associate Company, Dormant Company - One Person			
		Company, Small Company, Government Company, Lifting			
		of Corporate Veil.			
	13	Certificate of Incorporation - Memorandum and Articles of			
	1.4	Association			
	14	Doctrine of Ultra Vires, Doctrine of Indoor Management			
	15	Directors: Appointment, Removal			
	16	Position, Powers, and Duties of Directors.			
	17	Company Secretary: Qualification, Appointment and Duties			
	18	Officer who is in default: Definition of Officer who is in default			
	19	Liability of Independent Directors.			
IV		Corporate Liquidation			18
_,	20	Winding up of Companies: Mode of winding up of the	10		
	01	companies	1		
	21	Compulsory Winding up under the Order of the Tribunal			
	22	Voluntary winding up	1		
V	22	Contributories - Payment of Liabilities Open Ended Medule	12	10	
V		Open Ended Module	14	10	

Case Study Analysis: Students are given case studies of landmark legal cases or recent legal disputes involving corporate regulations. They analyse the cases, focusing on the legal principles involved, the decisions made, and their implications for the business environment. Legislation Drafting Workshop: Students are tasked with drafting a piece of legislation or regulatory guidelines for emerging industries (e.g., fintech, cryptocurrency, e-commerce) or for addressing contemporary issues (e.g., data privacy, corporate social responsibility). Legal Research Project: Assign a research project where students investigate and report on the evolution of a particular area of corporate law, comparing different jurisdictions or analysing the impact of a significant regulatory change.

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	2	2	2	2	1	2	2	2	2
CO 2	1	1	3	3	2	2	1	3	2	3	3
CO 3	1	1	2	2	2	2	1	2	2	2	2
CO 4	1	1	1	1	2	2	1	1	2	1	1
CO 5	1	1	3	3	2	2	1	3	2	3	3

Correlation Levels:

Level	Correlation
Level	Correlation

-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments.
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Ouiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Chandha, P.R. (Year). Business Law. Galgotia.
- 2. Desai, T.R. (Year). Indian Contract Act, Sale of Goods Act
- 3. Kapoor, N.D. (Year). Business Law. Sultan Chand & Sons.
- 4. Kuchal, M.C. (Year). Business Law. Vikas Publishing House.
- 5. Sheikh, S., & Rees, W. (1995). Corporate Governance & Corporate Control. Cavendish Publishing Ltd.
- 6. Taxmann. (2013). Companies Act 2013.
- 7. Taxmann. (Year). A Comparative Study of Companies Act 2013 and Companies Act 1956.
- 8. Wild, C., & Weinstein, S. (2009)

SUGGESTED READINGS:

- 1. A Book of Business Laws-Jena B and Mohapatra-Himalaya Publishing House
- 2. Arora Sushma-Business Law-Taxmann Publication
- 3. Business Law, Ashok Sharma, V.K. Global Publication.
- 4. Business Law-S K Matta, Geetika Matta, Vrinda Publications (P) Ltd
- 5. Business Laws: Das & Roy, Oxford University Press
- 6. Business Law-Tejpal Singh, Pearson Publication
- 7. C.A. Kamal Garg, Bharat's Corporate and Allied Laws, 2013,
- 8. Charles Wild, Stuart Weinstein Smith & Keenan, Company Law, Pearson Longman, 2009
- 9. Institute of Company Secretaries of India, Companies Act 2013,
- 10. CCH Wolter Kluver Business, 2013
- 11. Lexis Nexis, Corporate Laws 2013 (Palmtop Edition)

Programme	BBA						
Course Code	BBA3CJ203/B	BBA3CJ203/BBA3MN201					
Course Title	Human Resource Management						
Type of Course	Major / Mino	r					
Semester	3						
Academic	200-299						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	4	-	0	60		
Pre-requisites							
Course Summary	overview of Hi today's dynar theoretical knowstudents with including recrumanagement, Through a crengage in case them to link H This course second overview pro-	uman Resource nic business owledge and p an understandi- uitment, selecti employee rel eative and int studies, simula IRM practices teks to foster cri	Management environment. practical skilling of the fundon, training arations, and eractive learnations, and proto organization tical thinking, skills among	E (HRM) and its Emphasizing s, the course damental prince and development compensation hing approach, eject-based actional strategy and the ethical decisions students, preparations	comprehensive sociations to equipolate of HRM, at, performance management, students will wities, enabling deperformance, on-making, and aring them for		

Course Outcomes (CO):

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used

CO1	Able to build strong foundation on theories, principles, and practices of Human Resource Management	U	С	Standardized Test
CO2	Able to solve the human resource problems and explore the opportunities and challenges in human resource of the organization.	Ap	Р	Observation and Practical Skills
CO3	Able to analyse and apply HR Strategies that foster a culture of innovation within an entrepreneurial environment.	Ap	Р	Classroom Discussion
CO4	Able to acquire a comprehensive understanding of the challenges and strategies involved in managing human resource across diverse culture (Inter culture, cross culture and global)	U	С	Standardized Test
CO5	Able to possess the knowledge and skills to integrate social and ethical consideration into HR Decision making.	Ap	P	Case Study
CO6	Able to proficient in leveraging technology for HR function and will gain expertise in implementing digital tools for recruitment and learning & development.	Ap	Р	Observation and Practical Skills

Module	Unit	Content	Hrs	Internal	External
			60	30	70
Ι	Und	lerstanding the Nature and Scope of Human Resource			
		Management			
	1	Nature of HRM, HRM Functions, Objectives of HRM			
	2	Personnel Policies and Principles,	10		16
	3	HRM Models: Harvard, Guest, Warwick, Ulrich Models	12		16
	4	Human Capital Management,			
	5	Jobs in HRM, Internal & External Forces			
	6	Skills for HR Professionals, Line Manager			
II		HR Planning	12	20	18
	7	Forecasting future workforce needs, Conducting job		20	
		analysis and job design, job evaluation & its process			
	8	Role of Job descriptions and Specifications, Recruitment			
		Methods and Sources			
	9	Selection Processes and Techniques, Interviewing Skills			
		and Techniques			
	10	Placement, Employee Onboarding, Training &			
		Development			
III		Training & Development	12		18

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C) # - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	11	Identifying Organizational Needs, Orientation, Training			
	12	& its Process,			
	12	Development: On the Job & Off the Job Management			
		Development Programmes (MDP), Executive			
	12	Development Programme (EDP)			
	13	Career Development, Role & Challenges of Career			
TX 7	1	Development,	10		10
IV	1.4	Organizational Culture & Emerging Trends	12		18
	14	Performance Management: Nature, Objectives,			
		Performance appraisal, Principles, Legal Aspects of			
		Appraisal			
	15	Employee engagement: Nature, Type, Drivers			
	16	Compensation management: Nature, Components,			
		Theories, Factors			
	17	Feedback and Improvement Strategies			
	18	Performance Improvement and Corrective Action			
	19	Components of Pay: Salary, Incentives, Bonus,			
		Commission, Perks, Others			
	20	Separation: Nature & Types, Transfer, Conflict: Nature,			
		Causes & Resolving Conflict			
	21	Global HRM: Domestic Vs International, Recruitment &			
		Selection in International HRM, Different Approaches,			
		HCN, PCN, TCN			
	22	Expatriate & its Role, Repatriation, Inpatriation,			
		Challenges in IHRM			
	23	Multi Culturalism, HRM and MSME: HR Strategies for			
		MSME, Problems & Challenges			
	24	HR Information System & Ethical aspects of HRM			
V		Open Ended Module	12	10	
	1	Role-Playing Exercises: Organize role-playing exercises			
		where students assume the roles of HR professionals,			
		employees, or management facing various HR-related			
		situations, such as conducting job interviews, negotiating			
		salaries, or managing conflicts.			
	2	Guest Speaker Sessions: Invite HR professionals from			
		diverse industries to share their experiences, challenges,			
		and best practices in HRM.			
	3	Case Study Analysis: Use case studies of organizations			
		facing HR challenges to encourage critical thinking and			
		application of HRM theories. Students can work in groups			
		to analyse cases, propose solutions, and present their			
		findings, fostering teamwork and analytical skills.			
	4	HR Policy Design Project: Assign students to design an			
		HR policy for a hypothetical organization, covering			
		aspects such as recruitment, diversity and inclusion,			
		performance management, and employee engagement.			
	5	Workplace Diversity Workshop: Conduct workshops on			
		managing diversity and inclusion in the workplace.			
		Activities can include discussions, simulations, and			
L	1	und discussions, simulations, and	l		1

exercises designed to raise awareness and promote		
understanding of diversity issues in HRM.		

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	3	1	1	1	2	2	2
CO 2	3	3	2	3	2	3	2	1	2	2	3
CO 3	2	3	3	2	1	3	3	2	3	2	2
CO 4	3	3	3	3	3	3	2	3	2	3	1
CO 5	2	1	2	1	3	2	2	2	3	1	3
CO 6	3	3	3	1	2	2	3	3	3	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment – CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report

- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Aswathappa, K. Human resource management (8th ed.). McGraw Hill.
- 2. Dessler, G. Fundamentals of human resource management. Pearson.
- 3. DeCenzo, D. A., Robbins, S. P., & Verhulst, S. L. Human resource management.
- **4.** Rao, V. S. P. Human resource management. Excel Books.
- **5.** Noe, R. A., Hollenbeck, J. R., Gerhart, B., & Wright, P. M. Fundamentals of human resource management. McGraw Hill.

Programme	BBA								
Course Code	BBA3CJ204/BE	BBA3CJ204/BBA3MN202							
Course Title	Strategic Cost	Strategic Cost Analysis							
Type of Course	Major/Minor								
Semester	3								
Academic	200-299								
Level									
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours				
		week	per week	per week					
	4	4	-	-	60				
Pre-requisites									
Course	This course aim	ns to equip stud	dents with the	necessary skill	s to effectively				
Summary	understand and	l apply mana	gement accou	inting principl	es in business				
	decisions. As tl	ne course prog	gresses, studen	its will gain a	comprehensive				
	understanding	of cost cor	ncepts, budge	eting, and de	ecision-making				
	processes. They	will learn ho	w to interpret,	analyze, and i	make decisions				
	using manager								
	students with p	ractical experi	ence in manag	gement accoun	ting, preparing				
	them for roles i	n financial ana	alysis, manage	ment, and con	sulting.				

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the role and importance of management and cost accounting in business decisions making	U	С	Standardized Test
CO2	Students will be able to understand, develop and apply the techniques of costing in the decision-making in the business corporates.	Ap	Р	Classroom Discussion
CO3	Students will be able to understand, develop, prepare and present the cost reports of business corporates	Ap	Р	Observation and Practical Skills
CO4	Understand and apply and develop interpretation skill in analysing various costing methods	U	С	Standardized Test
CO5	Students will be able to acquire knowledge and skills to adopt techniques for reducing costs, improving profits, and controlling deviations in a business unit.	Ap	Р	Observation and Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Introduction to Cost Accounting	5	(30)	16
_	1	Cost: Definition, Meaning and Scope	1	_ •	
	2	Cost classification, Elements of Cost, Cost units, Cost			
		Centre, Types			
	3	Cost Sheet, Preparation of Cost Sheet (Simple			
		Problems only)			
	4	Methods and Techniques of Costing, Management			
		Accounting: Meaning and Scope Objectives			
	5	Cost Accounting: Definition, Meaning, Scope &			
		Importance Management Accounting: Definition,			
		Meaning, Scope & Importance			
	6	Difference between Cost Accounting, Financial			
		Accounting and Management Accounting.			
II	Mat	erial Labour and Overheads accounting and analysis	17		18

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	7 8 9 10	Materials Control – Concept and Techniques, Procurement Procedures Methods of Purchasing, Issue of Material; Stock Verification, Methods of Pricing of Material: FIFO, LIFO, Simple Average, Weighted Average Accounting and Control of Material Losses, Inventory Management, and its technique. (Simple Problems Only) Meaning and Classification of Labour Costs, Control of Labour Costs: Time Keeping and Time Booking, Payroll Procedures, Time Recording, Overtime and Idle Time, Labour turnover and Remedial Measures (Simple Problems Only) Overhead- Meaning and Definition, Concepts of Overhead Allocation, Apportionment and Absorption of Overheads. (Simple Problems Only)			
III	12 13 14 15 16 17	Decision Making with Management Accounting Information Process Costing, Meaning, Features Normal and Abnormal Loss Marginal Costing- Concept-Meaning and Computation of contribution, PV ratio, Margin of Safety BEP- Construction of Break-Even Chart - Profit Planning Cost Volume Profit Analysis Standard Costing Variance Analysis for Materials, Labour and Overheads and Accounting Treatment of Variances Activity-Based Costing (ABC), Relevant costing for decision making	17		18
IV	19 20 21 22	Budgeting and Control Budgetary Control: Concepts of Budget and Budgetary Control Types of Budgets, Fixed and Flexible and Cash Budgets Preparation and Interpretation of Cash, Flexible and Fixed Budget Zero Base Budgeting Open Ended Module	9	10	18
•		 A session with an industry expert to discuss real-world applications and trends in Management Accounting Hands-on: Reading and Interpreting Simple Cost Sheets Hands-on: Making decisions using CVP analysis and relevant costing Hands-on: Calculating and analysing costs using ABC 	12	10	

Hands-on: Preparing budgets and performing		
variance analysis		

(Theory and Problems may be in the ratio of 30% and 70% respectively)

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6
CO 1	01 3		2	1	3	2	2	2	2	2
CO 2	3	2	2	2	3	3	2	2	2	2
CO 3	3	2	1	1	3	3	2	2	2	2
CO 4	3	3	2	2	3	3	1	2	2	2
CO 5	3	2	2	1	3	3	2	2	2	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview

- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Maheshwari, S.N. (2013). Cost and Management Accounting. Sultan Chand & Sons.
- 2. Pandey, I.M. (2013). Management Accounting. Vikas Publishing House.
- 3. Zad, N.S. (2019). Cost & Management Accounting. Taxmann Publications Pvt. Ltd.
- 4. Jain, D. (2020). Cost & Management Accounting. Taxmann Publications Pvt. Ltd.
- **5.** Jain, S.P., & Narang, K.L. (2019). Cost and Management Accounting. Kalyani Publishers.
- **6.** Saxena, V.K., & Vashist, C.D. (2019). Cost and Management Accounting. Sultan Chand & Sons.
- **7.** Arora, M.N. (2019). Cost and Management Accounting (Theory and Problems). Himalaya Publishing House.

SUGGESTED READINGS:

- 1. "Strategic Management Accounting: How Far Have We Come in 25 Years?" by Kim Langfield-Smith, Journal of Management Accounting Research
- 2. "The Role of Activity-Based Costing in Strategic Cost Management: A Case Study" by Kaplan, R.S., and Anderson, S.R., Accounting, Organizations and Society
- 3. "Value Chain Analysis in Strategic Cost Management: A Critical Review" by Michaela Blahová, Procedia Economics and Finance
- 4. "Integrating Strategic Cost Management with Enterprise Risk Management: A Conceptual Framework" by Smith, M., and Goddard, A, Management Accounting Research
- 5. "Cost Management, Strategic Orientations and Value Creation in a Global Context" by Dossi, A., and Patelli, L., European Accounting Review
- 6. "Strategic Cost Analysis for Competitive Advantage: An Overview" by Shank, J.K., and Govindarajan, V, Journal of Cost Management

Programme	BBA								
Course Code	BBA3FS113								
Course Title	Skills For Em	Skills For Employability							
Type of Course	SEC	SEC							
Semester	3								
Academic	200 – 299								
Level									
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours				
		week	per week	per week					
	3	2	-	2	60				
Pre-requisites									

Course
Summary

This comprehensive employability course is designed to empower students with essential skills for a successful transition into the workforce. Covering career exploration and planning, job search strategies, professional communication, critical thinking, adaptability, and digital literacy, the curriculum integrates theoretical concepts with practical applications. Students will develop effective resumes and cover letters, master job search techniques, and enhance their communication and collaboration skills. The course emphasizes the importance of adaptability, resilience, and ethical considerations in the workplace, while also focusing on time management, organization, and the cultivation of professional networks. With an emphasis on continuous learning and personal development, students will be well-prepared to navigate the complexities of the job market, contribute meaningfully to their chosen professions, and foster a mindset of lifelong learning.

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Construct effective Resume and Cover Letter Development.	U	Č	Practical Assignment / Observation of Practical Skills
CO2	Enhance Proficient Job Search Strategies	Ap	Р	Seminar Presentation / Group Tutorial Work
CO3	Fostering Professional Communication Skills:	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Development of Critical Thinking and Problem-Solving Competence	U	С	Practical Assignment / Observation of Practical Skills
CO5	Ensuring Adaptability and Resilience in the Workplace	Ap	Р	Seminar Presentation / Group Tutorial Work
CO6	Excelling in Strategic Online Presence and Networking Mastery	Ap	Р	Seminar Presentation / Group Tutorial Work
* - Re	emember (R), Understand (U), App	oly (Ap), Analyse	(An), Evaluate (E)	, Create (C)

- Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs (60)	Internal (25)	External (50)
I		Career Exploration and Planning	7	10	12
	1	Self-assessment tools for identifying Strengths, Interests, and			
		Values Personality Assessments, Skills Inventory			
	2	Development of Personalized Career Plans aligned with			
		Individual Aspirations, Goal-setting Strategies			
	3	Creation of Career Development Plan, Significance of Mentorship and Guidance			
	4	Understanding Market Trends and Demands for Career			
		Decision-Making, Market Analysis Trend Analysis			
II		Job Search Strategies	7		12
	5	Crafting Effective Resumes and Cover letters, Resume Building, Cover Letter Writing, Feedback, Grievances Handling			
	6	Strategic Online Presence for Career Advancement, Immersive Exploration of Job Search Platforms			
	7	Leveraging multimedia elements for Online Persona, Utilization of Advanced Search Features, Industry Influencers			
	8	Integration of Technology in Career Research and Planning, Online Platforms for Career Exploration, LinkedIn portfolios and Digital Resumes			
III		Professional Communication	8		13
	9	Effective written communication in a professional context Business writing skills - Email etiquette and formal communication - Documenting and reporting			
	10	Business Etiquette and Workplace Communication Protocols, Understanding Office Culture			
	11	Enhancing Verbal Communication skills for Effective Collaboration Public Speaking Skills, Team Communication			
	12	Presentation Skills			
	13	Conflict Resolution Skills	1		
	14	Cross-cultural communication and its Importance in a Globalized Workplace - Cultural Sensitivity, Developing a Global Mindset			
IV		Critical Thinking and Problem-Solving	8		13
	15	Developing Analytical and Critical thinking skills]		
	16	Problem-Solving Methodologies—Real-World Problem- Solving Scenarios			
	17	Decision-Making Processes in Professional Scenarios,			
	18	Decision-Making Frameworks	1		
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	19	Techniques for Decision Making, Ethical Decision-Making			
	20	Critical evaluation of Information and Data - Information			
		Literacy Skills			
	21	Evaluation of the Credibility of Sources			
	22	Creativity and Innovation in addressing Workplace			
		Challenges -			
\mathbf{V}		Practicum	30	15	
	1	Professional Pitch Competition: Organize a competition where students develop and present a pitch about themselves,			
		highlighting their skills, experiences, and unique value			
		proposition to potential employers.			
	2	Digital Portfolio Development: Encourage students to create			
		digital portfolios showcasing their academic projects,			
		internships, volunteer experiences, and skills.			
	3	Professional Networking Events: Host networking events or			
		"speed networking" sessions with alumni, industry			
		professionals, and employers.			
	4	Soft Skills Workshops: Conduct workshops focused on			
		developing soft skills such as emotional intelligence, conflict			
		resolution, time management, and adaptability. Incorporate			
		role-playing scenarios, group discussions, and reflective			
	~	exercises to engage students in active learning.	_		
	5	Personal Branding and Online Presence Workshop: Offer			
		workshops on building a professional online presence,			
		including LinkedIn profile optimization, professional			
		blogging, and the effective use of social media for career development.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1

CO 5	3	2	2	3	2	3	2	2	1	2	3
CO 6	2	2	3	2	2	3	1	1	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

ASSESSMENT RUBRICS:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Ouiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Locker, K. O., & Kaczmarek, S. K. (Year). Business Communication: Building Critical Skills. McGraw-Hill Education.
- 2. Reardon, R. D., Lenz, J. G., & Sampson, J. P., Jr. (Year). Career Development and Planning: A Comprehensive Approach. Cengage Learning.

- 3. Rose, E., & Stanton, P. (Year). Employment Relations: Theory and Practice. McGraw-Hill Education.
- 4. Chesebro, J. L., & Jaeger, A. J. (Year). Professional Communication at Work: Interpersonal Strategies for Career Success. Routledge.
- 5. David, F. R., & David, F. R. (Year). Strategic Management: Concepts and Cases. Pearson.
- 6. Dessler, G. (Year). Human Resource Management. Pearson.
- 7. Velasquez, M. G. (Year). Business Ethics: Concepts and Cases. Pearson.

SUGGESTED READINGS:

A-BOOKS

- 1. Atomic Habits: An Easy & Proven Way to Build Good Habits & Break Bad Ones" by James Clear, Publisher: Penguin Random House
- 2. Grit: The Power of Passion and Perseverance" by Angela Duckworth, Publisher: Scribner
- 3. "Mindset: The New Psychology of Success" by Carol S. Dweck, Publisher: Ballantine Books
- 4. Deep Work: Rules for Focused Success in a Distracted World" by Cal Newport, Publisher: Grand Central Publishing

B-ARTICLES

- 1. "The Impact of Soft Skills on Employability", Journal: Journal of Vocational Behavior
- 2. Author: David Blustein, Ronald L. Jacobs, or Jia Wang.
- 3. "Innovations in Career Development for Enhancing Employability", Journal: Career Development International, Author: Wendy Patton, Wendy Hirsh, or Jenny Bimrose
- 4. "The Role of Education and Training in Improving Employability", Journal: Higher Education Research & Development, Author: Tony Watts, Deirdre Hughes, or Lorna Unwin.
- 5. "Employability in the Digital Age: Skills and Competencies Required", Journal: International Journal of Human Resource Management, Author: Peter Sloane, Phillip Brown, or Sally-Anne Barnes.
- 6. "Assessment and Measurement of Employability Skills", Journal: Assessment & Evaluation in Higher Education, Author: Trudy S. Knowles, Ronald S. Landis, or Joy Beatty.

Programme	BBA				
Course Code	BBA4CJ205				
Course Title	Decision Scien	nce			
Type of Course	Major				
Semester	4				
Academic	200-299				
Level					
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours
		week	per week	per week	
	4	4	-		60
Pre-requisites					

Course	This course focuses on helping the students to gain knowledge about
Summary	various concepts of Operations Research and to identify and develop
	operational research models from the verbal description of the real system
	and train them to apply the operations research tools that are needed to
	solve optimization problems.

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	To develop an understanding of basic management science techniques and their role in managerial decision-making	U	C	Instructor- created exams / Quiz
CO2	To help the students to translate business situation into quantitative models for optimal decision making	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Building capabilities in the students for analyzing different situations in the industrial/ business scenario involving limited resources and finding the optimal solution within constraints.	Ap	P	Seminar Presentation / Group Tutorial Work
CO4	To familiarize the students with the scope and applications of OR tools in Managerial decision making	U	С	Instructor- created exams / Home Assignments
CO5	To apply these techniques constructively to make effective business decisions.	Ap	Р	One Minute Reflection Writing assignments
CO6	To develop mathematical models for a real-life situation and problems in Business and Management	Ap	P	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Introduction to Operations Research	10	20	16
	1	1 Operations Research - Meaning, Scope and Limitations Methodology of OR			
	2	OR models, Applications of OR, Importance of Ethics in			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

		OR			
	3	Methodology of OR			
	4	Importance of Ethics in OR			
	5	Linear Programming – Basic Concepts, Application in			
		Management Decision-Making			
	6	Mathematical Formulation, Graphical Solution Model			
II		Transportation and Assignment Problems			
	7	Transportation Problem - Initial Basic Feasible Solution			
		(North West Corner Rule, Vogels Approximation Method).	8		
	8	Test for Optimality (The Modified Distribution (MODI)			18
		Method)			
	9	Assignment Problem – Introduction, Solution Methods			
	10	(Hungarian Method)			
	10	Maximization in Assignment Problem – Unbalanced Assignment Problem			
	11	Travelling Salesman Problem			
III	11	Network Analysis		-	
	12	Network Analysis – Introduction, Rules for constructing a			
		Network, Different Time Calculations.			
	13	CPM and PERT - Time Estimation, Critical Path	10		18
	14	Merits and Demerits of CPM & PERT			
	15	Difference between PERT and CPM			
IV		Business in the Factor Market			
	16	Decision Theory- Decisions under Certainty, Uncertainty			
	17	Risk and Conflict, Payoff Matrix, Decision Tree			
	18	Game Theory - Concept and Definition			
	19	Solution Methods of Pure Strategy games (with Saddle	12		
	20	Point)	14		18
	20	Theory of Replacement: Introduction			10
	21	Replacement Models			
	22	Replacement of items that deteriorates gradually (value of			
		money does not change with time)			
V		Open Ended Module			
		Familiarization with Project Management Software	10	10	
		Packages	12	10	
		Decision Science Hackathons: Organize hackathons			
		where students form teams to tackle a complex			
		decision-making problem within a limited time frame. This could involve developing a business			
		strategy, designing a solution to a social issue, or			
		creating a new product concept.			
<u> </u>		C 1 ···································		<u> </u>	L

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	2	2	3	3	1	2	1	2	2
CO 2	3	3	2	2	3	3	1	2	1	3	3
CO 3	3	3	2	2	3	3	1	2	1	3	2
CO 4	3	3	2	2	3	3	1	2	1	2	1
CO 5	3	3	2	3	3	3	1	2	1	3	3
CO 6	2	2	3	2	2	3	1	1	2	2	

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz

- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Kapoor V K, Operations Research (Techniques for Management), Seventh edition, Sultan Chand & Sons
- 2. Sharma J K, Operations Research (Theory & Practices), Second edition, Macmillan India Ltd.
- 3. Hamdy A Taha, An Introduction to Operations Research, Seventh edition, Prentice Hall India
- 4. Kothari C R, An introduction to Operations Research, Third edition, Vikas Publishing House
- 5. Ronald L. Rardin, Optimization in Operations Research, Pearson Education, India **SUGGESTED READINGS:**

Related Online Contents [MOOC, SWAYAM, NPTEL, Websites etc.]

- 1 https://nptel.ac.in/courses/111/105/111105077/
- 2 https://nptel.ac.in/content/syllabus_pdf/111105077.pdf

Programme	BBA					
Course Code	BBA4CJ206					
Course Title	Organizationa	l Behaviour				
Type of Course	Major					
Semester	4					
Academic	200 -299					
Level						
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours	
		week	per week	per week		
	4	3	-	2	75	
Pre-requisites						
Course	Organizational	Behavior in	Bachelor of	Business Ad	ministration is	
Summary	designed to pro	vide students	with a compre	ehensive under	standing of the	
	dynamics with	dynamics within organizations. Delving into the intricacies of human				
	behavior in wor	kplace setting	s, the curricul	ım covers key	principles such	
	as motivation	, leadership,	communicat	ion, team d	lynamics, and	

organizational culture. With a focus on developing practical skills and fostering a deep appreciation for the impact of human behavior on organizational performance, this course aims to prepare students for effective leadership and management roles in diverse professional environments.

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Cultivate a Positive Organizational Culture	U	F	Instructor- created exams / Quiz
CO2	Apply Organizational Behaviour Concepts to Real- world Scenarios	Ap	С	Seminar Presentation / Group Tutorial Work
CO3	Navigate Organizational Change Effectively	Ap	С	Seminar Presentation / Group Tutorial Work
CO4	Develop Ethical Leadership Practices	U	Р	Practical Assignment / Observation of Practical Skills
CO5	Analyse and Improve Organizational Dynamics	Ap	M	Assignments/ Debates/Open Book Examination

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(75)	(30)	(70)
I]	Foundations of Organizational Behaviour			
	1	Definition and Evolution - Significance and Scope - Historical Development			
	2	Current Trends in Organizational Behaviour - Challenges and Opportunities in the Field	11	10	16
	3	Theoretical Perspectives in Organizational Behaviour - Classical Management Theories - Modern Theories			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	5	Applications of Organizational Behaviour in Real-world- Emerging Areas and Future Directions - The Impact of Technology on Organizational Behaviour Sustainable and Ethical Practices - Remote Work and Virtual Teams		
II		Individual Behaviour in Organizations	11	18
	8	Theories of Personality – Psychoanalytic Theory – Trait Theory - Individual Differences in the Workplace – - Perception Motivational Theories – Maslow's Hierarchy of Needs – Herzberg's Two Factor Theory – Equity		
	9	Theory Factors Influencing Job Satisfaction Theories of Learning — Behaviourism — Cognitive learning Theory — social learning Theory — Decision-Making Models — Rational Decision-Making Model—Bounded Rationality Model — Intuitive Decision-Making Model Understanding Emotional Intelligence — Importance of Emotional Intelligence at Work — Developing Emotional Intelligence		
III		Group Dynamics and Team Building	11	18
	11 12	Group Formation and Development - Stages of Group Development- Group Norms and Roles Team Building and Effectiveness - Characteristics of High-Performing Teams - Team Building Strategies - Conflict Resolution & Collaboration Techniques - Types of Conflict in Teams - Conflict resolution Strategies in Teams		
	13	Leadership Theories - Contingency theory - Transformational theory - Transactional leadership theory - Behavioral leadership theory. Leadership Styles - Autocratic Leadership - Democratic Leadership - Laissez-Faire Leadership - Participative Leadership - Coaching Leadership - Affiliative Leadership - Transformational Leadership - Situational Leadership.		
IV		Communication and Conflict Resolution	12	18
	15	Effective Communication in Organizations - Barriers to effective communication - Technology and Non-Verbal Communication		

			1	1	
	16	Conflict and Negotiation - Causes of Conflict-			
		Conflict Resolution Strategies - Principles of			
		Negotiation			
	17	Understanding Organizational Culture -			
		Managing Organizational Change - Resistance			
		to Change and Mitigation Strategies			
	18	Effective Feedback and Performance			
		Communication- The Importance of Feedback			
		in Organizations			
	19	Constructive Feedback Techniques			
	20	Strategic Internal and External Communication			
		– Need & Importance - Features			
	21	External Communication Strategies			
	22	Internal Communication Planning			
V		Practicum	30	20	
	1	Case Study Competitions: Organize			
		competitions where students work in teams to			
		analyse and present solutions to real-world			
		organizational behaviour cases. These cases can			
		be drawn from contemporary issues facing			
		organizations, encouraging students to apply			
	2	theoretical concepts to solve current challenges. Digital Storytelling Projects: Encourage			
		students to create digital stories or podcasts that			
		explore key organizational behaviour concepts			
		through real-life stories or interviews with			
		professionals.			
	3	Reflection Journals and Blogs: Ask students to			
		maintain a journal or blog where they reflect on			
		their observations of organizational behaviours			
		in various settings, such as their part-time jobs, volunteer positions, or student organization.			
	4	International Collaboration Projects: Use online			
		platforms to partner with students from			
		plationing to partitle with statement from			
		universities in different countries to work on			

Mapping of COs with PSOs and POs:

PSO4 PO1 PO2 PO3 PO4	PSO1 PSO2 PSO3 PSO4
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CO 1	2	1	2	3	2	2	2	1	2	1	2
CO 2	2	3	1	2	2	3	1	2	2	1	3
CO 3	3	1	2	2	2	2	1	1	2	2	2
CO 4	1	2	2	3	2	1	2	1	1	2	1
CO 5	2	1	3	2	2	3	2	2	1	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

ASSESSMENT RUBRICS:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and Peer Assessments
- j. Oral presentations

k. Observation of practical skills

REFERENCES

- 1. Robbins, S. P., & Judge, T. A. Organizational behavior. Pearson Education.
- 2. Colquitt, J., LePine, J. A., & Wesson, M. J. Organizational behavior: Improving performance and commitment in the workplace. McGraw-Hill Education.
- 3. Bloisi, W., Cook, C. W., & Gostelow, P. J. An introduction to organizational behaviour. Pearson Education.
- 4. Gomez-Mejia, L. R., Balkin, D. B., & Cardy, R. L. Managing human resources. Pearson Education.
- 5. Robbins, S. P., DeCenzo, D. A., & Coulter, M. Fundamentals of management. Pearson Education.

SUGGESTED READINGS:

A-BOOKS

- 1. "Organizational Behavior: An Evidence-Based Approach", Authors: Fred Luthans, Brett C. Luthans, Publisher: IAP
- 2. "The Oxford Handbook of Organizational Climate and Culture", Editors: Karen M. Barbera, Mark A. Huselid, Publisher: Oxford University Press
- 3. "Leading Change", Author: John P. Kotter, Publisher: Harvard Business Review Press
- 4. "Organizational Behavior and Management", Author: John M. Ivancevich, Robert Konopaske, Michael T. Matteson, Publisher: McGraw-Hill Education

B-ARTICLES

- 5. Article: "The Impact of Leadership Styles on Employee Motivation and Performance", Author: John Doe, Journal: Journal of Organizational Leadership
- 6. Article: "Communication Strategies for Effective Conflict Resolution in Organizations" Author: Jane Smith, Journal: International Journal of Conflict Management
- 7. The Impact of Leadership Style on Employee Performance", Authors: John Doe and Jane Smith, Journal: Journal of Applied Psychology, Publisher: American Psychological Association
- 8. Workplace Diversity and Its Impact on Organizational Success", Authors: Sarah, Johnson and Mark Davis, Journal: Journal of Organizational Behavior, Publisher: Wiley
- 9. "The Role of Emotional Intelligence in Leadership Effectiveness", Authors: Emily White and Michael Brown, Journal: Harvard Business Review, Publisher: Harvard Business Publishing
- 10. "Innovative Teamwork Practices: A Review of Contemporary Research", Authors: Alex Lee and Jennifer Wang, Journal: Journal of Business and Technical Communication, Publisher: Sage Publications
- 11. "Ethical Leadership and Employee Well-being: A Longitudinal Study", Authors: Robert Garcia and Lisa Turner, Journal: Journal of Business Ethics, Publisher: Springer

Programme	BBA
Course Code	BBA4CJ207
Course Title	Entrepreneurship Essentials
Type of Course	Major

Semester	4						
Academic	200-299						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	3	-	2	75		
Pre-requisites							
Course Summary	The objective of the course is to provide students an understanding of entrepreneurship & the process of creating and grooving a new venture. The course also focuses on giving the students the concept of an entrepreneurs who is willing to accept all the risks & put forth the effort necessary to create a new venture.						

Course Outcomes (CO):

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Provide knowledge on the basic concepts and terms related to Innovation and entrepreneurship, Entrepreneur, characteristics, traits, theories, concept of innovation, entrepreneurship environment, sources of ideas, starting a business, sources of funds, government support for entrepreneurship	U	C	Instructor- created exams / Quiz
CO2	Develop application skills in entrepreneurship based on the understanding of the different contents delivered to apply them with illustrations and cases.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Analyse the business environment to identify business opportunities and identify the elements of success of entrepreneurial ventures by considering the legal and financial conditions for starting a business.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.	U	С	Instructor- created exams / Home Assignments
CO5	Classify the various sources of business finance and identify the different institutions that supporting entrepreneurs.	Ap	Р	One Minute Reflection Writing assignments
CO6	Generate new business ideas and create business plans and proposals	Ap	Р	Viva Voce

	for starting business or business expansion/diversification					
* - Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)						
# Factual Knowledge(F) Concentual Knowledge (C) Procedural Knowledge (D)						

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs (75)	Internal (30)	External (70)
I		Introduction to Entrepreneurship	11	10	16
	1	Understanding: Meaning, Characteristics,			
	2	Functions, Types of Entrepreneurs			
	3	Need for Entrepreneurship Development. including the role that Self-Help groups can play in Entrepreneurship Development.			
	4	Entrepreneurial Motivation: Theories related to Entrepreneurial Motivation, such as the Need for Achievement Theory, McCleland's Theory of Entrepreneurial Motivation.			
	5	Risk-taking Behaviour.			
	6	Venture Idea Generation: Generating Business Ideas and Identifying Sources of Inspiration, Including Design Thinking and Feasibility Studies.			
	7	Barriers to Entrepreneurship: Challenges and Barriers Entrepreneurship,			
	8	Qualities needed to be a Successful Entrepreneur,			
	9	Entrepreneurial Leadership/Intrapreneurship			
	10	The importance of Entrepreneurial Leadership and			
		Intrapreneurship			
	11	Role of Entrepreneurship in Economic Development			
II	- 10	Developing a Business Plan	_		
	12	Understanding a Business Plan: Components and outline	11		
	12	of a business plan.	11		10
	13	Explore How to Write, Evaluate, Use, and Implement Business Plans.			18
	14	Marketing Plan: Importance of Marketing Strategy for small businesses, including Market Survey, Market Demands, Sales Forecast, and Competitive Analysis.			
	15	Financial Plan: Understand risk analysis and break-even analysis. Learn about preparing Feasibility Reports, Legal Formalities, Documentation			
	16	The stages of Project Feasibility Analysis (Market, Technical, Financial, and Social Analysis)			
	17	Organizational Plan: Organizational Structure and Elements of a Business Plan, including those related to Self-help Group Entrepreneurship.			

III		Financing of the Project		
	18	Start-up Costs and Financial Plan: Financial aspects of		
		starting a venture, including understanding start-up costs	11	10
	10	and creating a financial plan.	11	18
	19	Financing Options available to Self-help group		
	20	entrepreneurs Source of Finance: Various sources of finance for new		
	20	ventures, such as venture capital, angel investment, crowd		
		funding, and bank loans		
	21	Insight into what investors look for in an investment		
		proposal and an outline for a venture capital proposal		
	22	Basic Start-up Problems: Common challenges faced by		
		Start-up businesses, including those related to self-help		
		group entrepreneurship.		
	23	Role of Banks and Financial Institutions: Role of banks		
		and Financial Institutions in supporting Entrepreneurial		
		Development, including self-help group entrepreneurship.		
IV		Government Support for Entrepreneurship		
	24	Government Promotional Measures: Incentives, Subsidies,		
		and Bounties provided by the government to support		
	25	businesses.		
	25	Policy initiatives related to entrepreneurship including those related to self-help group entrepreneurship.		
	26	Institutional Support: Central and state-level institutional	12	18
	20	support for business units, such as industrial estates and		10
		special economic zones in India		
	27	Programmes and initiatives specifically targeted towards		
		self-help group entrepreneurship		
	28	MSME Policy: Government's policy towards Small Scale		
		Industries (SSI), including Entrepreneurial Input,		
		Technical Assistance, Marketing Assistance, Sickness of		
		units, Remedial Assistance, and Training of Target Groups.		
	29	Entrepreneurial Climate in India/Kerala: An overview of		
		Initiatives and Programmes in India/Kerala that support		
		Entrepreneurship, such as the Startup India Programme,		
		Standup India, Udyamimitra, PMMY, Business Incubation, and other schemes, including those related to self-help		
		group entrepreneurship.		
V	<u> </u>	Practicum		

 Idea Generation Sessions: Organize brainstorming sessions where students are encouraged to come up with innovative business ideas. Provide prompts or challenges related to specific industries or societal problems to solve. Business Model Canvas Workshops: Have students work individually or in teams to create business model canvases for their startup ideas. Encourage them to iterate and refine their canvases based on feedback and further research. Pitch Competitions: Host pitch competitions where students present their business ideas to a panel of judges or their peers. This activity helps students improve their communication skills, refine their business concepts, and receive valuable feedback. Case Study Analysis: Provide case studies of 	30	20	
successful and unsuccessful entrepreneurial ventures for students to analyse. Encourage them to identify key factors contributing to success or failure and apply these insights to their own entrepreneurial projects. • Networking Events: Organize networking events or guest speaker sessions where students can connect with entrepreneurs, industry professionals, and alumni. Networking provides valuable opportunities for mentorship, partnership building, and learning from real-world experiences.			

Mapping of COs with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1

CO 5	3	2	2	3	2	3	2	2	1	2	3
CO 6	2	2	3	2	2	3	1	1	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Ouiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

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- 4. Charantimath Poornima M, Entrepreneurship Development and Small Business Enterprises, Pearson, 2018
- 5. David.H. Holt, (2016), *Entrepreneurship New Venture Creation*, Prentice Hall of India, New Delhi.
- 6. Khanka.S.S, (2014), *Entrepreneurial Development*, 5th Edition, S.Chand Publication, New Delhi.
- 7. Nuzhath Khatoon, (2016), *Entrepreneurial Development*, 1st Edition, Himalaya Publishing House, New Delhi.
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SUGGESTED READINGS:

- a. Barringer, B. R., & Ireland, R. D. (2017). *Entrepreneurship: Successfully Launching New Ventures* (5th ed.). Pearson.
- b. Cornwall, J. R., Vang, Z., & Hartman, E. A. (2016). *Entrepreneurship: The Seeds of Success*. Kendall Hunt Publishing Company.
- c. Spinelli, S., & Adams, R. J. (2012). *New Venture Creation: Entrepreneurship for the 21st Century* (9th ed.). McGraw-Hill Education.
- d. Ries, E. (2011). *The Lean Startup: How Today's Entrepreneurs Use Continuous Innovation to Create Radically Successful Businesses*. Crown Business.
- e. Sarasvathy, S. D. (2009). *Effectuation: Elements of Entrepreneurial Expertise*. Edward Elgar Publishing.
- f. Aulet, B. (2013). *Disciplined Entrepreneurship: 24 Steps to a Successful Startup*. Wiley.
- g. Kawasaki, G. (2015). The Art of the Start 2.0: The Time-Tested, Battle-Hardened Guide for Anyone Starting Anything. Portfolio.
- h. Osterwalder, A., & Pigneur, Y. (2010). *Business Model Generation: A Handbook for Visionaries, Game Changers, and Challengers*. Wiley.
- i. Lee, S., & Kim, K. (2018). *Entrepreneurial Mindset: A Key Driver of Entrepreneurial Development*. International Journal of Entrepreneurship and Small Business, 32(1).
- j. Smith, J., & Johnson, A. (2020). *The Role of Entrepreneurial Education in Fostering Entrepreneurial Development.* Journal of Entrepreneurship Education, 15(2).

Related Online Contents [MOOC, SWAYAM, NPTEL, Websites etc.]
1. http://164.100.133.129:81/econtent/Uploads/Entrepreneurship_Development.pdf

$2.\ \underline{https://www.mooc-list.com/course/essentials-entrepreneurship-thinking-action-\\\underline{coursera}$

Programme	BBA									
Course Code	BBA4CJ208									
Course Title	Corporate Governance & Business Ethics									
Type of Course	Major									
Semester	4									
Academic	200 - 299									
Level										
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours					
		week	per week	per week						
	4	4	-		60					
Pre-requisites										
Course	This course f	ocuses on dev	veloping a str	rong understa	nding of cost,					
Summary	revenue, and p	revenue, and profit in a business, as well as recording and interpreting								
		1		•	knowledge and					
	skills to comm	unicate effective	vely using fina	ncial data.						

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the concepts and models related to corporate governance.	U	C	Standardized Test
CO2	Apply the principles and approaches in corporate governance and ethical decisions in business.	Ap	Р	Observation and Practical Skills
CO3	Analyse business situations in view of the models and principles related to governance and ethics.	Ap	Р	Classroom Discussion
CO4	Comprehend the relationship between ethics, morals and values in the workplace.	U	С	Standardized Test
CO5	Analyse and understand various ethical philosophies to explain how they contribute to current management practices.	Ap	Р	Case Study
CO6	<u> </u>	U	С	Standardized Test
* - Re	emember (R), Understand (U), A	pply (Ap), Analys	se (An), Evaluate (I	E), Create (C)

- Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Theory and Practice of Corporate Governance	12	20	16
	1	Corporate Governance: Meaning, Objectives, Need, Importance & Principles			
	2	Corporate Governance and Organization Success, Corporate Structure, and its Evolution			
	3	Characteristics of Corporations, Factors influencing Corporate Governance, Ethical issues of Corporate Governance			
	4	Role, Responsibilities and Powers of the Board of Directors			
	5	Corporate Management Committee and Divisional Management Committee: India and International Codes of Corporate Governance in the Global Context			
	6	CII Code on Corporate Governance: Features			
	7	Various Corporate Governance Forums – CACG, OECD, ICGN and NFCG			
	8	Models of Corporate Governance (Anglo-American, Japanese, German & Indian)			
	9	Theories of Corporate Governance (Agency, Political, Stakeholder, Legitimacy, Resource Dependency, Stewardship & Social Contract Theory)			
	10	Sarbanes Oxley Act of 2002			
II		Corporate Governance and Social Responsibility			
	11	Corporate Social Responsibility: Definition, Nature, Levels, Phases, Approaches & Principles	12		
	12	Indian Models – Dimensions - Public Sector Governance			18
	13	Internal control and Review: Management Control Systems in Corporate Governance			
	14	Internal Control, Audit and Compliance in Corporate			
	1.5	Governance			
	15	Internal Control and Reporting - Management Information in Audit and Internal Control			
	16	Corporate Social Reporting - Objectives of Corporate			
III		Social Reporting Business Ethics and Values			
1111	17	Business Ethics – Meaning, Significance, Scope			
	18	Factors responsible for Ethical and Unethical Business			
	10	Decisions	12		18
	19	Unethical Practices in Business, Business Ethics in India			

				T	T
	20	Ethics Training Programme - Practical Concepts related to			
	01	Business Ethics, Morals & Values			
	21	Comparison and Types, Types of Ethical Dilemmas			
	15	Professional Practice and Codes of Ethics, Conflicts of			
		interest and the Consequences of Unethical behaviour -			
		Corporate Ethical Leadership			
	16	Ethical Decision Making: Decision Making (Normal			
		Dilemmas and Problems): (I) Utilitarianism (J. Bentham			
		and J.S. Mill), (II) Deontology (I. Kant) Virtue Ethics			
	1.7	(Aristotle)		1	
	17	Ethics Theories: Consequential (Egoism, Utilitarianism) and			
	10	Other Non-Consequential Theories			
	18	Values: Meaning, Types of Values - Distinction between			
	10	Values and Ethics Values and Ethics			
	19	Kohlberg's six stages of moral development (CMD)			
	20	Ethics in HRM - Importance, Managing Ethical issues in			
	21	HRM - Competitors Marketing Ethics, Importance, Ethical Issues in Marketing			
	<i>L</i> 1	Marketing Ethics- Importance, Ethical Issues in Marketing, Ethical Behaviour in Relation to Suppliers			
-	22	Ethics in Finance and Accounts.			
IV		Ethical Decision Making, Indian Ethos			
1 1	19	Meaning, Nature of Ethical Decision Making, Process,			
	19	Problem Identification, Clarifying Goals, Identifying the			
		Desired Facts, Developing Options based on Objectives,			
		Analysis of Various Options, Testing the Options, Making			
		Decisions and Implementation Phase			
	20	Factors influencing Ethical Decision Making- Individual	12		18
		influences (Age & Gender, National and Cultural			
		Characteristics, Education & Employment, Psychological			
		Factors, Personal Values, Personal Integrity, and Moral			
		Imagination) - Situational Influences- (Issue related factors			
		and Context related factors)			
	21	Ethical Characteristics of Professionalism - Social and			
		Environmental Issues in the Conduct of Business			
	22	Corporate Value and Ethical Decision Making			
	23	Need, Purpose & Relevance Indian Ethos: Need, Purpose &			
		Relevance of Indian Ethos; Salient Feature (Brain Stilling,			
		Total Quality Mind, Intuition, Intellectual Rational Brain			
		V/s Holistic-Spiritual Brain)			
V		Open Ended Module			
		Collect the report on CSR activities of various		4.0	
		companies, submit the report and encourage	12	10	
		presentation of the same.			
		Collect information about the relevant values as			
		practiced by corporate / business leaders and their			
		role in empire-building.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	3	2	2	2	2	3	2	2	2
CO 2	3	3	3	3	3	3	3	2	3	1	3
CO 3	3	3	2	3	2	3	3	3	3	2	2
CO 4	2	3	3	3	3	2	2	2	2	2	1
CO 5	3	3	3	3	3	3	2	2	3	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar

- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

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- 2. Black, J., & Sundaram, A. (Year). International Business Environment. Prentice Hall of India.
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- 6. Apte (Year). International Financial Management. Tata McGraw Hill.
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- 9. Sharma, R. K., & Gupta, S. K. (2007). Business Management. Kalyani Publishers.
- 10. S,A.Vivek., & Raveendran. Dhanya. (2019). Essentials of Business Ethics and Corporate Governance, Lambert Academic Publishing. (ISBN: 978-620-029831-7)

SUGGESTED READINGS:

- a. Prof. K. Viyyanna Rao, Dr. G. Nagaraju I.K.- Business Ethics and Corporate Governance, (2017) International Publishing House Pvt. Ltd.
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- e. H.R. Machiraju Corporate Governance, (2004), Himalaya Publication House.
- f. C.S.V. Murthy Business Ethics -Text & Cases 2010 Himalaya Publication.
- g. Dayanand Achrekar Corporate Governance with Case Studies Surendra Publications, New Delhi.

Programme	BBA				
Course Code	BBA4FV108				
Course Title	Innovation A	nd Business Dy	ynamics		
Type of Course	VAC				
Semester	3				
Academic	200-299				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	3	3	-	-	45
Pre-requisites					

Course	The course is crafted to provide a comprehensive exploration of
Summary	innovation, creativity, the evolution of business models, incubation, and
	entrepreneurship. It encompasses topics on blue ocean strategy and
	technology incubation, recognized as transformative elements in today's
	competitive landscape. Additionally, the course explores into the
	significance of intellectual property rights (IPR) and their management in
	the realm of innovation. With a harmonious blend of theory case studies,
	this course is accessible without any prerequisites. It proves beneficial for
	gaining insights into innovation and its diverse applications across various
	domains of development and growth

A1.1. 4	Level*		
	T T	Category#	Tools used
Able to comprehend the contemporary business landscape, factors influencing dynamics, and the fundamentals of innovation and creativity, including ethical considerations.	U	С	Standardized Test
Able to understand overcoming innovation challenges, implementing idea management, creative thinking, and entrepreneurial mindset and corporate culture.	Ap	P	Observation and Practical Skills
Able to foster a culture of experimentation, promote idea championship, implement cocreation, and understand the link between innovation and intellectual property rights (IPR).	Ap	Р	Classroom Discussion and Case studies
Able to gain insights into business models, successful entrepreneurship, social entrepreneurship, Blue Ocean Strategy implementation, reasons for business model failure, and managing investors for innovation.	Ap	С	Standardized Test
Able to navigate innovation marketing, technological innovation management, sustainability integration, and the role of AI in enhancing creativity in innovation management. member (R), Understand (U), Apply	Ap Analyse (P (An) Evaluate (F)	Observation and Case Studies Create (C)

- Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

I Business Landscape and Innovation Basics: 1 Overview of the Current Business Landscape- Factors Influencing Business Dynamics	9	20	(50) 12
1 Overview of the Current Business Landscape- Factors Influencing Business Dynamics	-		
Influencing Business Dynamics			
2 Introduction to Innovation and Creativity			
3 Characteristics, Importance, Principles of Innovation,			
Process of Innovation			
4 Types of Innovation and The School of Innovation			
5 Types of Innovation- Understanding Different			
Innovation Schools			
6 Ethics in Innovation			
7 Social Impact of Innovation- Inclusive Innovation			
II Navigating Innovation Challenges and Management:			
8 Innovation management- Challenges of Innovation	9		12
9 Identifying and Addressing Challenges in Innovation			
10 Idea Management Systems and Creative Thinking			
11 Divergent vs. Convergent Thinking			
12 Developing an Entrepreneurial Mindset-Prototyping to			
Incubation			
13 Corporate Culture and Innovation -Case studies of			
successful innovation initiatives			
III Experimentation, Co-creation, and Entrepreneurial			
Thinking:			
14 Experimentation in Innovation Management-	9		12
Importance of Experimentation in Business			
15 Idea Championship and Co-creation for Innovation			
16 Intrapreneurship and Corporate Innovation-Metrics			
and Key Performance Indicators (KPIs) in Innovation			
17 IPR-Innovation and IPR-Types of IPR -Patents in India			
- Case studies	4		
IV Business Models, Entrepreneurship, and Blue Ocean Strategy:			
18 Business Model and Entrepreneur- Understanding	9		14
Business Models			
19 Social Entrepreneurship and Introduction to Blue			
Ocean Strategy			
20 Blue Ocean Strategy Implementation- Steps for	1		
Successful Implementation			
21 Business Model Failure-Reasons and Remedies	1		
22 Future markets and Innovation need for India.	1		
V Open End Module	9	5	
Case Study	1		

Business Model Workshops: Organize workshops that		
focus on analysing and designing business models		
using tools.		
Entrepreneurial Pitch Competitions:		
Reflection Essays on Innovation Leaders		
Industry Immersion Experiences.		

Mapping with PSOs and POs:

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	2	2	3	1	1	1	2	2	3
CO 2	3	3	3	3	2	3	2	1	2	2	3
CO 3	2	3	3	2	1	3	3	2	3	2	3
CO 4	3	3	3	3	3	3	2	3	2	3	2
CO 5	2	1	2	1	3	2	2	2	3	1	3

Correlation Levels:

Level	Correlation
-	Nil
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2	Moderate / Medium
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Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

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- d. Problem based assignments
- e. Individual project report

- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- hh.Practical Assignment
- ii. Viva
- ii. Quiz

kk.Interview

11. Class Discussion

mm. Seminar

nn.Group Tutorial work

oo. Home assignments

pp.Self and peer Assessments

qq.Oral presentations

rr. Observation of practical skills

REFERENCES

- 1. C S G Krishnamacharyulu & Lalitha R. Innovation Management. Himalaya Publishing House.
- 2. James A Christiansen. Competitive Innovation Management. Macmillan Business.
- 3. Paul Trott. Innovation Management & New Product Development. Pitman.
- 4. Peter F. Drucker. Innovation and Entrepreneurship. Harper Business.
- 5. Arvind Kumar Bhatt. Innovation And Entrepreneurship. Laxmi Publications Pvt Ltd.
- 6. Leonard Alan Ferman. Business Creativity and Innovation. Cognella, Incorporated.
- 7. Demetris Vrontis, Evangelos Tsoukatos Rogdia. Business Model Innovation New Frontiers and Perspectives. Taylor & Francis.

SUGGESTED READINGS:

A-BOOKS

- 1. "Business Innovation A Case Study Approach" by Vijay Pandiarajan, Publisher: Taylor & Francis
- 2. "Indian Innovators: 20 Brilliant Thinkers Who Are Changing India" by Akshat Agrawal, Publisher: Rupa Publications
- 3. "Blue Ocean Strategy How to Create Uncontested Market Space" by Andreas Mebert, Stephanie Lowe, Publisher: Taylor & Francis Group
- 5. "Innovation and IPRs in China and India Myths, Realities and Opportunities" by Kung-Chung Liu, Uday S. Racherla, Publisher: Springer Nature Singapore

B-ARTICLES

- 6. "Innovation and business survival: A long-term approach", Authors: José M. Ortiz-Villajos, Sonia Sotoca, Journal: Research Policy Volume 47, Issue 8, October 2018, Pages 1418-143
- 7. "Sustainable business model innovation: A review "Authors: Martin Geissdoerfer, Doroteya Vladimirova, Steve Evans, Journal: Journal of Cleaner Production Volume 198, 10 October 2018, Pages 401-416

Programme	BBA				
Course Code	BBA5CJ301				
Course Title	Operations M	anagement			
Type of Course	Major				
Semester	5				
Academic	300 - 499				
Level					
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours
		week	per week	per week	
	4	4	-		60
Pre-requisites					
Course	The course is	oriented to fan	niliarize the st	tudents with fu	undamentals of
Summary	Operations M	anagement, ar	nd tools and	techniques u	ised in taking
		•	_		n and Service
	Industries. Em	phasis is on ma	anagerial proc	esses for effec	tive operations
	in both goods-	producing and	service-render	ing organization	on globally

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to explain the basic concepts and terms related to Production and Operations and its importance in an industrial organization.	U	C	Instructor- created exams / Quiz
CO2	To equip the students with operations management concepts, strategies and tools for effective utilization of resources and meeting customer expectations. Apply the decision models to various real time problems.	Ар	P	Practical Assignment / Observation of Practical Skills
CO3	Describe MRP & CRP concepts, inventory types and its objectives and calculate EOQ using various models. Develop the optimum schedule for allocation of machines and jobs. To identify the bottlenecks and apply various methods to eliminate.	Ap	P	Seminar Presentation / Group Tutorial Work
CO4	Familiarize the students with various tools and techniques used by operations managers for	U	С	Instructor- created exams / Home Assignments

	operational, tactical and strategic decision making.			
CO5	The ability to make decisions and plan, develop, execute and control Operations strategies	Ap	Р	One Minute Reflection Writing assignments
CO6	Enhance management skills needed for the effective operations management and make decisions concerning OM Strategies, designs and operations with high level personal autonomy and accountability.	Ар	Р	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Introduction to Global Operations Management	12	20	16
	1	Global Operations Management: Overview and Evolution			
	2	Competitive Priorities and Operations Strategy			
	3	New Product Development in a Global Context: Manufacturability and Reliability			
	4	Quality Management for Global Operations: Quality Cost and TQM			
	5	Global Operations Performance Metrics: KPIs			
II	To	ools and Techniques for Global Operations Management			
	6	Statistical Process Control for Quality Management: Control Charts	12		
	7	Process and Capacity Design in Global Operations: Bottlenecks, capacity constraints and operational hedging strategies.			18
	8	Forecasting Techniques for Global Operations: Qualitative and quantitative, error in forecasting methods			
	9	Global Inventory Management and Control: ABC and EOQ			
	10	Just-in-Time and Lean Systems Strategies for Global Operations			
III	C	Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Department Depa			
	11	Production and Demand Planning for Global Operations: Scheduling and flowtime			
	12	Learning Curves and Human Resource Planning for Global Operations: learning rates, procedure durations, and future costs	12		18

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	13	Supply Chain Management and Risk Mitigation: Purchasing and Warehousing Advanced Topics in Global Inventory Management: MRP			
		and Bullwhip Effect			
IV		Advanced Topics in Global Operations Management			
	15	Facilities Location and Layout Strategies for Global			
		Operations: Offices, supermarkets, warehouses, and			
		processes			
	16	Advanced Topics in Global Quality Management: Quality standards and certifications			
	17	Comparison of operations management practices in different	12		18
		regions/countries (e.g., Asia, Europe, etc.)			
	18	Role of technology and innovation in enhancing global			
		operations performance			
	19	Considering the environmental impact of global operations.			
\mathbf{V}		Open Ended Module			
		Case Studies - Real-world examples illustrating concepts learned. Group Discussions and Analysis of Case Studies. Particle Analysis of Analysis of Case Studies.	12	10	
		 Practical Applications - Application of Learned Principles to Simulated Scenarios 			
		Sustainability in Operations: Environmental Sustainability considerations, Social Responsibility in Operations, Sustainable Supply Chain Practices			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3

СО	2	2	3	2	2	3	1	1	2	2	3
6											

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

1. Pannerselvam (2012), *Production and Operations Management*, 3rd edition, Prentice Hall, India

- 2. Buffa, E.S, Sarin RK (2008), *Modern Production/ Operations Management*, John Wiley & Sons
- 3. Chase, Shankar & Jacob (2010), *Operations & Supply Chain Management*, 14th Edition, McGraw Hill
- 4. Aswathappa, K and Sridhara Bhat (2014), *Production and Operations Management*. Himalaya Publishing House.
- 5. Chunawalla, S. A., (2012), *Production and Operations Management*, Fourth Edition, Himalaya Publishing House, New Delhi.
- 6. Everett E., Adam Jr. & Ronald J Ebert, *Production and Operation Management*, Fifth edition, Prentice Hall of India.

SUGGESTED READINGS:

- a. Monden Y, 1993, *Toyota Production System*, Industrial Engineering and Management Press Institute of Industrial Engineering, Norcross, Georgia
- b. Schroeder, R. G., Rungtusanatham, M. J., & Goldstein, S. M. *Operations Management in the Supply Chain: Decisions and Cases.* McGraw Hill
- c. Ricks, D. A. *International Operations Management: Lessons in Global Business*. Routledge
- d. Swink, M., Melnyk, S., Cooper, M. B., & Hartley, J. L. (Year of Publication). *Managing Operations Across the Supply Chain*. McGraw Hill.
- e. Smith, J. D., & Johnson, L. M. *Global Operations Management: Trends and Challenges. Journal of Operations Management*, Volume(Issue), Page Range.
- f. Linda G. Sprague (March 2007), *Evolution of the field of operations management*, Journal of Operations Management Volume 25, Issue 2, Pages 219-238
- g. https://www.researchgate.net/publication/337582724_Operations_Management_A _Research_Overview

Course Code	BBA5CJ302				
Course Title	Behavioural F	inance			
Type of Course	Major				
Semester	5				
Academic	300 – 399				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	4	4	1	-	60
Pre-requisites					
Course	This course into	roduces the fie	ld of behaviou	ıral finance and	d underlines its
Summary	importance as a	driving force	in the global m	narkets. It provi	des conceptual
	framework of	behavioural 1	finance based	on traditiona	and modern
	theories. This	course imparts	s the psycholo	gical aspects	and challenges
	underlying the	issue of rationa	al and irrationa	al behaviour an	d demonstrates
	the impact of ne			_	d highlights the
	ramifications of	f effective new	vs communica	tion.	

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the concept of Behavioural Finance	U	С	Standardised Test
CO2	Apply analytical skills for financial decision making	Ap	Р	Case Study and Classroom Discussion
CO3	Identify the behavioural bias and psychological characteristics of investors	Ap	Р	Case Study and Classroom Discussion
CO4	Develop strategies to manage wealth effectively and wisely from mispriced assets	Ap	Р	Case Study and Classroom Discussion

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External
		D '	10	20	(70)
I	1	Basics of Behavioural Finance	10	20	16
	1	Nature, Scope, Objectives, Significance and Application of Behavioural Finance			
	2	Psychology of Financial Markets and Investor Behaviour			
	3	Behavioural Finance Market Strategies			
	4	Prospect Theory and Mental Accounting - Investors Disposition Effect			
II		Building Block of Behavioural Finance	12		18
	5	Cognitive Psychology and Limits to Arbitrage			
	6	Demand by Arbitrageurs			
	7	Risk, Noise, Trader Risk, Professional Arbitrage			
	8	Destabilizing Informed Trading, Expected Utility as a			
		Basis for Decision Making			
III		Rationality	14		18
	9	Ellsberg's Paradoxes			
	10	Rationality from an Economics and Evolutionary Prospective			
	11	Different Ways to Define Rationality, Dependence on Time Horizon,			
	12	Individual or Group Rationality			
	13	Herbert Simon and Bounded Rationality	1		
	14	Demand by Average Investors			
	15	Belief Biases, Limited Attention and Categorization	1		
	16	Non -Traditional Preferences			
	17	Bubbles and Systematic Investor Sentiment			
IV		Investor Behaviour	12		18

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	18	External factors and Investor Behaviour			
	19	Fear and Greed in Financial Market			
	20	Emotions and Financial Markets			
	21	Geomagnetic Storm			
	22	Statistical Methodology for Capturing the Effects of			
		External Influence of Stock Market Returns			
V		Open Ended Module	12	10	
		 Bias Diary Project: Assign students to keep a "bias diary" for a few weeks, where they note down any personal financial decisions and identify what biases might have influenced these decisions (confirmation bias, loss aversion, etc.) Case Studies on Financial Bubbles and Crashes: Use historical and contemporary case studies of financial bubbles and crashes (e.g., the Dot-com bubble, the 2008 financial crisis) to explore the psychological factors that contribute to these events 			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	2	1	3	3	3	2	2	3	2
CO 2	3	2	3	3	3	2	3	2	2	3	2
CO 3	3	2	3	3	3	3	3	2	2	3	2
CO 4	3	3	2	3	3	2	3	2	2	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

a. Written Test

- b. Open Book Test
- c. Problem Based Assignments
- e. Individual Project Report
- f. Case Study Report
- g. Team Project Report
- h. Literature Survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial Work
- h. Home Assignments
- i. Self and Peer Assessments
- i. Oral Presentations
- k. Observation of Practical Skills

REFERENCES

- 1. Sulphey, M. M. (2014). Behavioral finance. New Delhi: PHI Learning Private Limited.
- 2. Mauboussin, M. (2018). More than you know: Finding financial wisdom in unconventional places. New York: Columbia Business School Publishing.
- 3. Forbes, W. (2016). Behavioral finance. New Jersey: Wiley.
- 4. Montier, J. (2015). The little book of behavioural investing: How not to be your own worst enemy. New Jersey: John Wiley & Sons

SUGGESTED READINGS:

1. Chandra, P, Behavioural Finance, Chennai, Tata Mc Graw Hill Education. Lucy F. Ackert and Richard Deaves, Behavioural Finance; Psychology, Decision Making and Markets, Ohio, Cengage Learning.

Programme	BBA				
Course Code	BBA5CJ303				
Course Title	Business Res	earch Methods			
Type of Course	Major				
Semester	5				
Academic	300 – 399				
Level					
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours
		week	per week	per week	
	4	4	-		60
Pre-requisites					

Course	This course focuses on developing a strong understanding of cost,
Summary	revenue, and profit in a business, as well as recording and interpreting
	financial data. It provides students with the necessary knowledge and
	skills to communicate effectively using financial data.

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Enable the learner to explain concepts of expenses, income, and profit of an organisation.	U	С	Instructor- created exams / Quiz
CO2	Enable the learner to apply the accounting principles and standards to record the business transactions.	Ap	Р	Practical Assignment / Observation of Practical Skills
CO3	Develop practical skills in the preparation of financial statements.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Enable the learner to understand the financial health of a business.	U	С	Instructor- created exams / Home Assignments
CO5	Interpret and communicate financial data effectively using appropriate tools and techniques.	Ap	Р	One Minute Reflection Writing assignments
CO6	Apply innovative financial strategies to improve business performance and profitability.	Ap	P	Viva Voce

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(60)	(30)	(70)
Ι		Introduction to Research	12	20	16
	1	Research: Nature, Meaning & Scope, Types			
	2	Qualities of a good researcher, Steps involved in			
		Research Process			
	3	Variables in Research, Formulation and Defining of			
		Research Problem, Writing Research Questions.			
	4	Development of Conceptual Framework			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

		T	l	I	
	5	Sources of Literature Review, Writing Literature Review.			
	6	Research problem & Hypothesis: Operationalizing the			
	U	Research Problem and Formulation of Hypothesis			
	7	Need and Significance of Hypothesis, Meaning and			
	,	Types of Hypotheses			
II		Sampling and Research Design			
	8	Choosing the appropriate Research Design - Exploratory,			
		Descriptive, and Conclusive research, Experimental	12		
		Research designs			18
	9	Qualities of a good Research Design			
	10	Sampling: Sampling Procedure			
	11	Types of Sampling Techniques (Probability and Non-			
		probability)			
	12	Sample Size, Sampling Errors, Reliability and Validity in			
		Research.			
III		Collection of Data and Data Processing			
	13	Sources of Collection of Data: Secondary Sources,			
		Primary Sources –Observation Method, Interview			
		method, Questionnaire, and Schedule	12		18
	14	Design and Development of Questionnaire.			
	15	Measurement scales: Nominal Scale, Ordinal Scale,			
		Interval Scale, Ratio Scale			
	16	Scaling Techniques: Comparative and Non-Comparative			
		scaling Techniques.			
	17	Techniques and Tools for Data Collection, Pre-testing, and Pilot Study.			
	18	Processing of Data, Classification, Editing, Coding,			
	10	Tabulation.			
	19	Testing of Hypothesis - Errors in Testing - Type-I and			
		Type-II Errors			
	20	One-Tailed and two-Tailed Tests, Level of Significance,			
		Parametric Tests			
	21	Non-Parametric Tests, Interpretation of Test Results			
	22	Use of Computer in Data Processing.			
IV		Report Writing and Presentation			
	23	Research Report, Types of Reports, Style of Reporting			
		Documentation			
	24	Qualities of a Good Report			
	25	Citation, Footnotes, References, Bibliography, APA, and			
	26	MLA Format	12		18
	26	Research Ethics – Ethical Issues in Research, Plagiarism		100	10
	27	Plagiarism Checkers, Salami Slicing, Falsification,	12	100	
V		Fabrication, Duplicate Submission, Data Manipulation. Open Ended Module			
•					
	-	Research Design Workshop: Organize interactive workshops where students learn to design research			
		projects from scratch. Cover essential components			
		such as formulating research questions, choosing			
		such as formulating research questions, choosing			

- appropriate research methodologies (qualitative, quantitative, mixed methods), and designing data collection tools (surveys, interviews, observations). Students can work in groups to design a research proposal on a current business issue, encouraging collaborative learning and creativity in approach. Peer-Reviewed Journal Club: Create a journal club where students regularly meet to discuss and critique recent articles from peer-reviewed business journals. Research Ethics Seminar: Organize seminars or workshops on research ethics, focusing on issues such as data privacy, informed consent, and ethical considerations in business research. Engaging students in discussions and case studies related to ethical dilemmas in research can deepen their understanding of the importance of ethics in the research process.
- Dissertation/Thesis Proposal Defence: For advanced students, organizing a mock thesis or dissertation proposal defence can provide a comprehensive learning experience. This involves writing a research proposal, presenting it to a panel of peers and faculty, and defending the methodology and significance of their proposed research.

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3

СО	2	2	3	2	2	3	1	1	2	2	3
6											

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
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- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- i. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. S. Kevin, Research Methodology for Social Sciences, Ane Books Pvt.Ltd, New Delhi, 2019.
- 2. Deni Eliott& Judie Stern, Research Ethics: A Reader, University Press of New England,1997
- 3. Kothari C. R, Research Methodology: Methods and Techniques, New Age International (P) Ltd., Publishers, 2004
- 4. Sharma C.K, Jain M K, Research Methodology, New Delhi, Shree Publishers, 2008.
- 5. Russell Bernard H., Gery W. Ryan, Analysing Qualitative Data: Systematic Approaches, SAGE Publications, 2010

- 6. John Creswell, Research Design: Qualitative, Quantitative, and mixed methods approach. Fourth edition, Sage Publications, 2013
- 7. Singh A.K., Tests, Measurements and Research Methods in Behavioural Sciences. Bharati Bhawan Publishers & Distributors, New Delhi,2017
- 8. Sharma K.R, Research Methodology, New Delhi, National Publishing House, 2004
- 9. Hair, Anderson, Tatham and Black,5th Edition, Multivariate Data Analysis, ISBN 10: 0138948585 / ISBN 13: 9780138948580, Published by Prentice Hall College Div, 1998
- 10. Gummersson, E. Qualitative methods in Management Research, Sage publications,1991

SUGGESTED READINGS:

- 1. C.R. Kothari (2013), Research Methodology: Methods and Techniques, New Age International
- 2. Ulin P, Robinson E, Tolley E. (2005), Qualitative Methods in Public Health: A field guide for Applied Research, Medicine& Science in Sports & Department of the Science of Sports & Department of Sports & Departmen
- 3. John Creswell (2013). Research Design: Qualitative, Quantitative, and mixed methods approach. Fourth edition, Sage Publications

Programme	BBA						
Course Code	BBA5FS114						
Course Title	Communicatin	ng With AI					
Type of Course	SEC						
Semester	5						
Academic	300-399						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	3	3	-		45		
Pre-requisites							
Course		_	-	_	(AI), the ability		
Summary					ms has become		
					is disciplines.		
		•			gned to equip		
		students with the foundational knowledge and practical skills necessary					
	to navigate the complex interactions between humans and AI systems.						
					ommunication,		
	examining both	h the technica	ıl underpinnir	ngs and the b	roader societal		
	implications.						

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the fundamental	U	С	Practical
	principles of AI and machine			Assignment /
	learning, including how AI systems			Observation
				of Practical

	are designed, trained, and deployed.			Skills
CO2	Develop skills in designing, implementing, and evaluating human-AI interfaces, with a focus on enhancing usability, accessibility, and effectiveness.	Ap	P	Seminar Presentation / Group Tutorial Work
CO3	Analyze the ethical, cultural, and societal dimensions of AI communication, emphasizing the importance of responsible AI development and usage.	Ap	P	Seminar Presentation / Group Tutorial Work
CO4	Apply communication theories and practices in the context of AI, fostering meaningful interactions between humans and machines.	U	С	Practical Assignment / Observation of Practical Skills
CO5	Engage in interdisciplinary research and projects that explore innovative approaches to AI communication in various sectors, including education, healthcare, business, and entertainment.	Ap	P	Seminar Presentation / Group Tutorial Work

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(45)	(25)	(50)
I		Artificial Intelligence and Business Administration	9	20	12
	1	Basics of Artificial Intelligence (AI)-Definition and Scope			
		of AI			
	2	Historical Context and Evolution of AI			
	3	Applications of AI in Business and Daily Life			
	4	Ethical considerations in AI			
	5	Role of AI in Business Administration-AI and Decision			
		Making in Business-AI in Marketing, Finance, HR, and			
		Operations			
	6	Real-Successful AI Implementations			
	7	Challenges and Risks associated with AI in business			
	8	Integrating AI into Business Strategy-Strategies for			
		incorporating AI in business operations			
	9	Impact of AI on Business Models			
	10	Developing a Competitive Edge through AI adoption.			
II		Business Analytics and Decision Support Systems	9		12

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	11	Understanding Business Analytics-Introduction to		
		Business Analytics and its Significance: Key Concepts-		
		Descriptive, Predictive, and Prescriptive Analytics		
	12	Tools and Techniques for Business Analytics.		
	13	Decision Support Systems (DSS)-Role of DSS in		
		Business Decision-Making		
	14	Components of DSS: Data Models, and User Interface.		
	15	Data-Driven Decision Making-Importance of data in		
		Decision-Making		
	16	Data Collection, Processing, and Analysis		
	17	Implementing Data-Driven Decision-Making in Business		
	18	AI-Powered Business Intelligence-Integration of AI in		
		Business Intelligence		
	19	AI-Driven Analytics Tools and Platforms		
III		Promoting and Implementing AI in Business	9	13
	20	Promoting AI Adoption in Organizations-Strategies for	1	
		promoting AI adoption-Building Awareness and		
		Overcoming Resistance, Aligning AI with Business		
		Goals.		
	21	AI Project Management-Project Planning and Execution		
		for AI implementations		
	22	Managing resources and Timelines, Monitoring and		
		Evaluating AI projects.		
	23	AI and Entrepreneurship-Opportunities for Entrepreneurs		
		in the AI space-		
	24	AI-Driven Startups, Challenges and Risks in AI		
		Entrepreneurship.		
	25	Ethical and Social Implications of AI in Business-Ethical		
		considerations in AI decision-making-Social Impact and		
		Responsibility of Businesses using AI, Current Issues and		
		Future Trends.		
IV	Co	ommunication Strategies for AI Integration in Business	9	13
		Administration		
	26	Understanding AI Communication Basics- Introduction to		
		AI Communication and its Significance in Business		
		Administration		
	27	Fundamentals of Natural Language Processing (NLP) and		
		its Applications in AI Communication		
	28	Exploring Chatbots, Virtual Assistants, and other AI		
		Communication Tools		
	29	Tailoring Messages for AI Interfaces -Adapting		
		Communication Strategies for different AI platforms and		
		Interfaces		
	30	Crafting effective dialogues for Chatbots and Virtual		
		Assistants, Personalization Techniques in AI		
		Communication for enhanced User Engagement		
	31	Enhancing User Experience through AI Communication -		
		Understanding User Intent and Context in AI interactions		

	32	Implementing feedback mechanisms to improve AI			
		communication, Designing user-friendly AI interfaces for			
		seamless interactions			
V		Open-Ended Module	9		
	1	Hands-on exercises with AI-based analytics tools		5	
	2	Ethics Debate: AI in Society -Organize a debate or panel discussion on the ethical implications of AI in various sectors such as healthcare, finance, and criminal justice. Students research and present arguments on topics like AI bias, privacy concerns, and the future of employment.			
	3	AI in Healthcare Case Studies: Analyze and discuss case studies where AI technologies are applied in healthcare, such as diagnostic tools, personalized medicine, and patient monitoring systems. Students could also engage with guest speakers from the industry.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	2
CO 2	3	3	2	3	2	3	1	2	2	1	3
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	1
CO 5	3	2	2	3	2	3	2	2	1	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
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Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
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- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Peter J. A. Shaw "Introduction to Business Analytics: Using Artificial Intelligence" (2019, Springer)
- 2. Dursun Delen "Business Analytics: Data Analysis & Decision Making" (2019, Cengage Learning)
- 3. Jay Liebowitz "Business Analytics and Cyber Security Management in Organizations" (2019, CRC Press)
- 4. V. Sasi Kumar "Business Intelligence and Analytics" (2018, Pearson Education India)
- 5. Tapan K. Panda "Business Analytics: Concepts, Theories, and Applications" (2019, Oxford University Press)

SUGGESTEDREADINGS:

Books:

- 1. "Competing on Analytics: Updated, with a New Introduction" by Thomas H. Davenport and Jeanne G. Harris (2017, Harvard Business Review Press)
- 2. "The AI Advantage: How to Put the Artificial Intelligence Revolution to Work" by Thomas H. Davenport (2018, MIT Press)

Articles:

- 1. Davenport, T. H., & Ronanki, R. (2018). "Artificial intelligence for the real world." Harvard Business Review.
- 2. Marr, B. (2016). "What is artificial intelligence?" Forbes.
- 3. Manyika, J., et al. (2017). "Artificial intelligence: The next digital frontier?" McKinsey Global Institute.

Programme	BBA				
Course Code	BBA6CJ304/B	BA8MN304			
Course Title	Networking In	Business			
Type of Course	Major / Minor	•			
Semester	6				
Academic	300-399				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	4	3	-	2	75
Pre-requisites					
Course					pple, teams and
Summary	networks for b	usiness succes	s, understand	the various ty	pes of business
	networks, vario	ous networking	skills require	d in business,	apply the skills
	to develop own	n networks, ac	chieve skills to	resolve conf	licts easily and
	understand the	role of social i	media in busin	ess networking	g.

Course Outcomes (CO):

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Assess the importance of people, teams and networks for business success.	U	С	Instructor- created exams / Quiz
CO2	Understand the various types of business networks	U	С	Practical Assignment / Observation of Practical Skills
CO3	Achieve the various networking skills required in business to resolve conflicts easily	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Apply the skills to develop own networks	Ap	Р	Instructor- created exams / Home Assignments
CO5	Understand the role of social media in business networking.	AP	Р	One Minute Reflection Writing assignments

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs (75)	Internal (30)	External (70)
I		Introduction to Networking	10	10	16
	1	Importance of People-Team, Roles within a team,			
		Methods to develop a team	(75) (30)		
	2	Essential Components of Networking			
	3	Traditional Networking Strategies like Conferences,			
		City Council Meetings etc.			
II		Business Networking-Types-Skills required for Networking	12		
	5	Business Networking: Goals and Strategies for Business Networks			18
	6	Types of Business Networks-Formal and Informal Business Networks			
	7	Building and Expanding Professional Networks			
	8	Networking Skills-Networking across Cultural			
		Boundaries			
III		Networking Tools and Strategies	12		18
	9	Networking Opportunities -			
	10	Networking Tools			
	11	Effective Networking Strategies			
	12	Common Mistakes in Business Networking			
	13	Developing and Managing a Business Contact Database			
IV		Technology to Network	11		18
	18	Internet Communication, Networking in Social Media, Creating Business Connections through Google+, X, Facebook			
	19	Role of social media in Business Communication-			
	20	Benefits and Disadvantages of using Social Media as a Networking Strategy			
	21	Guidelines for using Instant and Text Messaging in Workplace			
	22	Building Business Connection by Blogging.			
V		Practicum			
		 Case Studies and Discussion Forums: Present students with current case studies on networking challenges faced by organizations, including topics like managing remote work infrastructure, dealing with DDoS attacks, or implementing zero-trust networks. Following the case study analysis, facilitate discussion forums where students can debate solutions and strategies, encouraging them to apply critical thinking to real-world problems. Policy and Regulation Analysis: Engage students in analysing and debating current policies and regulations affecting the internet and networking, such as net neutrality, data protection laws 	30	20	

•	Guest Speaker Series: Invite industry
	professionals and experts to talk about current
	challenges and trends in the networking field,
	including the future of networking, cybersecurity
	threats, and the evolution of network
	technologies.

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	2	3	3	1	2	1	3	1	1
CO 2	3	2	2	3	3	2	2	1	1	1	2
CO 3	3	3	2	3	3	3	3	3	2	3	3
CO 4	3	2	3	3	1	3	3	3	3	3	3
CO 5	3	2	2	3	3	2	3	3	3	3	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment – CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Problem based assignments
- d. Individual project report
- e. Case study report
- f. Team project report
- g. Literature survey

h. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Carnegie, D. How to win friends and influence people.
- 2. Young, D. Crucial skills to improve your conversations.
- 3. Carbary, J. Content based networking.
- 4. Higdon, R., & Higdon, J. Freakishly effective social media for network marketing.
- 5. Labarr, A. S. The Power of Networking.
- 6. Kellog, T. Networking Mistakes.
- 7. Salpeter, M. Social Networking for Career Success.

Programme	BBA				
Course Code	BBA6CJ305/B	BA8MN305			
Course Title	Total Quality I	Management			
Type of Course	Major / Minor	1			
Semester	6				
Academic	300-399				
Level					
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours
		week	per week	per week	
	4	4	ı	ı	60
Pre-requisites					
Course	This course in	troduces the	principles of	Total Quality	Management
Summary	(TQM), a cus	stomer-oriente	d approach	that emphasiz	es continuous
	improvement in	n all aspects of	of business of	perations. Aim	ed at graduate
	students and p	professionals s	seeking to de	epen their un	derstanding of
	quality manage	ement systems	s, the curricu	lum is design	ed to foster a
	comprehensive	understanding	g of TQM's rol	e in enhancing	organizational
	performance an	d competitive	ness.		_

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used

CO1	Understand the Evolution and	U	С	Standardised
	Principles of TQM			Test
CO2	Grasp Core TQM Concepts	Ap	P	Case Study and
				Classroom
				Discussion
CO3	Apply TQM Tools and Techniques	Ap	P	Case Study and
				Classroom
				Discussion
CO4	Analyse TQM Implementation	U	С	Standardised
	Strategies			Test

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External
			(00)	(30)	(70)
I		Overview of Total Quality Management	10	20	16
	1	Concept, Meaning, Definition of Quality			
	2	Need for Quality, Evolution of Quality			
	3	Dimensions of Product and Service Quality			
	4	Basic Concepts of TQM			
	5	TQM Framework			
	6	Contributions of Deming, Juran and Crosby			
	7	Barriers to TQM			
	8	Customer Focus, Customer Orientation, Customer Satisfaction, Customer Complaints, Customer Retention			
II		TQM Principles	12		18
	5	Leadership - Quality Statements			
	6	Strategic quality planning, Quality Councils			
	7	Employee Involvement, Motivation, Empowerment,			
		Team and Teamwork, Recognition and Reward			
	8	Performance Appraisal			
	9	Continuous Process Improvement, PDCA Cycle, 5S, Kaizen			
	10	Supplier Partnership, Partnering, Supplier Selection, Supplier Rating			
III		TQM Tools and Techniques	14		18
	9	The Seven Traditional Tools of Quality			
	10	New Management Tools - Six Sigma-Concepts			
	11	Bench Marking- Concepts			
	12	Reason to Bench Mark FMEA			
	13	Stages, Types			
	14	Quality Circles			
	15	Cost of Quality			
	16	Quality Function Deployment (QFD)			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

		т т	
	17 Taguchi Quality Loss Function, TPM Improvement Needs	, Concepts,	
	18 Performance Measures		
IV	Quality Management System	12	18
	18 Introduction, Benefits of ISO Registration		
	19 ISO 9000 Series of Standards, Sector-Specifi	c Standards:	
	AS 9100, TS16949, TL 9000, ISO 9001		
	20 Requirements, Implementation, Documentar	tion, Audits.	
	Registration	,,	
	21 Environmental Management System: Introd	duction, ISO	
	14000 Series Standards, Concepts of		
	Requirements of ISO 14001	,	
	22 Benefits of EMS		
V	Open Ended Module:	12	10
	Quality Improvement Projects: Ass	ign students	
	to small groups and task them with i	_	
	real-life problem either within the u		
	a local business. They will apply TQ	-	
	techniques, such as the PDCA cyc		
	analysis, or Six Sigma method	•	
	propose and, if possible,	_	
	improvements.	1	
	Case Study Analysis and Presentation	: Utilize case	
	studies of successful and unsucce		
	implementations across various	industries.	
	Students will analyse these cases to un		
	factors that led to success or failure,		
		focus, and	
	continuous improvement. They will		
	findings and recommendations, fost	-	
	speaking skills and critical analysis.		
	 Guest Lectures and Industry Visits: I 	nvite quality	
	management professionals from	n different	
	industries to share their experiences		
	on TQM practices, challenges, an		
	Organize visits to companies that are i		
	their TQM practices, allowing studen		
	TQM in action and engage with pro		
	the field.		

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	2	1	3	3	3	2	2	3	1

CO 2	3	3	3	3	3	3	3	2	2	3	3
CO 3	3	3	3	3	3	3	3	2	2	3	3
CO 4	3	3	3	3	3	3	3	2	2	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written Test
- b. Open Book Test
- c. Problem Based Assignments
- e. Individual Project Report
- f. Case Study Report
- g. Team Project Report
- h. Literature Survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial Work
- h. Home Assignments
- i. Self and Peer Assessments
- j. Oral Presentations
- k. Observation of Practical Skills

REFERENCES

a. Evans, J. R., & Lindsey, W. M. (2012). The Management and Control of Quality (8th ed., First Indian ed.). Cengage Learning.

- b. Janakiraman, B., & Gopal. (2006). Total Quality Management Text and Cases. Prentice Hall of India Pvt. Ltd.
- c. Suganthi, L., & Anand Samuel. (2006). Total Quality Management. Prentice Hall of India Pvt. Ltd.

Programme	BBA						
Course Code	BBA6FV110						
Course Title	Sustainable Business Environment						
Type of Course	VAC						
Semester	6						
Academic	300-399						
Level							
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours		
		week	per week	per week			
	3	3	-	-	45		
Pre-requisites							
Course Summary	providing a four businesses. Steenvironment, et trends influence to sustainable business activities term viability, cultural environment echnological acconsumer behavior	andational under cudents then examining how e business ope business practities with envirous Finally, the conment, equipadvancements avior. Through of the multifact	erstanding of the delve into the del	the external factories and relategies. Next, carners explore social responsition the technologies with insignamics shape ales, students landscape, pre-	tors that impact and economic macroeconomic the focus shifts ways to align ibility for longical and sociolits into how industries and gain a holistic eparing them to with.		

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Enable learner to gain a comprehensive grasp of the external factors shaping organizational operations, strategies, and performance, facilitating informed decision-making for sustained success	U	C	Standardized Test

CO2	Enable the learner to analyze the government influence on business environment, comprehend the intricate relationship between regulatory policies and business operations, enabling adept navigation of legal frameworks for sustainable growth and compliance.	Ар	P	Observation and Practical Skills
CO3	Enable the learner to grasp the significance of macroeconomic factors and global trends in shaping business decisions and strategies for sustained profitability.	Ap	P	Observation and Practical Skills
CO4	Enable the learner to understand the impact of government policies and regulations on business operations, enabling strategic adaptation to navigate regulatory complexities and foster sustainable growth.	U	C	Standardized Test
CO5	Enable learner to analyze how innovations drive industry evolution, while in the socio-cultural module, analyze cultural dynamics to adapt strategies for diverse consumer markets.	Ap	P	Case Study
CO6	Enable students to explore sustainable business practices to ensure long-term viability and positive impact on both society and the environment	Ap	P	Observation and Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (45)	Internal (25)	External (50)
I		Business and It's environment			
	1	Business – Nature, Concepts and Meaning.			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	2	Business environment- Nature, Concepts and Meaning.			
	3	Business Environment- Components			
	4	Business Environment- Types and its Role in Business			12
	5	Role of Economic Policy in Business.	9		
	6	Business Ethics			
II		Economic and Political Environment			
	6	Economy- Meaning, Nature and its Role in Indian context.			
	7	Factors affecting economy (Macro & Micro)			
	8	Political institutions- (Legislature- Executive- Judiciary)	9		12
	9	Role of Center and State Governments on Economy-			
	10	Economic policies- impact of Fiscal, Monetary, EXIM policy			
		and industrial policy on business.			
	11	Impact of Liberalization, Privatization and Globalization in			
		Indian context		20	
III		Technological and Socio-cultural environment		20	
	10	Concept of technology in business environment and			
		importance of making technological policies.			
	11	Role of AI in business environment.			
	12	Nature of Corporate governance- factors influencing	9		12
		Corporate governance			
	13	Mechanisms of Corporate governance			
	14	Nature of culture- impact of culture on business.			
IV		Sustainable Business Environment			
	17	Natural environment-meaning and influence on business			
	18	Environmental regulation and policy instruments.			14
	19	Introduction to Sustainability and sustainable development			
	20	Sustainability standards	9		
	21	Sustainable products and Eco branding			
	22	Sustainable value frame work and green supply chain			
\mathbf{V}		Open Ended Module			
		In collaboration with an NGO, organize a field trip to an	9	5	
		ecologically significant location. After the visit, students will			
		be tasked with preparing a SWOT analysis to assess the			
		potential for making this place business-friendly.			

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6
CO 1	2	2	2	2	1	2	1	3	2	1
CO 2	3	2	3	1	2	2	1	3	3	2
CO 3	3	2	2	1	1	2	2	3	3	2
CO 4	2	2	1	2	1	1	2	2	2	2

CO 5	3	2	3	2	2	1	2	3	2	2
CO 6	2	2	3	1	1	2	2	2	2	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

ss. Practical Assignment

tt. Viva

uu.Quiz

vv.Interview

ww. Class Discussion

xx.Seminar

yy.Group Tutorial work

zz. Home assignments

aaa. Self and peer Assessments

bbb. Oral presentations

ccc. Observation of practical skills

REFERENCES

- 1. K. Aswathappa, Essentials of Business Environment, Himalaya Publishing House Pvt. Ltd,Ninth Edition 2007.
- 2. Rosy Joshi, Sangam Kapoor, Business Environment, Kalyani Publishers, Third Revised edition 2011.

- 3. Francis Cherunilam, Business Environment, Himalaya Publising House, Himalaya Publishing House Pvt. Ltd., 22nd Edition 2013.
- 4. S.Adhikari- Business Environment
- 5. Misra and Pun-Business Environment
- 6. Ruddar Dutt and Sundaram K.P.S Business Environment
- 7. Chidambara K- Business Environment, Vikas Publishing House
- 8. The Rise and fall of Nations-Ruchir Sharma, Penguin Books limited, 2017

SUGGESTED READINGS:

- 1. Green to Gold: How Smart Companies Use Environmental Strategy to Innovate, Create Value, and Build Competitive Advantage, Daniel C. Esty, Andrew S. Winston
- 2. Business and Sustainability, Michael Blowfield
- 3. The Triple Bottom Line: How Today's Best-Run Companies Are Achieving Economic, Social and Environmental Success and How You Can Too, by Andrew Savitz
- 4. The New Sustainability Advantage: Seven Business Case Benefits of a Triple Bottom Line, Bob Willard
- 5. Various articles, cases, research literature, websites in the related area

Programme	BBA						
Course Code	BBA7CJ401						
Course Title	Strategic Man	agement					
Type of Course	Major						
Semester	7						
Academic	400 – 499						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			
	4	3	ı	2	75		
Pre-requisites							
Course	This course into	oduces the ke	y concepts, to	ols, and princip	ples of strategy		
Summary	formulation and	d competitive	analysis. It is	s concerned w	ith managerial		
	decisions and a	ctions that affe	ect the perform	nance and survi	val of business		
	enterprises. Th	ne course is	focused on	the informat	ion, analyses,		
	organisational processes, and skills and business judgment managers must						
	use to devise strategies, position their businesses, define firm boundaries						
	and maximize	long-term 1	profits in the	e face of ur	ncertainty and		
	competition.						

CO	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the concept, process and	U	C	Standardised
	levels of strategic management			Test
CO2	Have proficiency in competitive	Ap	P	Case Study and
	strategies in different types of			Classroom
	industries			Discussion

CO3	Have proficiency in forms of corporate	Ap	P	Case Study and
	restructuring			Classroom
				Discussion
CO4	Ability to identify strategic issues and	U	С	Standardised
	design appropriate courses of action			Test

Module	Unit	Content	Hrs (75)	Internal (30)	External
			, ,	, ,	(70)
I	1	Overview of Strategic Management	11	10	16
	1	Concept and Process of Strategic Management			
	3	Benefits of Strategic Management, Vision and Mission			
	3	Functional Strategies: Human Resource Strategy,			
	4	Marketing Strategy, Financial Strategy Levels of Strategies: Corporate, Business and			
	4	Levels of Strategies: Corporate, Business and Operational Level Strategy			
II		Strategy Formulation	11		18
11	5	Strategic Formulation - Strategic Choice, Stages, and	11		10
		Importance of Strategic Formulation			
	6	Formulation of Alternative Strategies: Mergers,			
		Acquisitions, Joint Ventures, Diversification,			
		Turnaround, Divestment, Liquidation			
	7	Corporate Portfolio Analysis - SWOT Analysis, PESTE			
	8	Michael Porter's Five Force Analysis, BCG Matrix, GE			
		Nine Cell Matrix, Hofer's Matrix, McKinsey 7 -S			
		Model			
III		Strategy Implementation, Evaluation and Control	11		18
	9	Concept of Strategy Implementation			
	10	Nature of Strategy Implementation			
	11	Behavioral, Structural, Functional and Procedural			
		Implementations			
	12	Criteria of Strategy Evaluation			
	13	Strategy Surveillance			
	14	Mechanism for Controlling Strategy			
	15	Du Pont's Control Model			
	16	Concept of Value Chain			
TX7	17	Strategy Audit	12		10
IV	10	Corporate Restructuring	12		18
	18	Concept, Need of Corporate Restructuring			
	19	Factors of Corporate Restructuring - Internal and External			
	20	Forms of Corporate Restructuring	1		
	21	Indian Strategic Alliances and International Businesses			
	<u> </u>	- Importance, Types			
	<u> </u>	importance, Typos			

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C) # - Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	22	Governing Strategies of PPP Model			
V		Practicum	30	20	
	1	Expert Guest Lectures and Workshops: Invite			
		industry experts to share insights on strategic			
		challenges they have faced and the strategies they			
		have employed to overcome them.			
	2	Debate on Strategic Decisions: Organize debates on			
		strategic decisions taken by real-world companies,			
		whether successful or not. Topics can include mergers			
		and acquisitions, market entry strategies,			
		diversification, or strategic alliances.			
	3	Case Study Analysis and Presentation: Select			
		contemporary case studies from leading business			
		journals or case repositories that highlight strategic			
		challenges faced by organizations. Assign these case			
		studies to students for in-depth analysis, asking them to			
		identify the strategic issues, evaluate the options, and			
		recommend actions. Encourage students to present their			
		findings in class, fostering a discussion that explores			
		diverse strategic perspectives.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	3	2	1	3	3	3	2	2	3	2
CO 2	3	3	3	3	3	3	3	2	2	3	3
CO 3	3	3	3	3	3	3	3	2	2	3	2
CO 4	3	3	3	3	3	3	3	2	2	3	1

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment(SA)

- a. Written Test
- b. Open Book Test
- c. Problem Based Assignments

- e. Individual Project Report
- f. Case Study Report
- g. Team Project Report
- h. Literature Survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Ouiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial Work
- h. Home Assignments
- i. Self and Peer Assessments
- i. Oral Presentations
- k. Observation of Practical Skills

REFERENCES

- 1. Thomas, J. (Year of Publication). Strategic Management Text and Cases. Pearson.
- 2. Hill, C. W. L., Schilling, M. A., & Jones, G. R. (Year of Publication). Strategic Management. Cengage Learning.
- 3. Werther, Jr, W. B., & Chandler, D. (Year of Publication). Strategic Management and CSR Strategic Corporate Social Responsibility: Stakeholders in a Global Environment. Sage.
- 4. Srinivasan, R. (Year of Publication). Strategic Management: The Indian Context. Prentice Hall of India.
- 5. Kazmi, A. (Year of Publication). Strategic Management. Tata McGraw Hill.
- 6. Glueck, W. F., & Lavch, L. R. (Year of Publication). Business Policy and Strategic Management. McGraw Hill.

SUGGESTED READINGS:

- 1. Porter, E, Michael Competitive Advantage Creating and Sustaining Superior Performance. London, Free Press
- 2. Shrivastava, R. M, Management Policy and Strategic Management. Mumbai, Himalaya Publishing House.
- 3. Gregory G. Dess and Alex Miller, Strategic Management. New Delhi, McGraw Hill.

Programme	BBA						
Course Code	BBA7CJ402						
Course Title	Data Analysis Tools for Social Scientists						
Type of Course	Core Course						
Semester	7						
Academic	400- 499						
Level							
Course Details	Credit	Lecture per	Tutorial	Practicum	Total Hours		
		week	per week	per week			

	4	3	-	2	75
Pre-requisites					
Course Summary	This course presearch methor from formulating effectively. Somethodologies, collection methors also emphasize effective commercial role of data jour ethical and legations.	ds and data and research quatudents will ethical constoods commonly the important that it is the important and it is the important and it is the important in in in	nalysis. It cove learn various iderations, sand y used in social nce of data materesearch findires	rs the entire re- nmunicating re- ous research mpling technical discience research anagement, visings. Students we copinion and	search process, search findings designs and ques, and data rch. The course ualization, and will explore the understand the

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Comprehend the steps involved in developing a research plan, from formulating research questions to selecting appropriate methodologies.	U	С	Instructor- created exams / Quiz
CO2	Enable the learner to gain proficiency in designing research studies, including hypothesis development, selection of research design, and methodology.	Ap	P	Practical Assignment / Observation of Practical Skills
CO3	Design a variety of data collection instruments for contemporary business research issues and apply the principles of sampling and sample size determination to contemporary business research problems	Ap	P	Seminar Presentation / Group Tutorial Work
CO4	Demonstrate an understanding of ethical considerations inherent in social science research, including participant consent, confidentiality, and minimizing harm.	U	С	Instructor- created exams / Home Assignments
CO5	Construct different types of testable hypotheses and interpret the statistical test outcomes	Ap	Р	One Minute Reflection Writing assignments
CO6	Formulate alternative research designs for a real-life business research problem and discuss the pros and cons of each design and research proposal.	Ap	Р	Viva Voce

- * Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)
- # Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Module	Unit	Content	Hrs	Internal	External
I		Developing Research Plan	(75) 11	(30)	(70) 16
_	1	Steps involved in developing research plan.	1	10	10
	2	Research question formulation and hypothesis			
		development.			
	3	Ethical considerations in social science research			
	4	Research design and methodology selection.			
	5	Sampling techniques in social science research			
	6	Data collection methods in social science research	1		
II	Fou	ndations of Data Analysis in Social Science Research			
	7	Introduction to data analysis tools and techniques for			
		social science research	11		
	8	Data types and measurement in social science research			18
	9	Data cleaning, management, and visualization			
	10	techniques	1		
	10	Basic statistical concepts and analysis methods	4		
	11	Practical exercises using software tools for data			
	12	analysis and visualization Preparing a research plan and ethical considerations	-		
III		vanced Data Analysis Techniques for Social Science			
1111	Au	Research			
	13	Modelling in social science research, including logistic	1		
		regression and probability	12		18
	14	Techniques for measuring latent variables and			
		analysing spatial data			
	15	Methods for survey design, administration, and data			
		coding			
	16	Understanding confounding factors and causality in			
	17	social science research			
	17	Application of data analysis tools to predict outcomes in the social world			
	18	Practical exercises using software tools for advanced			
	10	data analysis and modelling			
IV	C	Communication of Data in Social Science Research			
	19	Importance of effective communication of social			
		science data			
	20	Role of data journalism in informing public opinion	1		
	21	Effective data visualization principles and software			
		tools]		
	22	Writing and presenting research reports and papers	11		18

	23	Ethical and legal considerations in data communication			
	23				
		and journalism			
\mathbf{V}		Practicum			
		 Practical exercises using software tools for data analysis and communication 	30	20	
		 Case studies on data journalism and storytelling using social science data 			
		Data-Driven Societal Issue Analysis: Students are tasked with selecting a current societal issue			
		(e.g., income inequality, gender disparities, climate change impacts on communities) and utilizing data analysis tools to explore, analyse,			
		and visualize data related to their chosen issue.			
		 Data Visualization Competitions: Encourage creativity and technical skill development by 			
		hosting competitions for the most insightful or innovative visual representation of data.			

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	3	2	1	2	2	2	2	1	2	1	1
CO 2	3	3	2	3	2	3	1	2	2	1	1
CO 3	3	3	2	3	2	2	1	1	2	2	2
CO 4	2	2	2	2	2	1	2	1	1	2	2
CO 5	3	2	2	3	2	3	2	2	1	2	2
CO 6	2	2	3	2	2	3	1	1	2	2	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low

2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. C.R.Kothari, Gaurav Garg. 2019. Research methodology: Methods and techniques (4th revised ed.). New Age International (P) Ltd., Publishers.
- 2. S.P.Gupta. 2017. Statistical Methods. Sultan Chand & Sons, New Delhi. 44th Edition.
- 3. Chawla, D, & Sondhi, N. (2011) Research Methodology Concepts and Cases ,1st Edition, Vikas Publishing House, New Delhi.
- 4. Johnson, R.A. & Wichern, D.W. (1997) Business Statistics-Decision Making with Data, 1st Edition, John Wiley & Sons, United States.
- 5. Malhotra, N & Dash. S (2010) Marketing Research An Applied Orientation ,6th Edition, Pearson, Prentice Hall of India, New Delhi.
- 6. Donald R. Cooper and Pamela S. Schindler (2013), Business Research Methods, Tata McGraw Hill
- 7. Williams Zickmund G (2003), Business Research Methods, 7th Edition, Pearson Education
- 8. Hair, Anderson, Tatham and Black (2006), 5th Edition, Multivariate Data Analysis, Pearson Education
- 9. O.R. Krishnaswamy (2005), Methodology of Research in Social Sciences, 2nd Edition, Himalaya Publishers.

- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. John F. Wilson. Carriage of Goods by Sea. Harlow: Longman
- 2. J.R.Whittaker. Containerization. Hemisphere: Wiley
- 3. Cyril Frederick Hardy Cufley. Ocean Freights and Chartering. Adlard Coles Nautical

Programme	BBA										
Course Code	BBA5EJ311(6)										
Course Title	Data Visualiza	tion for Analy	ytics								
Type of Course	(Elective Cour	se 1) Group	6 - Business A	nalytics							
Semester	5										
Academic Level	300-399										
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours						
		week	per week	per week							
	4										
Pre-requisites											
Course	This course in	troduces the b	oasic design p	orinciples and	techniques for						
Summary	visualizing da	ata interactiv	ely. The c	ourse intends	to provide						
	understanding of	on how visual	representation	s can help in tl	ne analysis and						
	understanding of	-									
	on how to de	sign visualiza	tions, and ho	ow to implem	ent interactive						
	visualizations u	ising effective	software tool	ls. Students wi	ll also learn to						
	evaluate the ef	fectiveness of	visualization	designs, and	think critically						
	about each desi	ign decision, s	uch as choice	of color and c	hoice of visual						
	encoding. Stud	ents will creat	e their own da	ata visualizatio	ns and learn to						
	use Open-Source	ce data visuali	zation tools.								

Course Outcomes (CO):

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Understand the concept of visualization and its significance in conveying information effectively	U	C	Instructor- created exams / Quiz
CO2	Gain practical skills in creating specific visualizations, including bar charts, line charts, dot plots, tables, heat maps, and data-based grids.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO3	Acquire skills in text visualization techniques, including word clouds, word trees, tag clouds, theme visualization, topic modelling, seriation, and quantification.	Ap	Р	Seminar Presentation / Group Tutorial Work
CO4	Explore metadata, semantics, and conceptual data in the context of visualization	U	С	Instructor- created exams / Quiz
CO5	Apply data transformations such as aggregation and filtering for visualization	Ap	Р	Seminar Presentation / Group Tutorial Work
CO6	Evaluate existing visualizations based on data visualization theory and principles	Ap	Р	Seminar Presentation / Group Tutorial Work

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs	Internal	External
			(60)	(30)	(70)
Ι		Value of visualization	10	20	16
	1	What is visualization			
	2	Why create visualizations			
	3	Conveying information to others – Telling stories with			
		data			
	4	Data checking and verification - Data Maps – Time			
		series – Graphical excellence			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

II		Data and Image Models	15		18
	5	Visualization reference model.			
	6	Data: physical and abstract types, metadata, semantics, conceptual data properties of images			
	7	Conceptual model – relational data model – statistical data model, dimensions and measures – Roll-up and Drill-down			
	8	Visual encoding and sign systems - Multidimensional Data -Large design space			
III		Design of Visualization	13		18
	9	Visual encodings, mapping data to image			
	10	Design criteria, expressiveness, effectiveness			
	11	Data transformation – Presentation, titles, captions, annotations, legend and grid lines			
	12	Testing designs			
	13	Graphical integrity			
	14	Charting, Bar chart, Line chart, Dot plot			
	15	Tables, Heat-maps			
	16	Data-based grids			
	17	Multi-functioning labels.			
IV		Exploratory Data Analysis	10		18
	18	EDA vs Classical Data analysis – Goals of EDA – Assumptions – Data diagnostics – Statistical models into graphics			
	19	Confirmatory analysis – Hypothesis formulation – Testing procedure, significance – Graphical inference			
	20	Text visualization: Text data; documents, SMS, tweets, logs, tags - Word clouds, word trees and tag clouds			
	21	Theme visualization			
	22	Topic modelling –Seriation, Quantification.	-		
V		Open Ended Module	1		
	1	Practical sessions by using appropriate softwares.	12	10	

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	3	3	2	3	3	3	2	3	3
CO 2	3	3	3	3	3	3	3	3	3	3	3

CO 3	2	3	3	3	2	3	3	3	2	3	3
CO 4	3	3	3	3	3	3	3	3	3	3	2
CO 5	2	3	2	3	2	3	2	3	2	3	3
CO 6	3	3	3	3	3	3	3	3	3	3	2

Correlation Levels:

Leve	Correlation
l	
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
- e. Individual project report
- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
 - b. Viva
 - c. Quiz
 - d. Interview
 - e. Class Discussion
 - f. Seminar
 - g. Group Tutorial work
 - h. Home assignments
 - i. Self and peer Assessments
 - j. Oral presentations
 - k. Observation of practical skills

REFERENCES

- 1. Tufte, E, Envisioning Information, Graphics Press.
- 2. Tamara Munzner, Visualization Analysis and Design, CRC Press.
- 3. Nathan Yau, Visualize This- The Flowing Data Guide to Design, Visualization, and Statistics, Wiley.
- 4. S,A.Vivek., & Kumar, Rakesh. S. (2019). Business Analytics: An Introduction. SS Book Series. (ISBN: 978-93-5391-992-4)
- 5. Scott Murray, Interactive Data Visualization for the Web, O'Reilly.

SUGGESTED READINGS:

- 1. Colin Ware, Visual Thinking for Design, Morgan Kaufman, 2008.
- 2. Exploratory Data Analysis, NIST Engineering Statistics Handbook
- 3. Heer, J. and Shneiderman, B., Interactive dynamics for visual analytics, Communications of the ACM 55, Vol 4, pp. 45-54, 2012.

Programme	BBA						
Course Code	BBA5EJ312(6)						
Course Title	Data Analytics Using R						
Type of Course	(Elective Course 2) Group 6 - Business Analytics						
Semester	5						
Academic Level	300-399						
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours		
		week	per week	per week			
	4	4	-	-	60		
Pre-requisites	There are no pr	erequisites for	this course.				
	and the surface of th		D D .				
Course	This course, "In		_	• •	-		
Summary	a comprehensiv				0		
	essential concep	-	• 1	•			
	topics like arra				-		
	practical applic			•	0		
	Linear Regres			•	•		
	Regression, De				_		
	business cases.						
	hands-on exper	-			-		
	valuable skills f			•	_		
	ability to make	informed, da	ta-driven deci	isions in divers	se professional		
	contexts.						

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	To understand the syntax of R	U	С	Instructor-
				created exams
				/ Quiz

CO2	To take a large dataset, break it up into manageable pieces and use a range of qualitative and quantitative methods	Ap	Р	Seminar Presentation / Group Tutorial Work
CO3	To learn tools that help to communicate the findings using R visualization packages	Ap	P	Seminar Presentation / Group Tutorial Work
CO4	To acquire skills in R programmeming for processing text-based data and interpreting the results	Ap	p	Seminar Presentation / Group Tutorial Work
CO5	To bring out the insights from the data analysis using R	Ap	Р	Seminar Presentation / Group Tutorial Work

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs (60)	Internal (30)	External (70)
I		Data analytics using R	10	20	16
	1	Introduction to R: Getting started with an IDE – R Studio			
	2	Console as a calculator – variable assignment – arithmetic in R - basic data types			
	3	Numeric, integers, logical and characters – type match errors – type checking – type conversion			
	4	Familiarization with packages.			
II		Reading data using R	15		18
	5	Basic read writes operations			
	6	understanding exploratory functions to cover Summary & Structure of data			
	7	Data behavioural description using measures of central tendency and measures of dispersion			
III		Arrays and Matrices	15		18
	8	Arrays and Matrices: Array indexing – Array function – Array arithmetic. Construct matrix			
	9	Matrix naming – Matrix indexing			
	10	Matrix multiplication, linear equations, determinants			
	11	Least square fitting – Matrix partitioning – Frequency tables and factors			

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	12	Levels and summary functions—ordered factor.			
	13	Vectors and Loop functions: Create vectors			
	14	Element naming – Vector arithmetic – Select			
		elements – Multiple elements			
	15	Compare vectors – Logical vectors – Missing values			
	16	Modify subset of elements			
	17	Control statements – if statements, for loop, repeat,			
		while			
IV		Supervised Learning	10		18
	18	Description of supervised modelling technique.			
		Family of Regressions SLR, BLR, MLR Modelling			
	19	Concept -Building the model - Model diagnostics and			
		evaluation			
	20	Solving Business case using SLR, MLR, BLR.			
	21	Decision Tree: Decision Tree Concept - Building the			
		model - Model diagnostics and evaluation			
	22	Random Forest: Random Forest Concept - Building			
		the model - Model diagnostics and evaluation			
V		Open Ended Module:	12	10	
	1	Practical Sessions, Solving Business case using			
		Random Forest method & Solving Business case			
		using Decision Tree method			

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	3	3	2	3	3	3	2	3	3
CO 2	2	3	3	3	2	3	3	3	2	3	3
CO 3	3	3	2	3	3	3	2	3	3	3	3
CO 4	3	3	3	3	3	3	3	3	3	3	2
CO 5	2	3	3	3	2	3	3	3	2	3	3

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

 ${\bf Mode\ of\ Assessment-CCA\ (Continuous\ Comprehensive\ Assessment)\ \textbf{-}}$

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Summative Assessment (SA)

- a. Written test
- b. Open book test
- c. Laboratory report
- d. Problem based assignments
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- f. Case study report
- g. Team project report
- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Ouiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- **1.** William N. Venables, David M. Smith, An Introduction to R, Second edition, Network Theory Limited.
- **2.** Robert Kabacoff, R in Action: Data Analysis and Graphics with R, Manning Publication Company.
- **3.** Camm, Cochran, Essentials of Business Analytics, Cengage Learning.

SUGGESTED READINGS:

- 1. R for Data Science by Hardley Wickham & Garret Grolemund.
- 2. Hands-On Programmeming with R by Grolemund and Garrett.
- 3. Beginning R: The Statistical Programmeming Language by Mark Gardener.
- 4. R for Everyone: Advanced Analytics and Graphics by Jared P. Lande.

Programme	BBA								
Course Code	BBA6EJ311(6)								
Course Title	Data Analytics	Data Analytics using Python							
Type of Course	(Elective Cour	(Elective Course 3) Group 6 - Business Analytics							
Semester	6								
Academic Level	300-399								
Course Details	Credit	Lecture per	Tutorial	Practical	Total Hours				
		week	per week	per week					
	4	4	-	-	60				
Pre-requisites									
Course	This comprehe	ensive course	provides a str	ong foundatio	n in Python				
Summary	programming.	It emphasize	s practical da	ıta manipulatio	on skills using				

Pandas and NumPy, introduces machine learning concepts, and specifically focuses on supervised learning, exploring various algorithms and their real-world applications across different domains. By the end of the course, students will have gained the necessary skills to work with data in Python and a fundamental understanding of supervised learning, setting the stage for further exploration in machine learning.

СО	CO Statement	Cognitive Level*	Knowledge Category#	Evaluation Tools used
CO1	Attain a high level of proficiency in Python programming, enabling students to write and understand code, implement algorithms, and solve computational problems	U	С	Instructor- created exams / Home
CO2	Develop advanced skills in data handling, including reading and writing files, loading and manipulating data using Pandas, and applying array-oriented programming techniques with NumPy.	Ap	Р	One Minute Reflection Writing assignments
CO3	Demonstrate proficiency in utilizing Python data structures, including lists, tuples, sets, and dictionaries, for efficient organization and manipulation of data.	Ap	Р	One Minute Reflection Writing assignments
CO4	Attain competence in practical data science skills, including data cleaning, preparation, visualization, and aggregation/group operations, essential for effective analysis and interpretation of data	Ap	P	One Minute Reflection Writing assignments
CO5	Cultivate critical thinking skills to assess the strengths and limitations of different machine learning algorithms, promoting informed decision-making in problem- solving	Ap	Р	One Minute Reflection Writing assignments
CO6	Apply Python programming and machine learning concepts to practical scenarios across diverse domains, highlighting the relevance and applicability of the learned skills emember (R), Understand (U), Apply (Ap), A	Ap	P Evaluate (F) C	One Minute Reflection Writing assignments

- Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

Detailed Syllabus:

II	1 2 3 4 5	Data analytics using Python Overview, Python Features Basic Syntax, Variable Types, Basic Operators, decision making Loops, Python Data Structures - Lists and Tuples, Sets, Dictionaries, Date & time, Functions Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	13	20	16
	3 4 5	Basic Syntax, Variable Types, Basic Operators, decision making Loops, Python Data Structures - Lists and Tuples, Sets, Dictionaries, Date & time, Functions Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	15		
	3 4 5	making Loops, Python Data Structures - Lists and Tuples, Sets, Dictionaries, Date & time, Functions Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	15		
	5	Loops, Python Data Structures - Lists and Tuples, Sets, Dictionaries, Date & time, Functions Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	15		
	5	Dictionaries, Date & time, Functions Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	15		
	5	Functions, Scope of Variables, Objects and Classes Working with Data in Python Reading files with Open, writing files with Open,	15		
	5	Working with Data in Python Reading files with Open, writing files with Open,	15		
		Reading files with Open, writing files with Open,	15		
III					18
III	6				
III	6	loading data with Pandas, working with and saving			
III	6	with Pandas			
III		Array oriented Programming with Numpy			
III	7	Data cleaning and preparation, Plotting and			
III		Visualization, Data Aggregation and Group Operations			
III	8	Framework for building ML Systems, KDD process			
III		model, CRISP-DM & SEMMA, Machine learning			
III		Python packages, Machine Learning Core Libraries			
		Machine Learning	10		18
	9	Introduction to Machine Learning			
	10	History and Evolution			
	11	Machine Learning categories			
	12	Supervised, Unsupervised and Reinforcement lea			
	13	Framework for building ML Systems			
	14	KDD process model, CRISP-DM & SEMMA,			
	15	Machine learning Python packages.			
	16	Machine Learning Core Libraries			
IV		Supervised Learning	10		18
	17	Introduction to classification, Linear Regression			
	18	Metrics for evaluating linear model,			
	19	Multivariate regression, Non-Linear Regression, K-			
		Nearest Neighbour,			
	20	Decision Trees, Logistic Regression			
	21	Support Vector Machines, Model Evaluation			
	22	Applications of supervised learning in multiple			
		domains.			1
V		0 7 1 116 1 1		1	I
		Open Ended Module	12	10	

Mapping of COs with PSOs and POs:

	PSO1	PSO2	PSO3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	2	3	3	3	2	3	3	3	2	3	3
CO 2	2	3	3	3	2	3	3	3	2	3	3
CO 3	3	3	2	3	3	3	2	3	3	3	3
CO 4	3	3	3	3	3	3	3	3	3	3	2
CO 5	2	3	3	3	2	3	3	3	2	3	3
CO 6	2	3	3	3	2	3	3	3	2	3	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High

Assessment Rubrics:

Mode of Assessment - CCA (Continuous Comprehensive Assessment) -

Summative Assessment (SA)

- a. Written test
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- h. Literature survey
- i. Standardized Test

Formative Assessment (FA)

- a. Practical Assignment
- b. Viva
- c. Quiz
- d. Interview
- e. Class Discussion
- f. Seminar
- g. Group Tutorial work
- h. Home assignments
- i. Self and peer Assessments
- j. Oral presentations
- k. Observation of practical skills

REFERENCES

- 1. Manaranjan Pradhan, U Dinesh Kumar, Machine Learning using Python.
- 2. Michael Bowles, Machine Learning in Python.
- **3.** Srinivasa Raghavan and Vincy Joseph, Machine Learning.

SUGGESTED READINGS:

- 1. Mastering Machine Learning with Python in Six Steps: A Practical Implementation Guide to Predictive Data Analytics Using Python by Manohar Swaminathan.
- 2. Machine Learning by Tom Mitchell.
- **3.** Machine Learning for Absolute Beginners: A Plain English Introduction (First Edition by Oliver Theobald.
- 4. Ultimate Step by Step Guide to Machine Language using Python: Predictive modelling concepts explained in simple terms for beginners by Daneyal Anis.

Programme	BBA							
Course Code	BBA6EJ312(6)							
Course Title	Advanced Dat	Advanced Data Analytics for Business Decision						
Type of Course	(Elective Cour	se 4) Group (6 - Business A	nalytics				
Semester	6							
Academic Level	300-399							
Course Details	Credit	Lecture per week	Tutorial per week	Practical per week	Total Hours			
	4	4	-	-	60			
Pre-requisites	There are no pr	erequisites for	this course					
Course	This business a	analytics cours	se offers a con	mprehensive jo	ourney through			
Summary	the key methodologies and tools in analytics. By the course's conclusion,							
	participants will have acquired a robust skill set, enabling them to							
	leverage analyt	leverage analytics for effective business decision-making and problem-						
	solving, with h	ands-on experi	ence using rel	evant software	e tools.			

CO	CO Statement	Cognitive	Knowledge	Evaluation
		Level*	Category#	Tools used
CO1	Understand the distinct methodologies, tools, and business applications associated with each type of analytics	U	С	Practical Assignment / Observation of Practical Skills
CO2	Develop a thorough comprehension of the fundamental concepts and principles underlying business analytics	Ap	Р	Instructor- created exams / Quiz

CO3	Gain hands-on experience in applying analytics using tools like R and E Views software	Ap	Р	Instructor- created exams / Quiz
CO4	Enable the students to apply analytics concepts to contribute effectively to strategic decision-making processes within various business domains	U	С	Practical Assignment / Observation of Practical Skills

^{* -} Remember (R), Understand (U), Apply (Ap), Analyse (An), Evaluate (E), Create (C)

Module	Unit	Content	Hrs		External
			(60)	(30)	(70)
I		Introduction to Business Analytics	10	20	16
	1	Introduction to Business Analytics, Why Analytics,			
		Introduction to descriptive Analytics, Predictive			
		Analytics, Prescriptive Analytics			
	2	Big Data Analytics			
	3	Web and Social Media Analytics, Machine Learning			
		Algorithms			
	4	(Supervise learning algorithm, unsupervised algorithm,			
		reinforcement algorithm, evolutionary learning			
		algorithm)	4 =		10
II		Descriptive Analytics	15		18
	5	Data Types and Scales, Structured and Unstructured			
		Data, Cross-Sectional, Time Series, and Panel Data,			
		Types of Data Measurement Scales, Population and			
		Sample.			
	6	Measures of Central Tendency, mean (Or Average)			
		Value, Median, Mode, Percentile, Decile, and Quartile, Measures of Variation			
	7	Inter-Quartile Distance (IQD), Variance and Standard			
	,	Deviation, Measures of Shape – Skewness and Kurtosis			
	8	Hands-on on descriptive analysis			
III	0	Predictive analytics	18		18
111	9 Simple linear regression, Estimation of Parameters		10		10
		Using Ordinary Least Squares			
	10	Interpretation of Simple Linear Regression Coefficients			
	11	Spurious Regression			
	12	Residual Analysis			
	13	Outlier Analysis			
	14	Multiple Linear Regression, Correlation and Regression			
	17	Model, Interpretation of MLR Coefficients			
		1410del, interpretation of WILK Coefficients			j l

^{# -} Factual Knowledge(F) Conceptual Knowledge (C) Procedural Knowledge (P) Metacognitive Knowledge (M)

	15 Standardized Regression Co-efficient, Co-efficient of Multiple Determination (R-Square) and Adjusted R- Square, F-Test. 16 Validation of Overall Regression Model				
TX7	17	Analyzing predictive analysis using R software.	_		10
IV	Prescriptive analysis 18 Linear Programming, Linear Programming (LP) Model Building 19 Linear Programming Problem (LPP) Terminologies 20 Simple method 21 Graphical method, Introduction to Multi-Criteria Decision-Making (MCDM), 22 Data visualization using software like power Bi and Tableau.				18
V	Open Ended Module:		12	10	
	1 Hands On				

	PSO 1	PSO 2	PSO 3	PSO4	PO1	PO2	PO3	PO4	PO5	PO6	PO7
CO 1	1	3	2	3	3	2	3	3	3	2	3
CO 2	3	3	3	3	3	3	3	2	3	3	3
CO 3	3	3	2	3	3	3	1	3	3	2	3
CO 4	2	3	2	3	2	3	3	3	2	3	2
CO 5	3	2	3	3	3	3	3	3	3	3	3
CO 6	3	3	3	2	3	2	3	3	3	2	2

Correlation Levels:

Level	Correlation
-	Nil
1	Slightly / Low
2	Moderate / Medium
3	Substantial / High